ANNUAL REPORT **2020**





BOLSTERING SUPPORT.















BOLSTERING SUPPORT. DRIVING RESILIENCE.

Through real images of businesses and business community, this year's annual report cover showcases supportive partnerships and efforts that help anchor businesses in a volatile environment. The icons indicate focus on generating resilience, supporting SMEs and ensuring sustainable growth. The dynamic digital graphics represent heightened focus on reaching out through digital channels and engaging with greater speed and efficiency with our clients and stakeholders. This creates a dynamic yet grounded cover to show EXIM Bank's focus and impact on generating resilience for the real economy.



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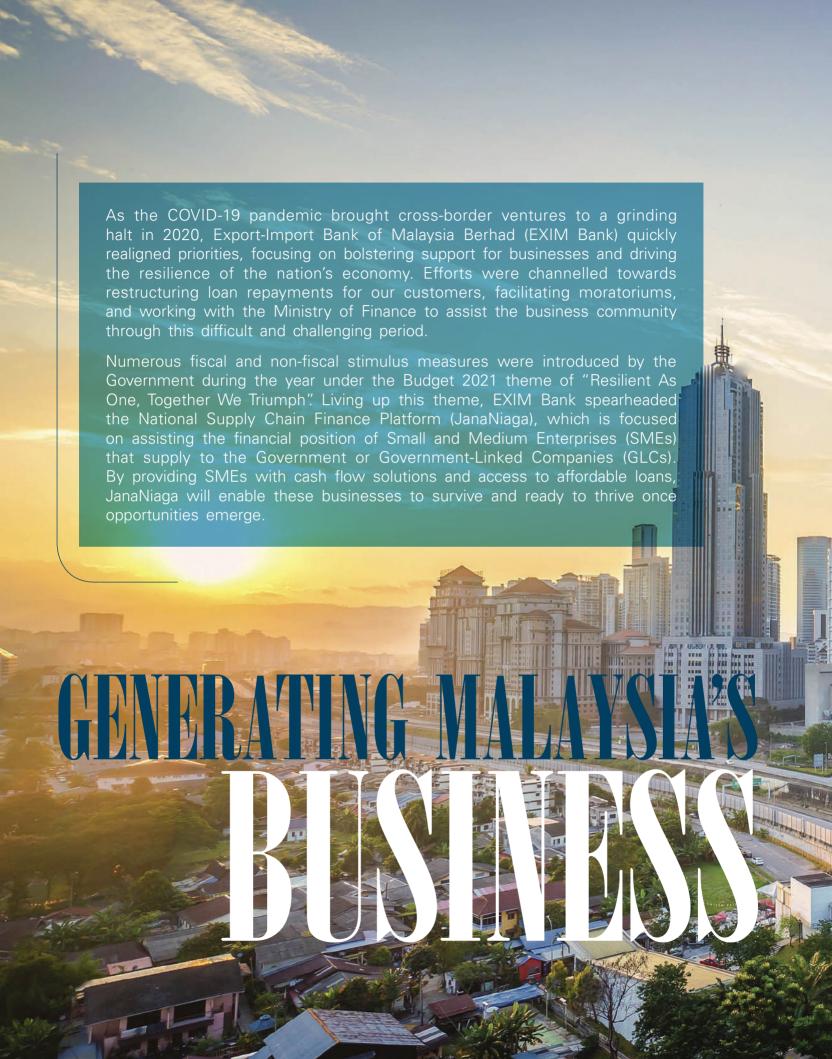
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Preferred Financier & Advisor for Global Business.



Contribute to the Growth of Malaysia's Economy through Trade and Investment Partnerships Worldwide.

ABOUTHS REPORT

THIS 2020 ANNUAL REPORT FOCUSES ON THE KEY CHALLENGES AND OPPORTUNITIES WE FACE AND THE MANY WAYS IN WHICH WE ARE RESPONDING. IT SERVES TO INFORM OUR STAKEHOLDERS OF THE EFFORTS WE HAVE TAKEN, AS A DEVELOPMENT FINANCIAL INSTITUTION (DFI), TO EXECUTE OUR UNIQUE MANDATE OF DEVELOPING CROSS-BORDER VENTURES THROUGH THE PROVISION OF FINANCING AND INSURANCE FACILITIES.

IN UPHOLDING THE BEST PRACTICES IN OUR REPORTING, WE REPORT IN LINE WITH GUIDELINES PRESENTED IN:

- THE MALAYSIAN CODE ON CORPORATE GOVERNANCE;
- THE MALAYSIAN FINANCIAL REPORTING STANDARDS; AND
 - THE INTERNATIONAL FINANCIAL REPORTING
 STANDARDS.

In this report, the Bank hopes to demonstrate it's unwavering commitment to our stakeholders through enhanced operations and reporting. As sustainable growth must include continual effort and investment into areas that are touched by key stakeholder concerns, we will continue to better our ability to address matters material to our internal and external stakeholder base, which includes employees, local communities, governmental bodies, non-governmental organisations, small and medium enterprises and other customers.

The report underscores our adherence to sound business practices, our Strategy 2025, good governance and integrity practices, and compliance with prudent risk and underwriting policies. EXIM Bank's corporate social responsibility journey and our contributions to uplift the environment and communities around us, are also illustrated within.

CORPORATE MATION

DIRECTORS

Dato' Dr. Feizal Mustapha

term ended w.e.f. 8 March 2021

Dato' Dzulkifli Mahmud

term ended w.e.f. 8 March 2020

Mohammad Fadzlan Dato' Abdul Samad

term ended w.e.f. 28 April 2020

Hijah Arifakh Othman

resigned w.e.f. 27 October 2020

Azizan Ahmad

resigned w.e.f. 27 October 2020

Dato' Dr. Amiruddin Muhamed

Datuk Bahria Mohd Tamil

Datuk Dr. Syed Muhamad Syed Abdul Kadir

appointed w.e.f. 15 July 2020

Dato' Sandra Wong Lee Yun

appointed w.e.f. 15 July 2020

Mr. Prem Kumar

appointed w.e.f. 15 July 2020

Mr. Wong Yoke Nyen

appointed w.e.f. 15 July 2020

SHARIAH COMMITTEE

Dr. Zaharuddin Abd. Rahman

term ended w.e.f. 2 April 2021

Assoc. Prof. Dr. Zulkifli Hasan

term ended w.e.f. 7 December 2020

Zainal Abidin Mohd Tahir

Prof. Dr. Rusni Hassan

Dr. Safinar Salleh

Tn. Hj. Abd. Rasid Abd. Kadir

term ended w.e.f. 1 April 2021

Dr. Ghazali Jaapar

appointed w.e.f. 1 May 2021

Dr. Muhammad Syahmi

appointed w.e.f. 1 May 2021

PRESIDENT/CHIEF EXECUTIVE OFFICER

Dato' Shahrul Nazri Abdul Rahim

COMPANY SECRETARY

Filza Zainal Abidin

LS0008413

PC No.: 201908002527

REGISTERED OFFICE

Level 16, EXIM Bank Jalan Sultan Ismail 50250 Kuala Lumpur Malaysia

REPRESENTATIVE OFFICE

PULAU PINANG

No. 2, Ground Floor Lebuh Tenggiri 2 Pusat Bandar Seberang Jaya 13700 Seberang Jaya, Penang Malaysia

JOHOR

No. 95, Ground Floor Jalan Damai, Taman Setia Off Jalan Stulang Darat 80300 Johor Bahru Malaysia

SARAWAK

No. 67, Ground Floor One Avenue Business Centre Jalan Tun Jugah 93350 Kuching, Sarawak Malaysia

AUDITOR

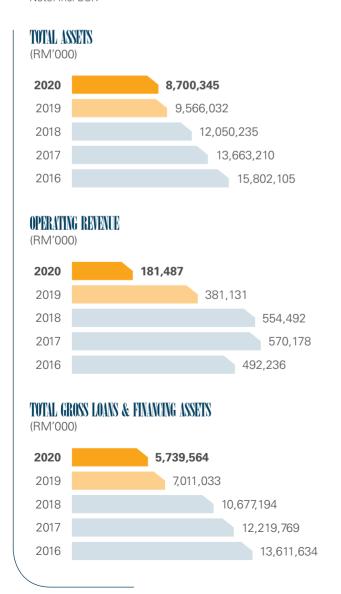
Ernst & Young

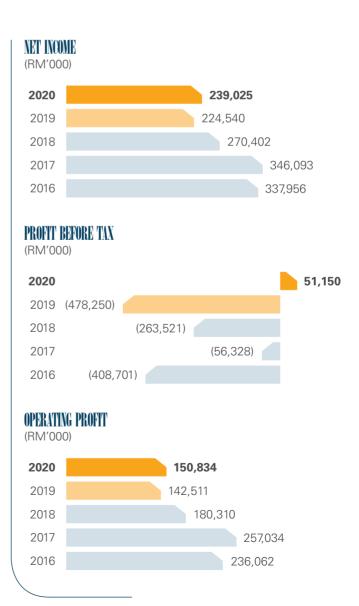
Level 23A, Menara Milenium Jalan Damanlela Pusat Bandar Damansara 50490 Kuala Lumpur Malaysia

5-YEAR FINANCIAL HIGHLIGHTS

ITEM	FY2016 (RM'000) Restated	FY2017 (RM′000) Restated	FY2018 (RM′000)	FY2019 (RM′000)	FY2020 (RM′000)
Total Assets	15,802,105	13,663,210	12,050,235	9,566,032	8,700,345
Total Disbursement	10,349,258	10,190,959	7,381,600	4,854,289	3,200,990
Operating Revenue	492,236	570,178	554,492	381,131	181,487
Total Gross Loans & Financing Assets*	13,611,634	12,219,769	10,677,194	7,011,033	5,739,564
Net Income	337,956	346,093	270,402	224,540	239,025
Net Impaired Loans	8.81%	4.00%	10.34%	9.63%	13.45%
Operating Profit	236,062	257,034	180,310	142,511	150,834
Profit/Loss Before Tax	(408,701)	(56,328)	(263,521)	(478,250)	51,150

* Note: incl ECR





- Vendor Financing Scheme-i

OVERVIEW OF OUR BUSINESS OPERATIONS

OUR LOAN, ADVANCES AND FINANCING (IN RM '000) – BREAKDOWN BY SECTORS (CONVENTIONAL AND ISLAMIC) (including impaired exposures)



OUR LOAN, ADVANCES AND FINANCING (IN RM '000) – BREAKDOWN BY PRODUCTS (CONVENTIONAL AND ISLAMIC) (including impaired exposures)



Product

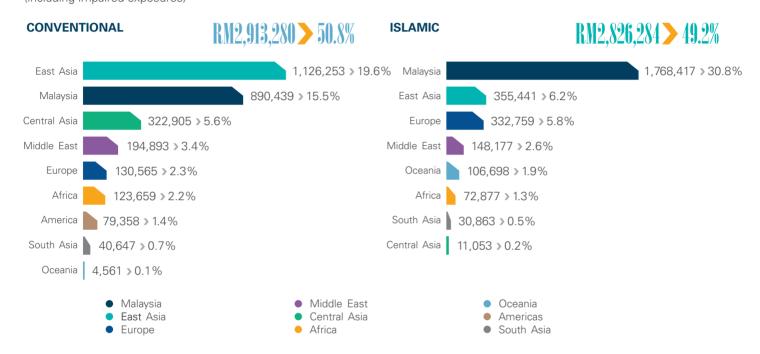
MKFF - Malaysia Kitchen Financing Facility

BC	- Buyer Credit	MKFF-	i - Malaysia Kitchen Financing	SC	- Supplier Credit
CFO	- Contract Financing Overseas		Facility-i	SF-i	- Supplier Financing-i
CFO-i	- Contract Financing Overseas-i	OIF	- Overseas Investment Financing	TF	- Term Financing
ECR	- Export Credit Refinancing	OIF-i	- Overseas Investment Financing-i	TF-i	- Term Financing-i
EOS-i	- Export of Services-i	OPF	- Overseas Project Financing	VFS	- Vendor Financing Scheme

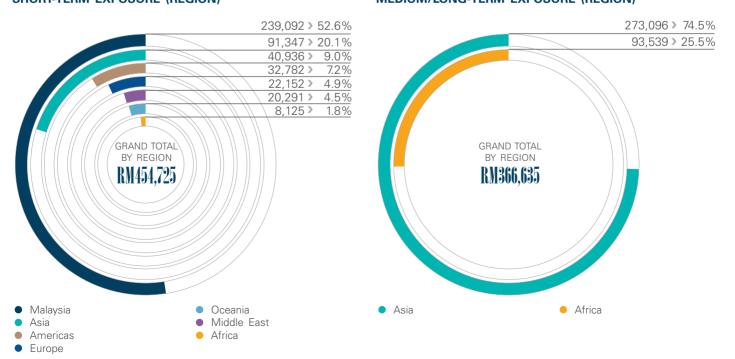
- Overseas Project Financing-i

OVERVIEW OF OUR BUSINESS OPERATIONS

OUR LOAN, ADVANCES AND FINANCING (IN RM '000) – BREAKDOWN BY REGION (CONVENTIONAL AND ISLAMIC) (including impaired exposures)

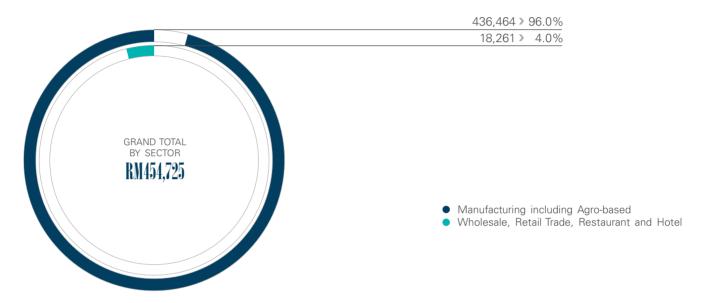


OUR CREDIT INSURANCE/TAKAFUL (IN RM '000) – BY REGION FOR SHORT-TERM AND MEDIUM/LONG-TERM EXPOSURES SHORT-TERM EXPOSURE (REGION) MEDIUM/LONG-TERM EXPOSURE (REGION)

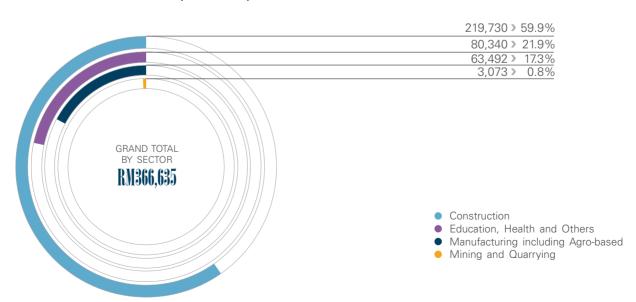


OUR CREDIT INSURANCE/TAKAFUL (IN RM '000) - BY SECTOR FOR SHORT-TERM AND MEDIUM/LONG-TERM EXPOSURES

SHORT-TERM EXPOSURE (SECTORAL)



MEDIUM/LONG-TERM EXPOSURE (SECTORAL)



BANKING AND CREDIT INSURANCE

EXIM BANK'S TOTAL **EXPOSURE COVERS 69 COUNTRIES WHILE ITS** STAND-ALONE CREDIT INSURANCE/TAKAFUL **EXPOSURE EXTENDS TO OVER 38 COUNTRIES.**



AMERICAS

- 1. Argentina
- Bolivia 2.
- 3 Brazil
- Canada
- 5. Chile
- Colombia
- 7. Costa Rica
- Guatemala 8. Mexico
- 9. 10. Peru
- 11. United States
- 12. Uruguay

AFRICA

- 13. Algeria
- 14. Kenya
- 15. Madagascar
- 16. Mauritius
- Sevchelles
- 18. South Africa
- 19. Sudan
- 20. Swaziland
- 21. Tanzania, United Republic of

RUROPE

- 22. Belarus
- 23. Belgium
- 24. Bosnia and Herzegovina
- 25. Bulgaria
- 26. Finland
- 27. France
- 28. Germany
- 29. Hungary
- 30. Ireland
- Italy
- 32. Netherlands
- 33. Russian Federation
- Spain
- Sweden
- 36. United Kingdom

MIDDLE BAST

- 37. Bahrain
- 38. Iraq
- 39. Jordan
- 40. Kuwait
- 41. Oman
- 42. Qatar
- Saudi Arabia 43
- 44. Turkey
- 45. United Arab **Emirates**

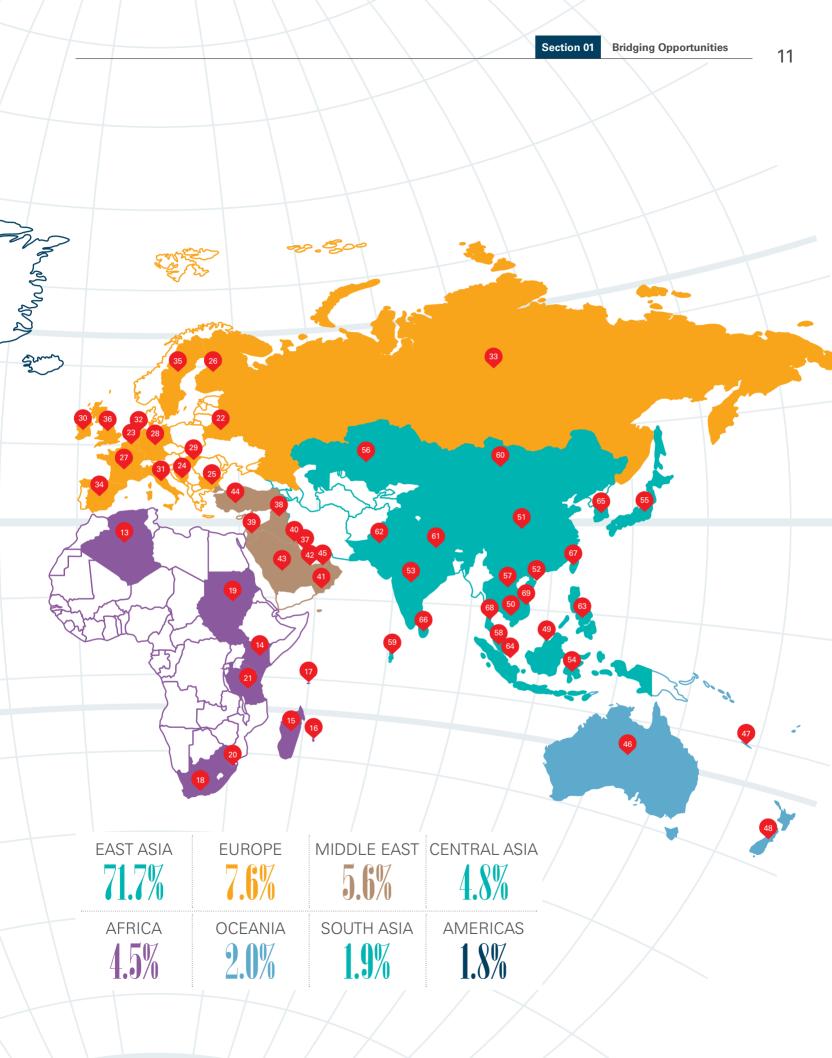
OCEANIA

- 46. Australia
- 47. Fiji
- 48. New Zealand

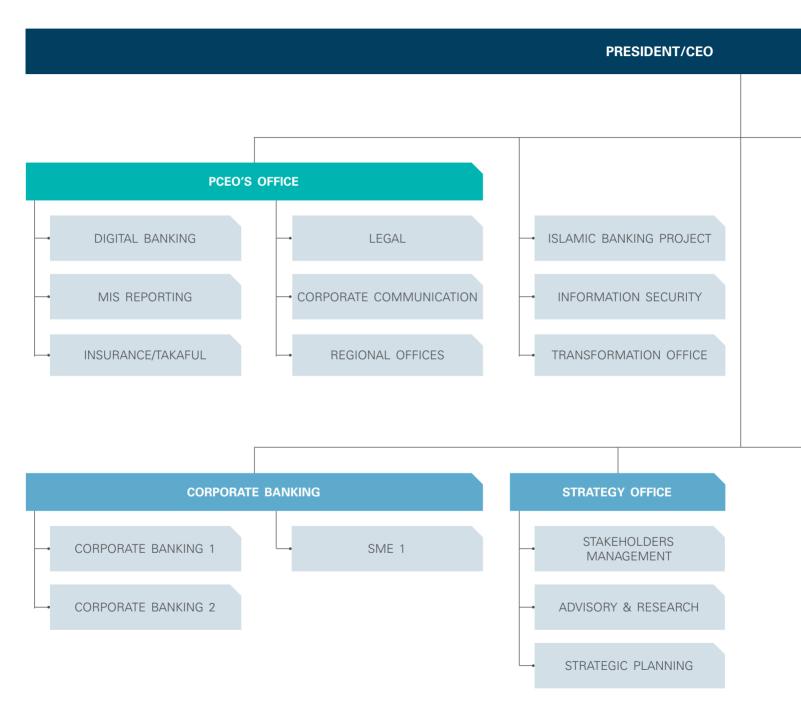
ASIA

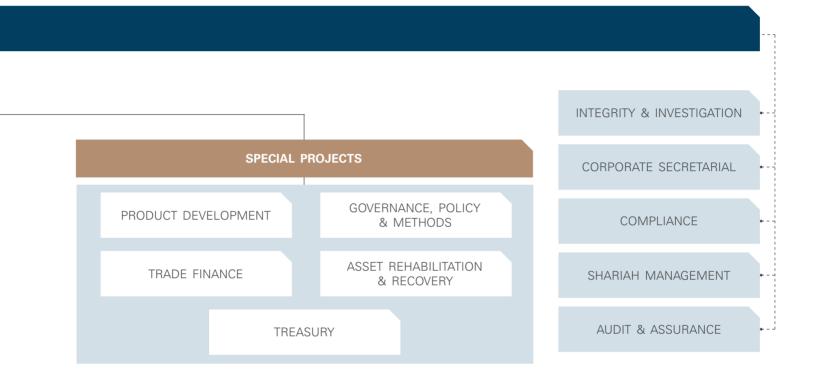
- 49. Brunei
- 50. Cambodia 51. China
- 52. Hong Kong
- 53. India
- 54. Indonesia
- 55. Japan
- 56. Kazakhstan
- 57. Lao People's Democratic Republic
- 58. Malaysia
- 59. Maldives
- 60. Mongolia
- Nepal 61.
- Pakistan
- Philippines
- Singapore
- 65. Korea, Republic of (South)
- 66. Sri Lanka
- 67. Chinese Taipei/ Taiwan
- 68. Thailand
- 69. Vietnam

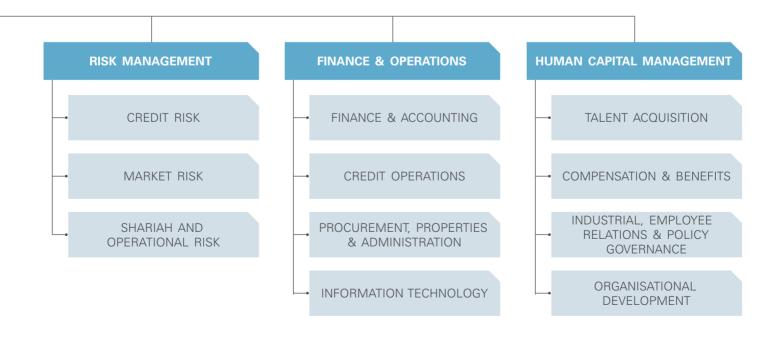




OR CORPORATE STRUCTURE







BOARD OF



PREM KUMAR

Independent Non-Executive Director

Nationality Malaysian

Age 65

Date of Appointment 15 July 2020



Interim Chairman/Independent Non-Executive Director

Nationality Malaysian

Date of Appointment 15 July 2020



Independent Non-Executive Director

Nationality Malaysian

Age 68

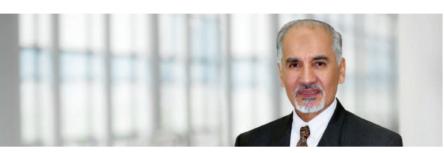
Date of Appointment 15 July 2020







DRECTORS



DATUK DR. SYED MUHAMAD SYED ABDUL KADIR

INTERIM CHAIRMAN/INDEPENDENT NON-EXECUTIVE DIRECTOR

BOARD COMMITTEE(S)

- Nomination and Remuneration Committee (Chairman)
- Board Audit Committee

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- Fellow of The Chartered Institute of Arbitrators, United Kingdom
- Member of The Chartered Institute of Arbitrators, United Kingdom
- Admitted as an Advocate and Solicitor of the High Court of Malaya
- Master of Law (Corporate Law) UiTM
 Certificate of Legal Practice, Malaysian Professional Legal Board
- Bachelor of Jurisprudence (Hons.), University of Malaya
- PhD (Business Management), Virginia Polytechnic Institute and State University (Virginia Tech), USA

 Master of Business Administration, University of Massachusetts, USA
- Certificate of Project Planning, University of Bradford, England
- Diploma in Management Science, National Institute of Public Administration
- B.A. (Hons.), University of Malaya

PAST DIRECTORSHIP(S)

- CIMB Principal Islamic Asset Management Sdn Bhd
- CIMB Group Holdings Berhad
- CIMB Middle East BSC
- CIMB Islamic Bank Berhad
- CIMB Bank Berhad

PRESENT DIRECTORSHIP(S)

- Asia Capital Reinsurance Malaysia Sdn Bhd
 Sun Life Malaysia Assurance Berhad
 Sun Life Malaysia Takaful Berhad
 Malakoff Corporation Berhad
 BSL Corporation Berhad
 Solution Group Berhad (formerly known as Solution Engineering Holdings Berhad)
 MARA Corporation Sdn Bhd

PRESENT APPOINTMENT(S)

PAST APPOINTMENT(S)

- 1995 1997 Executive Director, Board of Director Asian Development Bank, Manila, Philippines
 1993 1995 Alternative Executive Director, Board of Directors Asian Development Bank, Manila, Philippines
 1991 1993 Deputy Secretary (Foreign and Domestic Borrowing, Debt Management) Finance Division, Federal

- 1988 1991 Secretary, Higher Education Division, Ministry of Education
 1988 1988 Deputy Director (Academic), National Institute of Public Administration
 1986 1988 Head, Management Development Centre, National Institute of Public Administration
 1977 1982 Programme Coordinator, National Institute of Public Administration (INTAN)
 1973 1975 Senior Project Officer, School of Financial Management, National Institute of Public Administration (INTAN)



DATO' DR. AMIRUDDIN MUHAMED

NON-INDEPENDENT NON-EXECUTIVE DIRECTOR

BOARD COMMITTEE(S)

- Board Credit Committee
- Board Audit Committee

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- · PhD in Accounting and Finance, Durham University, United Kingdom
- Master of Economics (Economics Development), Universiti Kebangsaan Malavsia
- Bachelor of Accounting (Hons.), Universiti Kebangsaan Malaysia

PAST DIRECTORSHIP(S)

None

PRESENT DIRECTORSHIP(S)

PRESENT APPOINTMENT(S)

PAST APPOINTMENT(S)

- 2013 2014 Strategic Investment Division, MOF
 2005 2009 Senior Principal Assistant Secretary, Investment, MKD (Inc.) and Privatisation Division, MOF
 1998 2003 Assistant Director, Accounting and Management



DATUK BAHRIA MOHD TAMIL

NON-INDEPENDENT NON-EXECUTIVE DIRECTOR

BOARD COMMITTEE(S)

- Board Risk Committee
- Nomination and Remuneration Committee

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

• M.A. in International Relations, Waseda University, Japan

.....

• L.L.B. in Business Law (Honours), Coventry University, UK

PAST DIRECTORSHIP(S)

• Perbadanan Kemajuan Negeri Melaka (PKNM)

PRESENT DIRECTORSHIP(S)

PRESENT APPOINTMENT(S)

PAST APPOINTMENT(S)

- 2017 2019 Senior Director, Bilateral Economic & Trade Relations Division, MITI

- 2006 2009 Minister Counsellor of Economic Affairs, MITI Tokyo, Embassy of Malaysia in Japan
 2006 Principal Assistant Director, Strategic Planning Division,
- 2000 2003 Assistant Director, Trade Support Division, MITI



DATO' SANDRA WONG LEE YUN

INDEPENDENT NON-EXECUTIVE DIRECTOR

BOARD COMMITTEE(S)

- Board Audit Committee (Chairman)
- Board Credit Committee

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

• Certified Public Accountant, Malaysia Institute of Certified Public Accountants (MICPA)

PAST DIRECTORSHIP(S)

- Sin Chew Media Corporation Bhd
- Kuala Lumpur Business Club

PRESENT DIRECTORSHIP(S)

PRESENT APPOINTMENT(S)

2007 – Current - Chairman (Malaysia) TC Capital

PAST APPOINTMENT(S)

- 1991 1996 Director (Finance) and Chief Investment Officer, HBN Management Sdn Bhd (Renong Group)
 1989 1991 Head Investment Banking, Chase Manhattan Bank Malaysia (now known as JP Morgan Chase Bank Bhd)
 1985 1989 Manager Business Development, Standard

DIRECTORS' PROFILE



PREM KUMAR

INDEPENDENT NON-EXECUTIVE DIRECTOR

BOARD COMMITTEE(S)

- Board Risk Committee (Chairman)
- Board Audit Committee
- Nomination and Remuneration Committee

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- Risk Certification BSMR, Badan Sertifikasi Manajemen Risiko-BI, Indonesia
- Associate FINSIA (Financial Services Institute of Australasia), FINSIA, Australia
- Master in Business Administration in International Management, New Zealand Institute of Management, New Zealand
- Diploma in Corporate Management, NZ Institute of Chartered Secretaries/ Administrators; NZ Institute of Corporate Managers, New Zealand

 Associate of Institute of Bankers New Zealand, Bankers Institute of New
- Zealand, New Zealand

PAST DIRECTORSHIP(S)

None



WONG YOKE NYEN

INDEPENDENT NON-EXECUTIVE DIRECTOR

BOARD COMMITTEE(S)

• Board Credit Committee (Chairman) • Board Risk Committee

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- Graduate of Wharton Advance Management Programme, Wharton Business School, University of Pennsylvania, USA
- Advance Diploma (Corporate Finance), jointly awarded by the Institute of Chartered Accountants in England and Wales and Chartered Institute for Securities Investment
- Bachelor (Honours) Degree in Accountancy, London Metropolitan University (formerly known as City of London Polytechnic, UK)

PAST DIRECTORSHIP(S)

None

None of the Directors have:

- any family relationship with any Director and/or major shareholder of EXIM.
 any conflict of interest with EXIM.
 any conviction for offences* within the past five years and particulars of any public sanction or penalty imposed on them by the relevant regulatory bodies during the financial year ended 31 December 2020 (*other than traffic offences).

PRESENT DIRECTORSHIP(S)

PRESENT APPOINTMENT(S)

PAST APPOINTMENT(S)

- 2016 2018 Chief General Manager/Advisor to Chairman, Myanmar Citizen Bank (Yangon)
 2014 2016 Managing Director/Chief Executive Officer, Cargills Bank (Colombo)
 2012 2013 Group Chief Financial Officer, RHB Banking

- Bank Internasional Indonesia (Jakarta) 2003 2004 Head Offshore Banking, Labuan, HSBC Group,
- 2003 2004 Head Offshore Banking, Labuan, HSBC Group, Kuala Lumpur
 2002 2003 Area Chief Financial Officer, HSBC Group, Thailand (Bangkok)
 1999 2002 Head of Finance Information Systems (FIS), HSBC Group, Asia Pacific (Hong Kong)
 1996 1999 Area Chief Financial Officer, HSBC Group, Indonesia (Jakarta)
 1988 1996 Area Chief Financial Officer, HSBC Group, New Zealand (Auckland)
 1985 1988 Relationship Manager, HSBC Group, Malaysia (Kuala Lumpur)
 1974 1984 Consumer Banking, HSBC Group, Malaysia (Kuala Lumpur)

PRESENT DIRECTORSHIP(S)

- WYNCORP Advisory Sdn Bhd
 WYNCORP Chattels Holdings Sdn Bhd
 Influx Rewards Sdn Bhd
 Prasarana Raya Sdn Bhd
 Prasarana Ecofuel Sdn Bhd
 Benalec Holdings Berhad

- New Hoong Fatt Holdings Berhad
 Focus Lumber Berhad
 Hap Seng Consolidated Berhad

PRESENT APPOINTMENT(S)

PAST APPOINTMENT(S)

- 1983 2004 Executive Vice President cum Head of Corporate Finance Department & Head of Projects Development, Maybank Investment Bank Berhad

ANCHORING YOU IN SOLUTIONS,

THROUGH GOOD TIMES AND BAD.



SHARIAH



DR. GHAZALI JAAFAR

Committee Member

Nationality

Malaysian

Age 50

Date of

Appointment

1 May 2021

TN. HJ. ZAINAL ABIDIN MOHD TAHIR

Committee Member

Nationality

Malaysian

Age 66

Date of

Appointment

2 November 2017

PROF. DR. RUSNI HASSAN

Chairman

Nationality

Malaysian

Age 54

Date of Appointment

2 January 2018

DR. SAFINAR SALLEH

Committee Member

Nationality

Malaysian

Age 45

Date of Appointment

1 January 2019



Committee Member

Nationality

Malaysian

Age 45

Date of

Appointment 1 May 2021

SHARIAH COMMITTEE ROOM SHARIAH COM SHARIAH COMMITTEE ROOM SHARIAH COM SHARIAH COM SHARIAH COM SHARIAH COM SHARIAH



PROF. DR. RUSNI HASSAN

CHAIRMAN

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- PhD in Law, International Islamic University Malaysia (IIUM)
- Master of Comparative Laws (MCL), International Islamic University Malaysia (IIUM)
- LLB (Hons), LLB (Shariah) First Class, International Islamic University Malaysia (IIUM)
- Registered Shariah Advisor with the Securities Commission Malaysia

PRESENT APPOINTMENT(S)

- Professor and Deputy Dean at the IIUM Institute of Islamic Banking and Finance
- Shariah Committee Member, Association of Islamic Banking Institutions Malaysia (AIBIM)
- Shariah Committee Member, Housing Development Finance Corporation and Housing Development Corporation, Maldives
- Chairman of Shariah Committee Hong Leong Islamic Bank
- Shariah Committee Member, Koperasi JCorp
- Shariah Committee Member, Waqaf An-Nur

PAST APPOINTMENT(S)

- Member of the Shariah Advisory Council, Bank Negara Berhad
- Shariah Committee Member, HSBC Amanah (M) Berhad
- Shariah Committee Member, HSBC Amanah (Takaful) Berhad

EXPERTISE & EXPERIENCE:

- A prolific speaker in seminars, workshops, conferences and trainings on various Islamic Finance issues, her works and contribution to Islamic Finance is internationally renowned.
- Her publication includes books on Islamic Banking and Takaful, Islamic Banking under Malaysian Law, Corporate Governance of Islamic Financial Institutions, Islamic Banking Cases and Commentaries; Remedies for Default of Payment in Islamic Banking and more than 100 articles in local and international journals.
- She has received many awards and accolades, including:
 - Promising Researcher at IIUM in 2012.
 - Listed among the Top 10 Women in Islamic Finance by CPI Financial in 2013.
 - Most Talented Women Professional in Islamic Banking, Asia Islamic Banking Excellence Awards, CMO Asia, 2014.
- Women of Distinction in her contribution in the field of Islamic Finance and Law by Venus International Women Awards (VIWA), 2016.
- One of the 50 Most Influential Women in Islamic Finance by ISFIRE in 2017 and Womani 2018 – The Most Powerful Women in Islamic Finance by Cambridge IFA in 2018.

SHARIAH COMMITTEE PROFILE



ZAINAL ABIDIN MOHD TAHIR

COMMITTEE MEMBER

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

 MBA in Islamic Banking & Finance from International Islamic University Malaysia (IIUM)

- Bachelor of Economics (Hons.) in Analytical Economics from University of Malaya (UM)
- Diploma (post-graduate) in Islamic Finance from Kolej Dar al-Hikmah, Malaysia
- Associate Member of the Asian Institute of Chartered Bankers (AICB)

PRESENT APPOINTMENT(S)

 Accredited trainer with Islamic Banking & Finance Institute of Malaysia (IBFIM)

PAST APPOINTMENT(S)

- Teaching Fellow cum Deputy Dean of School of Professional Studies, INCEIF
- Vice President/Head of Entrepreneur Department with Bank Muamalat Malaysia Berhad
- Vice President/Head of Credit Risk Department with Bank Muamalat Malaysia Berhad
- Shariah Comittee Member of Bank Muamalat
- Worked for Bank Bumiputera Malaysia Berhad (BBMB)

EXPERTISE & EXPERIENCE:

- Speaker/facilitator for Islamic and conventional commercial banks' training programmes, such as IBFIM's training programmes and AICB's Financial Sector Talent Enhancement Programme
- 27 years of active involvement in Islamic banking and finance, as practitioner as well as academician
- Attended numerous overseas training, one of which was at Moody's Risk Management Services. California.
- Trainer in the areas of Islamic banking, financia management, credit and entrepreneurship.
- Consultant for the government in the areas of Islamic banking operation and education.
- Training activities for bank personnel, as well as customers.
- Written book chapters, co-written in journal and writing Islamic banking modules for a professional certification body.
- Lecturer on a part-time basis at a private university.



DR. SAFINAR SALLEH

COMMITTEE MEMBER

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- PhD in Islamic Studies, Glasgow Caledonian University, United Kingdom
- Master in Shariah, University of Malaya
- Bachelor of Shariah, Al-Azhar University, Cairo

PRESENT APPOINTMENT(S)

 Lecturer at the Department of Islamic Law, Ahmad Ibrahim Kulliyyah of Law, International Islamic University Malaysia (IIUM)

- Shariah Committee Member of Swiss Reinsurance Company Ltd. (Swiss Re Takaful)
- Shariah Committee Member of Hong Leong Islamic Bank Berhad
- Shariah Committee Member of MUA Life Ltd. (Mauritius)
- Member of Board of Trustee, Islamic Da'wah Foundation Malaysia (YADIM)
- Chairman, Muslim Women's Council of the Islamic Da'wah Foundation Malaysia (MAYA)

PAST APPOINTMENT(S)

- Shariah Comittee Member of Bank Simpanan Nasional Malaysia
- Shariah Committee Member of Bank of Tokyo-Mitsubishi UFJ (Malaysia) Berhad

EXPERTISE & EXPERIENCE:

- Specialises in Takaful, Retakaful, and Islamic Banking, Islamic Jurisprudence, Islamic Law of Contracts, Islamic Capital Market, Waqf and Islamic Pawn Broking.
- Published numerous Islamic books and articles and actively presented many papers at various local conferences and seminars.
- Active in internal IIUM committees, having held positions such as Director of International Islamic Banking and Finance, Arbitration Competition, Committee Member of IIUM Legal Clinic and Head of Unit and Legal Consultant for Islamic Banking, Takaful and Shariah Matters, IIUM Legal Clinic.
- Served as Chairman of Pertubuhan Nur Fitrah, Treasury of International Muslim Women Union (IMWU) Malaysia
- Participated as an invited Member in the Meeting of Technical Committee for Islamic Pawn Broking Act, Ministry of Urban Wellbeing, Housing and Local Government and in the Workshop for Drafting of the Islamic Pawn Broking Act.



DR. GHAZALI JAAPAR

COMMITTEE MEMBER

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- PhD in Islamic Jurisprudence, University of Birmingham, United Kingdom
- Master of Comparative Law, International Islamic University Malaysia (IIUM)
- Bachelor of Shariah (First Class), Faculty of Syariah and Law, The Academy of Islamic Studies, University of Malaya

PRESENT APPOINTMENT(S)

- Chairman of Shariah Committee for Kenanga Investment Bank
- Shariah Committee Member, FWD Takaful (formerly known as HSBC Amanah Takaful)

PAST APPOINTMENT(S)

- Chairman of Shariah Committee RHB Islamic Bank
- Head, Department of Islamic Law, Ahmad Ibrahim Kulliyyah of Laws, IIUM
- Director, Harun M. Hashim Law Centre

EXPERTISE & EXPERIENCE:

- Served as Chairman and member in Shariah Committees within the Islamic banking and Takaful industry (2011-2020).
- Active in internal IIUM committees, having held positions as Director (2009-2011) and Deputy Director (2008-2009) of Harun M. Hashim Law Centre.
- Published legal articles on Tazkiyah al-Syuhud in Evidence Enactment of the Shariah Court and the Influence of Majallah al-Ahkam al-'Adliyyah of Ottoman Empire and The Influence of Majallah al-Ahkam al-Adliyyah on the Administration of Islamic Law in Malaysia.
- Published Islamic banking articles such as Shariah Non-Compliance (SNC) Incidents in Islamic Bank; Its Reporting Requirement and Purification of Income.
- Presenter for conferences and seminars in and outside Malaysia, such as for Cabaran Perlaksanaan Undang-undang Islam dalam Seminar Antarabangsa Undang-undang Syariah in Brunei Darussalam (2010).



DR. MUHAMMAD SYAHMI MOHD KARIM

COMMITTEE MEMBER

ACADEMIC/PROFESSIONAL QUALIFICATION(S)

- PhD in Islamic Banking and Finance, University of Edinburgh, United Kingdom
- Master of Science in Finance, International Islamic University of Malaysia (IIUM)
- Bachelor of Accounting (Hons), International Islamic University Malaysia (IIUM)
- Certificate in Islamic Law, International Islamic University Malaysia (IIUM)
- Charted Accountant (CA (M)), Malaysian Institute of Accountant (MIA)
- Associate Member, Association of Shariah Advisors in Islamic Finance Malaysia (ASAS)
- Associate Member, CPA Australia
- Senior Associate Member, Chartered Professional in Islamic Finance (CPIF)

PRESENT APPOINTMENT(S)

 Deputy CEO/Senior Consultant, ISRA International Consulting Sdn Bhd

- Shariah Committee Member, HSBC Amanah Malaysia Berhad
- Director, YaPIEM Gold Sdn Bhd
- External Expert in Islamic Finance, International Monetary Fund Washington DC
- Shariah Committee Member, Co-opBank Pertama Malaysia Berhad
- Accreditation Panel, Finance Accreditation Agency (FAA)

PAST APPOINTMENT(S)

- Global Lead Islamic Finance Expert, Advisory and Technical Assistance Division, Islamic Financial Sector Development Department of Islamic Development Bank, Jeddah, Saudi Arabia
- Head/Manager, Islamic Finance & Shariah Risk Section, Specialist Risk Department of Bank Negara Malaysia (BNM)
- Director, YaPIEM Smart Ventures Sdn Bhd
- Member of Investment Committee, Yayasan Dakwah Islam Malaysia
- Working Group Member (International level Working Group), Guiding Principles on Disclosure Requirements for Islamic Capital Market Products, IFSB

EXPERTISE & EXPERIENCE:

- Served local and global financial institutions, such as Bank Negara Malaysia (BNM) (2001-2015) and Islamic Development Bank (2015-2018) in the fields of risk management, supervision (review and audit), Islamic Banking, Islamic Capital Market, Takaful and Islamic Microfinance.
- Provided technical advisory to the Central Banks of Djibouti and Mauritania in developing Islamic Banking regulatory frameworks.
- Published research for Investment Account Concept in Banking; Analysing the Perceptions and Behaviors of the stakeholders.
- Chapter writer and reviewer for ISRA/ Securities Commission textbook titled Governance Framework for Islamic Capital Market, published in 2015.
- Internal trainer with BNM, Islamic Development Bank and presenter for several international conferences at Durham University-ISRA-IRTI Strategic Roundtable Discussion in Durham and Jeddah.





President/Chief Executive Officer

Nationality Malaysian

Age 47

Date of Appointment 1 July 2019





Age 46

Date of Appointment 3 February 2020

Age 55

Date of Appointment 10 August 2020

EXECUTIVE COMMITTEE | COMMITTE



DATO' SHAHRUL NAZRI ARDUL RAHIM

PRESIDENT/CHIEF EXECUTIVE OFFICER

QUALIFICATION

Bachelor of Law (LLB) (Hons),
 Anglia University, United Kingdom

RESPONSIBILITIES

Dato' Nazri Abdul Rahim has served EXIM Bank as its President/Chief Executive Officer since July 2019. He plays a pivotal role in steering the strategic direction of the Bank, fortifying sustainability and accountability within the Bank's operations. He steers the Bank's culture towards high performance and innovation, and is responsible for all the Bank's core corporate decisions. As the public face of the Bank, he balances the needs of customers with the desires of stakeholders through constant communication with the Board of Directors, business networking and engaging with key stakeholders.

Currently, through secondment, he also serves as a Director of LAKSANA, a unit under the Ministry of Finance, to monitor the implementation and coordination of national agencies on the various economic packages by the Government of Malaysia.

EXPERIENCE

Prior to his appointment in EXIM Bank, Dato' Nazri was the Senior Managing Director of CIMB Group. As part of the senior leadership team in CIMB, he played an integral role in overseeing the Group Corporate Development and International Business. Preceding this, he served as the Chief Strategy Officer in Maybank Kim Eng, where he was instrumental in the strategic acquisition of Kim Eng Holdings in 2010 and subsequently drove the group's post-merger integration, transformation management and regional expansion programme across 10 countries. His other earlier appointments include senior positions in Kenanga Holdings Berhad and Tune Money Sdn Bhd, and was a founding member of iPerintis Sdn. Bhd.



CHIN CHON YOUNG

CHIEF OF STAFF

QUALIFICATION

• Bachelor in Commerce, Victoria University of Wellington, New Zealand

RESPONSIBILITIES

As Chief of Staff, Chin Chon Young assists the CEO in managing the Bank. He is responsible for driving the Bank's internal strategies, such as the Bank-wide Transformation Agenda, the Digital Banking Programme and all Legal and Corporate Communication related matters. He serves as a strategic advisor and right hand to the President/CEO and works alongside the Management Team to optimise cross departmental synergies in catalysing successful results, while supporting the Bank's functions according to circumstances and needs. He plays a vital role in creating and sustaining a culture of high performance, innovation and enablement, anchored by the values and philosophy of the Bank. He also has a fiduciary duty to the Board of the Bank.

EXPERIENCE

Chin has over 20 years of experience as a banker. Before joining EXIM Bank he was Group Head of Trade Product in CIMB. Prior to that he served a six-year stint as Country Head of Global Transaction Services with the Royal Bank of Scotland Berhad. Among his other notable positions, Chin has also served Standard Chartered Bank Berhad as its Director of Strategy & Planning.

RESPONSIBILITIES

Zuheer's role as the Chief Operating Officer is to formulate, implement and review business strategies, plans and operations for the effective delivery of services to support the Bank's Mandate. He steers, supports and counsels the Management Team on all aspects of the Bank's operations and is accountable for ensuring all finance, technology, administration, operations and process improvement initiatives adhere to the Bank's approved governance, risk and regulatory frameworks. He also has a fiduciary duty to the Board. He sits in all the Bank's management committees and serves as Chairman for the Asset & Liability (ALCO); Information Technology & Security (ITSC) and Mawaddah Fund committees

EXPERIENCE

Zuheer is an experienced banker with more than 33 years of working knowledge in Cash and Trade Operations. Prior to joining EXIM Bank, he served as Citibank Malaysia Berhad's Client Operations Head, managing Treasury & Trade Services Operations. In 2000, he served Citigroup Transaction Services (Malaysia) Sdn Bhd (CTSM), where his last position was Senior Vice President and a member of CTSM's senior management team. He has also held various operations mid-management positions in Hong Leong Bank, ABN AMRO Bank Berhad and United Malayan Banking Corporation Berhad. He has been the Vice-Chairman of the International Chamber of Commerce Malaysia's (ICCM) Banking Committee since 2013.



ZUHEER MOHAMMED MAJID

CHIEF OPERATING OFFICER

QUALIFICATION

 Diploma in Accountancy, Universiti Teknologi MARA, Malaysia

EXECUTIVE COMMITTEE PROFILE



FAIDZEL ADHAM SOHARI CHIEF BUSINESS OFFICER

QUALIFICATION

• Bachelor of Business Admin - Majoring in Finance, Western Michigan University, USA

RESPONSIBILITIES

As the Chief Business Officer of the Bank with a fiduciary duty to the Board, Faidzel is directly responsible for a variety of matters, including formulating, redesigning and implementing business and marketing strategies and operations for the effective delivery of services to support the Bank's Corporate and SME & Commercial banking businesses. He plays a critical role in providing advice and support to the Management Team on all aspects of the Bank's delivery of services in these areas, as he is accountable for revenue generation, as well as constant financial margin enhancement for solutions, products and services offered to the Bank's customer base. With a crucial role to position the Bank as a Preferred Financier & Advisor for Global Business, Faidzel closely monitors growth of the business as per the agreed targets. He provides leadership and guidance to the leaders of the business line and encourages process improvement initiatives, via enhanced relationship nurturing and building initiatives with customers and the market at large, whilst adhering to approved governance and risk frameworks.

EXPERIENCE

Faidzel has more than 25 years working experience in the fields of Corporate & Investment Banking, Project Financing and Capital Markets exercises and transactions. Prior to joining EXIM Bank, he ran his own financial advisory and consultancy outfit. He has also worked with RHB Investment Bank, Aseambankers (now known as Maybank Investment Bank), Celcom Berhad and Telekom Malaysia Berhad.

RESPONSIBILITIES

With a fiduciary duty to the Board of the Bank, Jack Chin is accountable for all risk management related matters. He is responsible for the setting up and effective execution of risk control strategies, frameworks and governance processes and operations across the Bank. He also leads the assessment of enterprise risk, credit risk, operational risk, business continuity, market risk and Shariah non-compliance risk to safeguard the Bank's risk profile. Aside from planning, designing and implementing the overall risk management process, Jack Chin reviews and prepares risk reports to the Board and Management Risk Committees respectively, as well as provide recommendations for appropriate risk mitigation.

EXPERIENCE

A qualified chartered accountant and financial risk manager, he has over 20 years of working experience in the financial services industry in Malaysia as well as abroad with a strong background in risk management. Prior to EXIM Bank, he served in the Portfolio Risk Management of Standard Chartered Bank overseeing the Group Risk Appetite and Portfolio Risk. Among his other notable positions, he has also served as the Senior Vice President, Risk Portfolio Management for RHB Banking Group as well as Head of Market Risk, OSK Investment Bank.



CHIN YING JACK

CHIEF RISK OFFICER

QUALIFICATION

 Chartered Accountant (CA), Malaysia Institute of Accountants (MIA)

- Financial Risk Manager (FRM), Global Association of Risk Professionals (GARP, US)
- The Association of Chartered Certified Accountants, Affiliate (ACCA, UK)
- Bachelor of Accountancy (Hons), Universiti Putra Malaysia



TAJUDDIN SHAHRUDDIN

CHIEF STRATEGY OFFICER

QUALIFICATION

- Bachelor of Accounting, Universiti Teknologi MARA, Malaysia
- RIIAM Diploma in Investment, RMIT Melbourne
- Member of Malaysia Institute of Accountants, Chartered Accountant

RESPONSIBILITIES

Tajuddin is tasked to craft and steer the Bank's overarching strategic direction, which encompasses the bank-wide roadmap development, business plans, corporate scorecards and interlinked business line scorecards. These are formulated against market trend analysis at global, regional and local levels and are aligned towards the Bank's mandated role, as well as prescribed governance and risk frameworks. He provides advisory and critical support to the Management Team on all aspects of the Bank's activation of the strategies, plans, budgets and delivery of strategic goals. As the Chief Strategy Officer with fiduciary duty to the Board, he monitors and reports on the Bank's performance levels at both business and operating ends, while providing constructive and critical recommendations to all relevant parties on intervention plans and actions to ensure the achievement of the agreed business objectives.

Section 02

EXPERIENCE

Prior to EXIM Bank, Tajuddin served Petroliam Nasional Berhad (Petronas) and Petronas Carigali. His early career experiences include work experiences with Perbadanan Usahawan Nasional Berhad (PUNB), JB Securities Sdn Bhd (members of KLSE) and Bank Islam Berhad.

RESPONSIBILITIES

Safidah is responsible for formulating the Bank's human capital strategic plan and overseeing its successful implementation. This encompasses all aspects of talent management and development, succession planning, compensation and benefit and the operationalising of a high-performance work environment. She ensures that the human capital framework sustainably supports the Bank's overarching mandate and that its demands and operations are within prescribed governance and risk frameworks. As Chief People Officer, she steers the Management Team on plans that shape and sustain a culture of high performance while providing support on all aspects needed for the delivery of human capital related goals. She also has a fiduciary duty to the Board of the Bank in relation to human capital management.

EXPERIENCE

Safidah has over 20 years of human resources experience. Prior to EXIM Bank, she served Sapura Energy Berhad as its Human Resources General Manager. She has held various human resource related portfolios across multiple industries, including KPMG Consulting (M) Sdn Bhd, Bank Muamalat Malaysia Bhd, Radicare Sdn Bhd and Ranhill Engineers & Constructors Sdn Bhd.



SAFIDAH MOHD TAHIR

CHIEF PEOPLE OFFICER

QUALIFICATION

• Bachelor of Human Resource Management (Hons), Universiti Utara Malaysia

- Accredited Competency Professional (ACP), Institute of Leadership & Management
- Project Leadership Certification (PLC), PIKOM

PROVIDING A LIFELINE FOR BUSINESS CONTINUITY

The disruption on global socioeconomic systems rendered 2020 an infamous year for business. The pandemic outbreak curtailed international trade as borders were closed and economic activities restricted to curb the spread of the COVID-19 virus. The unprecedented situation led to a sharp global GDP contraction comparable to the 1930's Great Depression.

Malaysia's situation was no different with our economy contracting by a record 5.6% in 2020. The Movement Control Order (MCO) in March 2020, followed by renewed restrictions between October and December last year contributed largely to the dismal performance. The three biggest decliners were the construction, mining and services sectors - contracting by -19.4%, -10% and -5.5% respectively. Numerous fiscal and non-fiscal stimulus measures were introduced by the Government to help businesses survive. These included the PRIHATIN package of RM250 billion in March 2020, the PRIHATIN SME+ package of RM10 billion in April 2020, the PENJANA package of RM35 billion in June 2020, as well as the KITA PRIHATIN package of RM10 billion. On 6 November, a National Supply Chain Finance Platform, dubbed 'JanaNiaga', was announced for small and medium enterprises (SMEs) that supply to the government or government-linked companies (GLCs).

Export-Import Bank of Malaysia (EXIM Bank) was mandated to spearhead the JanaNiaga platform, and this we are steering ably towards assisting SMEs with cash flow issues and facilitating their loans from financial institutions. Through JanaNiaga, the Bank aims to play its role in mitigating the economic impact of the pandemic by helping SMEs build resilience, provide employment and sustain ongoing operations through this challenging period.

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2020 IN FOCUS

With clients from various sectors and industries, EXIM Bank offers trade financing, credit insurance and advisory services to many cross-border businesses in the country. However, the defensive closure of borders for the most of 2020 meant that the Bank's cross-border financing operations were affected. Collaborations secured early in the year, such as the Memorandum of Understanding (MoU) between Thai and Malaysian institutions to promote SMEs on both sides of the border could not take off as planned during the year.

Despite the challenging economic environment, we continue to engage with business communities to generate loan applications and successfully generated RM23.5 million in recovery income and reduced our impaired loan amount by RM261.14 million.

These turnaround efforts from the Bank ensured sustainable operating revenue, which together with reduction in interest expense and allowances, helped EXIM Bank buoy back to profitability. Even though EXIM Bank's total assets and gross loans and financing dropped by 9% and 18% respectively, and operating revenue for the year reduced to RM181.49 million from RM381.13 million in FY2019; operating profit was RM150.83 million compared to FY2019's RM142.5 million, bringing profit before tax and zakat to RM51.15 million after FY2019's loss before tax and zakat of RM478.25 million. Contribution from our Islamic Banking business also continued to grow and represented 48.6% of operating revenue this year.

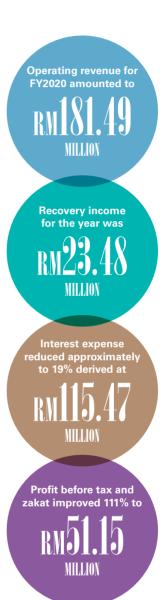
At the same time, the Bank intensified efforts to minimise impairment by providing options for moratorium for eligible borrowers and negotiations to regain payment on asset recovery. This is a continuous commitment as the current challenging operating landscape may put further pressure on the Bank's asset quality.

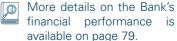
RAM Ratings (RAM) and Moody continue to reaffirm the Bank's AAA/Stable/P1 and A3/Stable rating respectively. For RAM, the reaffirmation is underpinned by the Malaysia government's support and mandate given to the Bank to advance the country's trade agenda and support the outward investments of domestic firms.

BOLSTERING SUPPORT

The widespread implications of the COVID-19 outbreak mean exporters and importers face disruptions to their businesses – from ships being trapped at ports, workers quarantined, to travel restrictions; all of which pose financial challenges to the Bank's clients. As the Development Financial Institution (DFI) of the country mandated to promote cross-border trade, EXIM Bank is committed to bolster support and drive resilience among our clients by offering assistance to those financially impacted by the pandemic. During the year, along with loan moratoriums, the Bank's relationship managers worked hard to explore ways to ease affected clients' financial obligations with the Bank on a case-to-case basis.

By embracing the PENJANA programme and its theme of "Resilient As One, Together We Triumph", EXIM Bank's operations were re-strategised to support and assist SME players through "JanaNiaga". The RM300 million JanaNiaga initiative is led by EXIM Bank, with the involvement of several financial institutions. The programme allows vendors of government and government-linked entities to obtain inclusive financing at an attractive rate to support them to continue operations, with an uninterrupted ability to supply to their customers. Thus far, we have laid the groundwork for the JanaNiaga platform and are moving ahead with all the parties involved to make this a reality.





MESSAGE FROM THE PRESIDENT/CHIEF EXECUTIVE OFFICER

The Bank also participated in ensuring that national economic stimulus initiatives worth RM250 billion, as announced under the PRIHATIN programme, were well implemented. We contributed expertise and manpower to the Economic Stimulus Implementation & Coordination Unit Between National Agencies (LAKSANA), which was established on 16 March under the Ministry of Finance to monitor the implementation of the Economic Stimulus Package 2020 (PRE2020), comprising Prihatin Rakyat Economic Stimulus Package (PRIHATIN) and National Economic Recovery Plan (PENJANA). Several officers from the Bank, including myself, were seconded as part of our national duty to serve at LAKSANA during this year.

On the operations front, in response to the COVID-19 pandemic, the key focus was the health and safety of our employees. A Staff First policy was initiated as the Bank implemented measures to ensure smooth business continuity. The Bank's IT infrastructure and facilities were upgraded: Work from Home (WFH) set-ups were unleashed to minimise the number of employees in the office; standard operating procedures (SOPs) of new business norms were rolled out at all EXIM Bank premises; swab tests were facilitated where necessary; and regular sanitisation of work premises carried out.

Doing our part to combat COVID-19, EXIM Bank made a RM1 million donation to the Malaysian Red Crescent Society (MRCS) #responsMALAYSIA (Malaysia's Response) initiative. This was a platform for individuals and corporate entities to contribute towards the procurement of essential items required by frontliners, as well as drive MRCS's community engagement efforts.

Though community engagements were reduced to mitigate health and safety risks, the Bank's commitment to communities was steadfast through the year too, as we continued to support long-term corporate social responsibility (CSR) programmes and reaffirm our obligation to the UN Sustainable Development Goals (UN SDGs). For one, we continue to bring festive joy to the less fortunate during the holy month of Ramadan and aid charities, homes and the needy whenever possible. Besides caring for the less fortunate in our society, the environment has always been a close cause to our heart. Thus, the Macaw Birds in Zoo Negara and Elly, our disabled rescue elephant at the National Elephant Conservation Centre (NECC) in Kuala Gandah, still have our loyal patronage. We have also included animal rescue and shelter homes in assisting them operationally during this pressing pandemic period.

In our drive towards encouraging more sustainable living and working with NGOs to realise our UN SDGs, we initiated a Fabric Care Movement at our office premise that was met with a resounding success. Employees embraced this cause wholeheartedly and took the opportunity to recycle unused and unwanted fabric from their homes, which saw the first fabric collection amounting to 427 kg within two months of the bin being up. We have extended this movement beyond the organisation to include the campuses of tertiary institutions that we are engaged with on educational initiatives. This sustainable living initiative follows an e-Waste programme launched the year before and continues to be supported till this day.

DRIVING RESILIENCE

Within the first year of our Gear Up 21 transformation journey, we have established good governance practices, laid the groundwork towards digitalisation and are embedding cultural change. In the years to come, we will continue strengthening our foundation and improving our efficiency by leveraging on technology to streamline and automate core activities, as well as putting in place the right human capital practices to develop and transform our people into a world-class digitally savvy and high performance workforce.

In our digital journey, we are strengthening the security of our data through the establishment of the Security Operations Centre and Information Security functions. Through these functions, we have developed several technology governance frameworks to safeguard ourselves from potential cyberattacks and unauthorised access. These address core security issues as the Bank embarks on a paradigm shift towards becoming a digital bank with online operations, accessible anywhere without compromising on security.

On the governance front, an internal committee was established to oversee the Bank's governance framework to fulfill our regulatory requirements and to remove redundancies as well as contradicting governance documents. In our continuing efforts to practice good governance, we are benchmarking the governance framework against industry standards and embedding it into our daily activities.

In conjunction with the Bank's 25th anniversary, we launched new Corporate Values of Teamwork, Efficiency, Accountability, Integrity and Openness. This was done to transform the Bank's culture as part of the Human Capital Framework focus of Gear Up 21.



Achievements and Priorities of each Gear Up 21 Workstream are detailed on page 37.

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AS PART OF GEAR UP 21,
THE FOCUS FOR 2021
WILL CENTRE AROUND
NURTURING A STRONGER
TALENT POOL, CREATING
SIMPLER, MORE SEAMLESS
"END-TO-END" PROCESSES
WITH TECHNOLOGY AND
FORTIFYING THE BANK'S
RISK AND COMPLIANCE
CULTURE.

OUTLOOK AND PROSPECTS

Malaysia's external trade performed fairly well with exports rebounding in the second half of 2020 as compared to the negative growth recorded in the first half of the year. This could be attributed to the progressive opening of the economy and gradual recovery of external demand. Exports to China recorded a new high in 2020 and similar momentum was reported for the United States, which posted the largest value in the last decade. There was significant export growth to emerging markets notably Costa Rica, Kazakhstan, Kenya, Nigeria, Ghana and Cote d'Ivoire. Rubber products, electrical and electronics (E&E) products, as well as palm oil and palm oil-based agriculture products registered strong export expansion. Meanwhile, the trade surplus was the highest ever recorded, thus maintaining a sustained surplus trend for 23 consecutive years since 1998.

Going forward, investor confidence has been bolstered by Moody's latest affirmation of Malaysia's local and foreign currency long-term issuer ratings at A3, with a stable outlook.

This is a testament to the Government's strong fiscal discipline and robust medium-term growth prospects and demonstrates Moody's confidence in Malaysia as having a strong credit standing. In these challenging times, the 12th Malaysian Plan lays the path to sustainable growth with its sound economic fundamentals and decisive policy measures. This bodes well for more robust trade performance.

However when it comes to cross-border ventures, recovery is yet uncertain. While waiting for economic forces to find a new balance, EXIM Bank will continue to make more inroads towards our internal transformation aspirations via optimising our balance sheet, implementing alternative funding strategies and proactively capturing growth while preserving capital.

As part of Gear Up 21, the focus for 2021 will centre around nurturing a stronger talent pool, creating simpler, more seamless "end-to-end" processes with technology and fortifying the Bank's risk and compliance culture. These will boost our operations as we work to ensure sustainability in earnings, while not losing focus on our mandate.

ACKNOWLEDGEMENTS

On behalf of the Bank, our heartfelt gratitude is extended to the Ministry of Finance and the Ministry of International Trade and Industry, and their agencies, for their invaluable support in paving the way forward to better days ahead. We are grateful to be part of the LAKSANA initiative and to spearhead the access to financing initiative, through the JanaNiaga Platform.

We also appreciate our customers, associates and partners who journey with us towards shared goals and make what we do so fulfilling.

I take this opportunity to thank Chairman Dato' Dr. Feizal Mustapha, who just ended his term in March 2021, for his exemplary leadership and guidance to the Board, EXCO, Management and employees throughout the COVID-19 period.

Finally, to the stalwart EXCO, management and staff of EXIM Bank, I thank you for your enthusiasm, passion and willingness to go beyond the call of duty in serving all stakeholders. It's been a privilege to work alongside this dynamic team.

What we cannot deliver as individuals, we shall achieve as a team.

Thank you.

Dato' Shahrul Nazri Abdul Rahim

President/Chief Executive Officer

MANAGEMENT DISCUSSION AND ANALYSIS

OVERVIEW OF EXIM BANK'S BUSINESS OPERATIONS

The Bank's legal and commercial name is Export-Import Bank of Malaysia Berhad, having its registered office at EXIM Bank, Jalan Sultan Ismail, 50250 Kuala Lumpur, Malaysia. Initially established as the "International Division" of Bank Industri and Teknologi Malaysia Berhad (BITMB), the Bank was subsequently incorporated on 29 August 1995 as a government-owned **Development Financial Institution (DFI)**, under the Companies Act, 1965 of Malaysia, through it becoming a subsidiary of BITMB. As a DFI, the Bank is governed by the Development Financial Institutions Act 2002 (DFIA). It was then spun off as an independent institution in 2005 to function as a standalone DFI focused on export credit activities. On 30 December 2005, the Bank went on to merge with Malaysia **Export Credit Insurance Berhad and** retained the name Export-Import Bank of Malaysia Berhad.

As at 31 December 2020, the Bank had an issued and paid-up share capital of RM2,958,665,284 comprising the following:

2,708,665,282 ordinary shares owned by MOF (Inc.)

1 ordinary share owned by Federal Lands Commissioner of Malaysia

1 special right redeemable preference share owned by MOF (Inc.)

250,000,000 Redeemable Cumulative and Convertible Preference Share (RCCPS) owned by MOF (Inc.)

MOF (Inc.), as the shareholder of the special right redeemable preference share, has the right to appoint no more than four members out of the maximum 12 members to the Bank's Board of Directors (the Board), including the appointment of the Chairman. As of December 2020, there is one representative from MOF (Inc.) on the Board. Any appointment to the Board and of the Chief Executive Officer of the Bank is subject to the approval by MOF (Inc.). The Bank's Board currently comprises the Chairman (who is also an independent non-executive director), four other independent non-executive directors (one being a representative from MOF (Inc.) and the other being a representative from Ministry of International Trade and Industry (MITI)).

THE BUSINESS OF THE BANK

EXIM Bank is the only DFI in Malaysia dedicated to promoting the development of cross-border ventures through the provision of financing and insurance/takaful facilities to Malaysian entities conducting their business overseas. As an agency owned by MOF (Inc.) and now under the purview of MITI, the Bank's mandated role is to provide credit facilities to finance and support export and import of capital goods, services, infrastructure projects, shipping and value-added manufacturing by facilitating the entry of Malaysian companies into new markets abroad with an emphasis on non-traditional markets, where there is limited participation from commercial banks. The Bank also provides export credit takaful services, overseas investments and guarantee facilities.

Locally incorporated corporations and SMEs, as well as foreign companies and selected foreign governments, make up the clientele. In its export promotion efforts, the Bank collaborates with the Government and its agencies, including MITI, Malaysia External Trade Development Corporation (MATRADE), Malaysian Investment Development Authority (MIDA), Small and Medium Enterprise Corporation Malaysia (SMECorp) and Construction Industry Development Board Malaysia (CIDB Malaysia).

The facilities offered by the Bank fall into two principal categories: banking facilities and credit takaful facilities.

BANKING FACILITIES PERFORMANCE IN 2020

EXIM Bank has established a wide range of financing facilities for the financial needs of its borrowers. Among the banking facilities offered by the Bank are as follows:

Cross-border term financing

Malaysian contractors or investors can approach the Bank for facilities such as overseas project, contract and investment financing when these borrowers undertake overseas manufacturing, infrastructure and other developmental projects. Financing to Malaysian companies in bidding for overseas jobs and contracts is also provided. The financing is extended directly to a foreign government or foreign buyer to facilitate the import of Malaysian goods and services.

Besides that, the Bank extends export of services facilities to facilitate Malaysian companies in exporting their professional services overseas, which are typically in the form of consultancy in areas like information technology, engineering, architecture and design, and other technical services.

As at 31 December 2020, the Bank's total loans outstanding relating to term financing (including both conventional and Islamic banking facilities) amounted to RM4.48 billion.

Trade finance

Various facilities in support of cross-border trade are made available. Malaysian manufacturers, exporters and suppliers of Malaysian goods can also take advantage of the trade finance facilities offered by the Bank to boost their exports into international markets through working capital financing under the supplier credit or financing facilities. Such facilities offer pre-shipment financing as working capital for the production of goods prior to shipment and post-shipment financing as working capital after the shipment of goods, pending the receipt of proceeds for the exported goods.

Import financing facilities assist Malaysian companies with the import of strategic goods and services, which are unavailable in Malaysia, to promote the socioeconomic development of Malaysia.

It also makes available competitively priced short-term trade finance facilities to direct and indirect exporters to promote the export of manufactured products, agricultural products and primary commodities under the Export Credit Refinancing (ECR) Scheme, which is categorised under preand post-shipment facilities. Pre-shipment ECR is an advance to facilitate the production of goods prior to shipment and to encourage the development of a network of economic inter-dependence between exporters and Malaysian suppliers in industrial development. Post-shipment ECR is an advance to exporters to finance the export of goods after shipment, pending the receipt of proceeds for the exported goods.

Furthermore, the Bank provides short-term trust receipt financing to importers to bridge their working capital requirements through the extension of credit under documentary credit transactions until the receipt of sales proceeds. As the imported goods are unavailable in the country of import, such financing has the ability to enhance the competitiveness of the products imported. The Bank also offers financing to Malaysian manufacturers that are involved in or support export-related industries in selected vendor programmes developed by the Government or its agencies, by financing the working capital needs of such manufacturers for the post delivery of goods or services supplied to their customers.

As at 31 December 2020, the Bank's total loans outstanding relating to trade finance (including both conventional and Islamic facilities) amounted to RM1.25 billion.

MANAGEMENT DISCUSSION AND ANALYSIS

Guarantees

This facility is made available by the Bank to facilitate the issuance of advance payment bonds, performance bonds and standby letters of credit required by overseas contracts undertaken by Malaysian contractors. Such guarantees may also be offered to Malaysian investors seeking to raise funds overseas.

The import of strategic goods is facilitated by the Bank, being goods that will enhance the manufacturing capability of Malaysian companies, or which are unavailable in Malaysia, through the issuance of letters of credit. It also offers forward foreign exchange facilities that allow customers to hedge against adverse fluctuations in the exchange rate.

As at 31 December 2020, the Bank's total guarantees outstanding amounted to RM124.03 million.

CREDIT TAKAFUL FACILITIES PERFORMANCE IN 2020

EXIM Bank offers Islamic takaful facilities for short-term trade credit insurance and medium- to long-term trade credit.

Short-term trade credit takaful facilities

Short-term trade credit takaful covers export, domestic and import trade transactions with a policy term of less than one year. The facilities provide "umbrella" cover for exporters/importers who make regular exports to overseas importers and import to domestic buyers on credit for up to 180 days. The facilities also provide cover for exports directly from third country suppliers to their destination overseas, without passing through Malaysia. As part of the type of takaful facilities available to cover short-term commercial credit risk, the Bank also provides Shariah-compliant bankers trade credit takaful facilities to protect financial institutions against the risk of non-payment by exporters arising from the default by their customers overseas.

In addition, the Bank provides bank letter of credit takaful policies covering Malaysian banks against the risk of non-payment of irrevocable letters of credit issued by overseas banks in respect to Malaysian exports.

As at 31 December 2020, the Bank's total exposure under short-term trade credit takaful shipment amounted to RM454.73 million.

Medium- to long-term trade credit takaful facilities

Medium- to long-term trade credit takaful that has a policy term of more than one year is offered by the Bank to enable Malaysian companies to venture into new and unfamiliar markets. The Bank provides specific takaful policies to cover the export of capital goods or services with lengthy manufacturing and/or payment periods and high contract values.

Overseas investment takaful is provided to protect overseas investments against certain political risks, such as losses arising from restrictions on the conversion or transfer of local currency, expropriation, wars and civil disturbances and breaches of contract by counterparties.

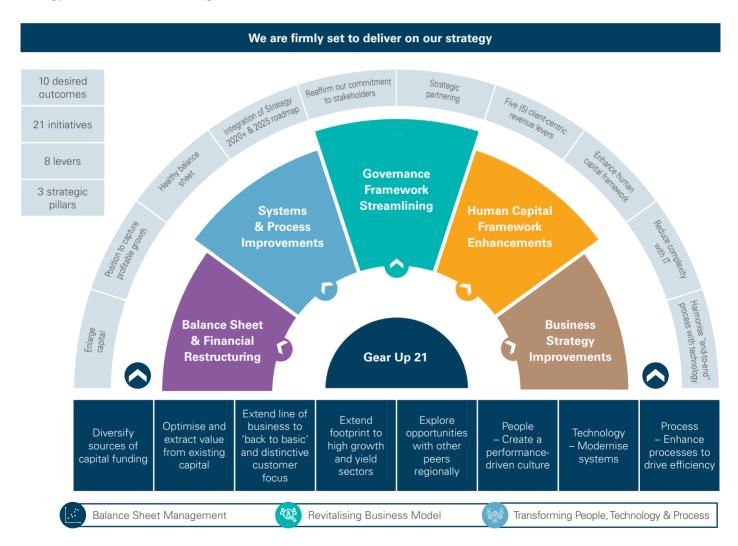
Specific takaful facilities are offered to provide medium- to long-term Shariah-compliant coverage to Malaysian contractors and manufacturers undertaking one-off contracts for export of capital goods, turnkey projects, construction works or rendering services abroad against commercial, economic and political risks and losses occurring outside Malaysia due to events that are beyond the control of the contractor, manufacturer or its buyer.

As at 31 December 2020, the Bank's total exposure under medium- to long-term trade credit takaful facilities amounted to RM366.64 million.

STRATEGIC DIRECTION FOR 2020

Revitalisation, Stabilisation & Responsible Growth are the objectives of EXIM Bank's Strategy 2020+. It is an integration towards achieving Strategy 2025, overarching a new project governance – "Gear Up 21" which forms the key to EXIM Bank's Strategic Pillars.

Gear Up 21 is an initiative in support of the Strategy 2020+ as a vehicle to achieve the desired outcomes for Strategy 2025. The initiatives are based on three (3) pillars of Balance Sheet Management, Revitalising the Business Model and Transforming People, Technology and Process. Underlying these pillars are eight (8) levers planned for the year onwards in achieving Strategy 2025. The Strategy 2025 is all about refocusing EXIM Bank to deliver value to our stakeholders.



MANAGEMENT DISCUSSION AND ANALYSIS



- Achieve synergies in terms of enlarging our capital base, increasing our quality of capital and explore provision of capital from other sources.
- Chart the Bank's financial stability by operating profitably with renewed risk and controls, whilst observing balance sheet discipline.
- Pro-active risk management to allow growth, while decreasing risk's costs and delinquency ratios across all products (Banking, Insurance, Guarantee and Advisory).
- Extract value from existing capital through enhanced NPL management.



- Integration of Strategy 2020+ and Strategy 2025 roadmap, overarching new project governance (Gear Up 21) and committee structure to be established.
- The revised Bank's corporate statement and strategies will align the focus and reaffirm our commitment to the stakeholders (i.e. mandate, pivotal roles and economic value creation).
- Strong commitment to actively accelerate synergy realisation between stakeholders, EXIM Bank's peers and strategic partnerships with relevant private entities.
- A new organisation structure to form business strategies, taking into consideration the five (5) client-centric revenue levers vis-à-vis business strategies.



- Human capital framework enhancement to drive performance-culture via streamlining organisational structure, succession development plan and enhancing career development framework.
- Continuous investment in IT and control functions, including credit risk and compliance. New IT infrastructure that is able to reduce cost complexity significantly, which frees up capacity for reinvestment in sales activities or for other revenue levers.
- Harmonise "end-to-end" process with technology model (from front office to middle office/back office to reduce process deviations, thus eliminating complexity's costs (fewer exception; if any).

GEARING UP FOR FY2021 VIA GEAR UP 21

At the beginning of the year, the Bank's Transformation Office defined five (5) focus areas throughout the Bank with the launching of 21 projects. In the first year of our Gear Up 21 transformation journey, we have established good governance practices, laid the groundwork towards digitalisation and have started embedding cultural change. In the years to come, we will continue strengthening our foundation and improving our efficiency by leveraging on technology to streamline and automate core activities, as well as put in place the right human capital practices to develop and transform our people into a world-class, digitally savvy and high-performance workforce.

ACHIEVEMENTS AND PRIORITIES OF EACH GEAR UP 21 WORKSTREAM

Governance Framework Streamlining

We have established an internal committee to oversee the Bank's governance framework to fulfill our regulatory requirements and to remove redundancies, as well as contradicting governance documents. In our continuing efforts to practice good governance, we are benchmarking the governance framework against industry standards and embedding it into our daily activities.

In our digital journey, we are strengthening the security of our information through the establishment of the Security Operations Centre and Information Security functions. Through these functions, we have developed several technology governance frameworks to safeguard ourselves from potential cyberattacks and unauthorised access.

2021 Priorities:

- Continue heightening responsibilities and accountability towards practicing good governance.
- Continue reviewing and institutionalising our governance framework and business practices.
- Utilise our systems to improve business, risk and compliance controls.

Systems and Processes Improvements

Assessment of our operational and technological landscape have led to the development of the Bank's Digital Blueprint. This ensures our competitiveness amongst our peers through the modernisation and digitalisation of our operational and technological capabilities. Our investments in technological upgrades allow us to operate at peak efficiency and improve operational capabilities. Some of the upgrades achieved during the year include:

- Deployment of Office 365 and Microsoft Teams
- Deployment of Credit Risk system
- Enabling work from anywhere through remote access to internal systems

We have also laid the groundwork for the JanaNiaga programme, which the Bank spearheaded as part of the National Agenda, and with the endorsement of the Ministry of Finance. This programme safeguards the business sustainability of vendors of government and government-linked entities by providing inclusive financing at an attractive rate.

2021 Priorities:

✓ Implement Digital Blueprint.

Structured change management programme to build the people's readiness towards a digital work environment.

Human Capital Framework Enhancements

The Bank has started inculcating a transformation towards high-performance mindset and culture from the very top levels of leadership through grooming and assembling qualified and capable leaders, and subsequently cascading this down to all levels of the organisation. The launching of the Bank's new Corporate Values in 2020 was part of our efforts in transforming the Bank's culture. With the cultural change, we will be able to unlock latent efficiencies and increase our agility in identifying challenges, grasping opportunities, making strategic business decisions and adapting to change, especially in technology.

In achieving a more objective assessment of our people's efficiency and effectiveness in their roles, baseline metrics are being established to enable greater comparability of employee performance and identify areas of the workforce that can be improved.

2021 Priorities:

- ☑ Drive a risk and compliance culture.
- Increase productivity by improving our people's efficiencies and effectiveness in their roles.
- Training and awareness programmes to raise our people's capabilities, benchmarked against industry

Business Strategy Improvements and Balance Sheet & Financing Restructuring

Despite the challenging economic environment due to COVID-19, we continued to engage with business communities to generate loan applications and had successfully generated RM23.5 million in recovery income and reduced our impaired loan amount by RM261.14 million.

In strengthening our advisory presence, we enhanced our corporate website to make it easier for potential customers to navigate through the Bank's services and products. Towards promoting our services and products to the public at large, we participated as a panelist in Ruang Bicara by Bernama TV and an interview by Astro Awani.

2021 Priorities:

- Deployment of digital trade finance platform
- Revision of the Bank's product suite
- Continue engaging with business communities

MANAGEMENT DISCUSSION AND ANALYSIS

MOVING TOWARDS STRATEGY 2025

Strategy 2025 is all about refocusing EXIM Bank to deliver value to our stakeholders. It embodies EXIM Bank's long-term ambition to steer the Bank towards greater resilience and business sustainability. We reaffirm our commitment to being a preferred DFI for Malaysian businesses seeking financing facilities, insurance/credit takaful cover and advisory services when conducting business abroad.

STRATEGY 2025: LONG-TERM AMBITIONS

SUSTAINABLE PERFORMANCE

- Capital and balance sheet transformation
- Funding and liquidity diversity
- Sustainable earnings growing our business profitably

EXPORT BUSINESS ECOSYSTEM CATALYST

- Platform for cross-border business
- Deliver sustainable business driven by mandate
- Business with focus on:
 - (a) decent revenue growth
 - (b) asset preservation
 - (c) leverage financing growth for exports

BEST-IN-CLASS BUSINESS OPERATION

 Redesign our operating and governance model to achieve higher efficiency, even stronger controls, easier resolvability and reduce complexity – Credit Value Chain in its entirety

HIGHLY COMPETENT TALENT

- Develop and retain talent
- Business Process and People Competency Assessment & Job Realignment, Training & Competency Building Cultural Change and Driving Productivity

AMPLIFY ISLAMIC BUSINESS

• Grow with focus on Islamic Financing and Takaful

HIGH-PERFORMING CULTURE

- EXIM Bank's Core Values Culture Reinforcement
- Paradigm Shift via Behavioural Change

MITIGATING RISKS

Digitalisation

We are embarking into the era of digitalisation and digital banking. This requires upgrading of the IT core banking system and infrastructure to meet accelerating requirements of online banking operations in keeping up with industry standards. We are mindful of our current gaps and are committed to staying on track of our Digital Blueprint.

To date, EXIM Bank has managed to beef up our capabilities to ensure ongoing business operations despite pandemic situation. Through the deployment of Office 365 and Microsoft Teams, we currently have the capability to access information from anywhere and facilitate our work from home (WFH) initiative. We have also established a recovery office in IOI Putrajaya, acting as the business recovery centre. The Alternative Work Office (AWO) is created in compliance to Bank Negara Malaysia's (BNM) Business Continuity Management requirement. It is equipped with back-up server, swift room and office space that caters to 60 staff to ensure the continuation of EXIM Bank's operation.

Impact of the Pandemic

As the DFI of the country mandated to promote cross-border trade, this outbreak puts much strain on export-import trade activities that inevitably affects the business of those we serve, and ultimately of our Bank.

Aspiration 2025

Hence, the Bank has implemented the following immediate action plans in strengthening stakeholder relationship and recovery planning:



The Bank continues to build close relationships and offer financial assistance, such as the moratorium, rescheduling and restructuring of loans and financing (R&R) for eligible borrowers.

The above measure supports customers' business operations holistically and ensures their business sustainability while facing the impacts of the COVID-19 pandemic.



With the COVID-19 Movement Control Order (MCO), the Bank has implemented the Work from Home (WFH) arrangement, while ensuring the effectiveness and efficiency of our banking operations is maintained.

This has been accomplished via the establishment of the Bank's Virtual Office for flexibility and for employees to remain connected anytime.

As remote work continues, with effect from 2021, the Bank is implementing the COVID-19 Work-From-Home Assistance, which entails the provision of further support to enhance our employees' home office facility.



Regulatory

The Bank worked hand-in-hand with BNM in providing financial assistance packages to businesses and customers affected by the COVID-19 outbreak. This was through available packages under the BNM's Fund for SMEs, including the Special Relief Facility (SRF), All Economic Sectors Facility and Agrofood Facility.

The Bank also took proactive measures to sustain our offer of relief packages while continuing to manage the Bank's financial position.



In delivering and reinforcing stakeholders' confidence, the Bank has continuously engaged the management and Board on the Bank's position and strategy moving forward.

OUR CORPORATE SOCIAL RESPONSIBILITY

BOLSTERING SUPPORT & DRIVING RESILIENCE THROUGH CORPORATE SOCIAL RESPONSIBILITY (CSR)

Through a challenging 2020, EXIM Bank strived to seek new ways to give back to society by contributing to the underprivileged and positively impacting their lives. Though movement restrictions hindered the regular hosting of events and gatherings, the Bank was agile in adapting to new norms as we steadfastly supported the less fortunate and drove resilience for the disadvantaged. The year saw the Bank reaching out to continue its support for chosen causes to ensure that positive outcomes were nurtured from improving the livelihoods of the less fortunate to conserving wildlife and benefitting our own employees. Every CSR programme is strategically planned with proper resources and objectives to ensure sustainable and impactful outcomes.

The CSR initiatives we carried out are further aligned to the globally important UN SDGs, illustrated by our aspiration and commitment to working towards the goals as described below. As the custodian for all the projects we undertake, the Bank's Corporate Communication Department is proud to present a summary of EXIM Bank's 2020 CSR activities.



IS COMMITTED TO THESE FOUR



SUSTAINABILITY matters where Corporate Social Responsibility (CSR) is concerned. EXIM Bank vigorously champions worthy causes and in 2020, the Bank perseveres to positively impact our ecosystem and environment through these four United Nations Sustainable Development Goals (UN SDGs).

COME EXIMERS, SHOW YOUR SUPPORT!



Aiding to eradicate poverty, EXIM Bank continues to embark on programmes that benefit the underserved.



Reduce, Reuse, Recycle - This consideration powers EXIM Bank in its various sustainable consumption initiatives that will make us efficient resource consumers.



Biodiversity losses and the illicit poaching and trafficking of wildlife have prompted the Bank to focus on the protection and care of our wildlife as they are key to our



Striving to fulfil these SDG goals, EXIM Bank realises we cannot do all of this alone. We seek and forge partnerships and alliances that will enable us to further the causes that are close to our hearts, with the support of our EXIMers.



COMMUNITY: EXIM Bank is committed to investing our time, expertise and resources to touch lives through financial aid, material contributions and personal interaction. Keeping ourselves responsive and constantly looking out to make a sustainable difference, we feel obliged to offer our help and support; be it small or big to the communities we serve.



BRINGING RESOLVE TO YELLOW TO THE LESS FORTUNATE

The holy month of Ramadan is when EXIM Bank goes all out to give back to the community, through donations and distribution of goodies, to bring festive cheer and ease the burden of the less fortunate. In 2020, the Bank visited Pusat Jagaan Al-Fikrah Malaysia (PJAFM) in Kajang, to uplift the living conditions of the 70 senior citizen residents of the home. The Bank's team made a financial contribution, as well as helped improve the shelter's facilities in preparation for Raya Aidilfitri. An OKU Wudu station was built, a water pump installed and all residents received new mattress, pillows, as well as fresh bedding supplies.

The Bank chose PJAFM as it is an old folks' home that derives its source of income solely through donations from corporate companies, non-governmental organisations (NGOs), charitable organisations and personal donations to sustain their monthly expenses. Apart from that, PJAFM's staff also display resourcefulness by breeding catfish and other farm animals to support their financial obligations and run a small farm for gardening activities that allow their residents to interact with nature.

WORLD AUTISM AWARENESS DAY 2020

In conjunction with World Autism Awareness Day, EXIM Bank renewed its support of SK (P) Jalan Batu, located at Jalan Sultan Ismail. The school caters to a total of 240 students of which 27 of them are disabled kids ranging from 7 to 14 years old. The disabled children have different disabilities such as High Myopia, Minor and Major Autism, Down Syndrome and Cerebral Palsy, to name a few.

The Bank had appointed a contractor to assist in the building and installation of a mini reflexology garden within the school compound in 2018, and in 2020 contributions were made to help refurbish this garden. The reflexology garden serves as the school's therapeutic activity for the disabled kids as it stimulates the parasympathetic nervous system.



Special wudu station built for the convenience of OKU residents at PJAE.

DONATION OF EXIVIS EXPORTING & INTERNATIONAL TRADE BOOK

EXIM Bank's in-house publication on Exporting & International Trade by Mr. AB Teoh provides a wide coverage on import-export procedures and processes in relation to Malaysia. The title also covers International Trade and the author has included a specially-created steps as a standard tool for those wishing to be in the export business. The Bank donated 300 copies of the Bahasa Melayu version to the Sultanah Zanariah Library, Universiti Teknologi Malaysia, Kuala Lumpur; and 400 copies were given to the Tun Seri Lanang Library, Universiti Kebangsaan Malaysia, Bangi.



EXIM Bank contributed 300 copies of Exporting & International Trade book to Sultanah Zanariah Library in Universiti Teknologi Malaysia, Kuala Lumpur.

OUR CORPORATE SOCIAL RESPONSIBILITY JOURNEY



ENVIRONMENT: EXIM Bank makes conscious efforts to conduct our business in a safe and environmentally sustainable manner and actively promotes recycling initiatives among our employees. On-going environmental campaigns and initiatives throughout the years have inculcated a strong sense of environmental awareness in our employees.







EXIM PABRIC RECYCLING MOVEMENT

Malaysians produce up to 2,000 tonnes of textile wastes a day, which make up 5% of solid wastes that end up in our landfills. When fabric and textile wastes decompose, a potent greenhouse gas called methane is released to the environment. Therefore, there is a need to properly manage this waste in order to give them new life and purpose.

Following the Bank's three-month in-house awareness campaign on e-waste the previous year, EXIM Bank kept up its momentum to inculcate recycling habits among our employees by teaming up with Kloth Malaysia Sdn Bhd to support its fabric recycling initiatives that keep textile wastes from ending up in the landfills. The 12-month EXIM Fabric Recycling Movement involved installation of EXIM Bank's wrapped fabric recycling bins at three locations, namely the EXIM headquarters, Bank Universiti Teknologi Malaysia in Kuala Lumpur and Universiti Kebangsaan Malaysia in Bangi. Trivia posters placed throughout the Bank's premises and email notifications to employees drove the educational aspects of the campaign. Face masks were given to all employees who participated in the campaign.

The first collection of fabric waste after two months of launching the movement saw resounding success as the Bank collected more than 427 kg of fabric waste with a total collection of 1,032 kg by end-2020.





The EXIM Fabric Recycling Movement was well-received. A total of 427 kg of fabric was collected via the Fabric Recycling bins after just two months.





LONG-TERM COLLABORATION WITH NECC FOR BABY ELLY

Since 2017. EXIM Bank through environmental CSR initiatives had committed itself and worked hand-in-hand with the National Elephant Conservation Centre (NECC), Kuala urgent medical assistance due to critical injuries and the loss of her front lower right foot from a trap laid by illegal hunters. Elly was only a year old when she was transferred to the daily mobility exercise.



#KualaGandah

rapid growth. Elly is important to us as the elephant population in Malaysia is rapidly declining. In Peninsular Malaysia, only 1,223 to 1,677 elephants are estimated to live in the wild today. The International Union for the Conservation of Nature (IUCN) has classified Asian elephants as an Endangered species.

OUR CORPORATE SOCIAL RESPONSIBILITY JOURNEY

CONTINUED SUPPORT FOR ZOO NEGARA'S MACAW BIRDS

Macaw birds are considered endangered with only 17 species left worldwide. With their brilliant red and blue coat, they also vividly represent the colours of EXIM Bank's logo, and thus hold a special place in our hearts.

EXIM Bank first sponsored a pair of South American Macaw birds at Zoo Negara on 21 May 2016, and has since renewed the sponsorship annually. Since the arrival of the birds, they have been trained to perform twice a day and they remain one of the most popular attractions at the zoo. EXIM Bank's name is repeated throughout the bird show and our logo signage is also displayed at the exhibit in Zoo Negara Malaysia, and on the 'Fun Facts' plaque placed in the main animal show auditorium. In FY2020, EXIM Bank renewed our support of the South American Macaw birds for the fifth consecutive year; in-line with the UN SDG 15, as well as to save this endangered species.



The Macaws are stars of the Zoo and their red and blue feathers are reflections of EXIM Bank's corporate colours.



SOCIAL: Building partnerships and alliances, EXIM Bank prioritises the nurturing of shared relationships with our employees and industry partners.



CONTRIBUTING TO #responsMALAYSIA

Doing our part to combat COVID-19, EXIM Bank made a RM1 million donation to the Malaysian Red Crescent Society (MRCS) #responsMALAYSIA (Malaysia's Response) initiative. This was a platform for individuals and corporate entities to contribute towards the procurement of essential items required by frontliners, as well as drive MRCS's community engagement efforts. Contributions made to the organisation are directed towards boosting public awareness about the dangers of the virus, the importance of social distancing and heeding the Movement Control Order; as well as providing support to the underprivileged through health screenings, basic treatment services, provision of face masks and stepping up education programmes on proper diet and nutrition.



The MRCS #responsMalaysia initiative accorded priority to vulnerable groups like the Bottom 40 income group and the elderly.

25TH ANNIVERSARY CRIERRATION

TEAMWORK • EFFICIENCY • ACCOUNTABILITY • INTEGRITY • OPENNESS

EXIM Bank celebrated its 25th anniversary on the first week of September 2020 with the launch of a new logo that represented the Bank's Core Values towards establishing internal and external consistencies in our decision-making processes.

The values of Teamwork, Openness, Accountability, Integrity and Efficiency were chosen to shape a culture aligned with the corporate vision and mission.

The retro symbolises excellence and dynamic "Teamwork", as all EXIMers strive together as a team, to be the best that they can be. The open edges of the Star demonstrate the value of "Openness" of EXIMers by being approachable, allowing two-way communication in a transparent, timely and mutually respectable manner.

The Red and Blue represent EXIM Bank's corporate colours, whereby Blue reflects "Accountability" in committing to personally own the results of one's work and "Integrity" through the willingness to uphold the highest professional standards at all time, in all circumstances, in discharging one's duties. Exuding energy, passion, excitement and urgency, Red is a powerful colour that denotes the heart in doing any given task, and also conveys the idea of "Efficiency" where one is energised to carry out one's duties by optimising resources for positive outcomes.



The ceremony was preceded by speeches from the Chairman and P/CEO, and ended with the cutting of a cake.

The open "Star" and the obvious "E" in the design concept essentially symbolise EXIM Bank and its national aspirations of being a navigating star for businesses moving towards cross-border ventures.

All employees were each given polo shirts showing the five different core values as a reminder to inculcate these values.

CORPORATE TANKANA





MALAYSIA DIGITAL BANKING CONSORTIUM MOU SIGNING CEREMONY BETWEEN EXIM BANK, CHINA CONSTRUCTION BANK, MCKIP AND ECARX

The Memorandum of Understanding (MoU) aims to share learning experiences and relevant financial technology (FinTech) adoption and application for the design, development, building, implementation and operation of the Digital Bank in Malaysia. It also covers collaboration on FinTech solutions to facilitate trade, settlement, and potential financing between Malaysia, ASEAN and China.







THE 1ST TASHKENT INTERNATIONAL INVESTMENT FORUM (TIIF) BRIEFING

EXIM Bank played host for the first Tashkent International Investment Forum briefing, which was scheduled to be held in Tashkent, Uzbekistan later in the year.







COLLABORATION WITH LOCAL & FOREIGN DFIS TO PROMOTE MALAYSIA-THAILAND SME GROWTH



A multi-party collaboration MoU was signed between EXIM Bank, Thailand and Malaysian institutions to promote business growth of Small and Medium Enterprise Businesses (SMEs) on both sides of the border. This was witnessed by Datuk Mohd Hatta Md Ramli, former Deputy Minister of Entrepreneur Development and Cooperatives (MEDAC); H.E. Jurin Laksanawisit, Thailand Deputy Prime Minister and Minister of Commerce; and H.E. Nipon Bunyamanee, Thailand Deputy Minister of Interior in Narathiwat, Thailand. The four institutions involved were represented by Dato' Nazri Abdul Rahim, EXIM Bank Malaysia President/Chief Executive Officer; Aria Putera Ismail, SME Bank of Malaysia Group President/Chief Executive Officer; Pisit Serewiwattana, EXIM Bank Thailand President; and Nartnaree Rattapat, SME Bank Thailand Acting President.





SPONSORSHIP FOR "MALAM WARTAWAN MALAYSIA 2020"

The Bank maintained its previous year's sponsorship of Malam Wartawan Malaysia. The sponsorship has also been our main platform in building rapport and engaging with various media who have provided coverage of the Bank's business-related announcements and other events.



CORPORATE EVENTS



BRIDGE FACILITY SIGNING CEREMONY BETWEEN YINSON-SUMITOMO WITH SEVEN LOCAL AND INTERNATIONAL BANKS

Yinson Holdings Bhd and its project partner, Sumitomo Corporation, have entered into a US\$400mil bridge loan financing agreement for the FPSO Anna Nery Project, a floating, production, storage and offloading (FPSO) vessel for the Marlim revitalisation project in Brazil. The bridge loan is supported by EXIM Bank; Maybank Investment Bank Berhad and Maybank International Labuan Branch; Mizuho Bank Ltd, Labuan Branch; Natixis, Singapore Branch; Standard Chartered Bank (Singapore) Limited; Sumitomo Mitsui Banking Corporation, Singapore Branch; and The Hongkong and Shanghai Banking Corporation Limited.

SPECIFIC DISCLOSURE ON DEVELOPMENTAL PERFORMANCE

PERFORMANCE MANAGEMENT FRAMEWORK INITIATIVE

1.0 BACKGROUND

The Performance Management Framework (PMF) is an outcome-based management tool, which acts as a guide in developing and evaluating the Bank's performance in delivering its mandate. PMF's key differentiator is its robustness, where it measures performance beyond conventional financial indicators by factoring in the socio-economic impact of Development Financial Institutions (DFIs).

The development of PMF was done in collaboration with the World Bank Group (WBG) during the "Forum on Results Measurement for DFIs" on the 9th and 10th of August 2018, which was participated by all the DFIs in Malaysia. The initiative was kickstarted in October 2016 through the establishment of a cross-functional taskforce. The PMF would be centred on the principles of additionality with the following main purposes:

- Sharpen DFIs focus towards delivering socio-economic outcomes and development and
- Create a consistent and structured performance measurement approach across all DFIs.

In December 2017, the taskforce produced a report outlining a strategic review of the prescribed DFIs in Malaysia with the following indicators on three (3) main areas to ensure the DFIs remain sustainable and relevant.

2.0 CURRENT PMF MEASUREMENT

2.1 Measurable Indicators

This well-organised and comprehensive framework has been crucial in getting EXIM Bank involved in the country's development strategy. As a specialised financial intermediary, EXIM Bank plays a special role to the underserved markets or sectors with capital where it is needed. For Financial Year 2020, EXIM Bank has identified the relevant Performance Indicators for PMF, and the following are the details:

Performance Indicators	Actual			
Approved financing to underserved (Loan approval to SMEs)	RM359 mil			
Upward migration of clients (Early repayment)	RM497 mil			

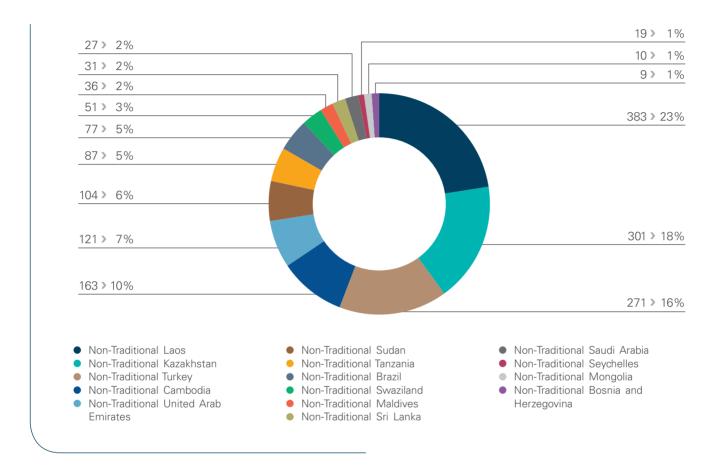
EXIM Bank noticed that one of the purposes of a DFI is to assist the underserved in this segment. The latter is defined as companies who find it hard to obtain financing for their cross-border ventures, due to reasons such as being a new exporter or the country that they are venturing is of an unfamiliar territory. In this context, EXIM Bank has extended its financial assistance to the underserved worth RM359 million, higher than the initial target of RM325 million.

In addition to the above, EXIM Bank is not supposed to compete with commercial financial institutions. Having said that, if one of the Bank's customer has been approached or is thinking of switching to a commercial financial institution, EXIM Bank sees it as an upward migration since the customer's reputation, as well as credit standing, is bankable enough. All this was achieved with the initial push or assistance from EXIM Bank. In 2020, EXIM Bank set a target for RM388 million, and achieved RM497 million for this.

2.2 EXIM Bank's Support to Non-Traditional Market

During EXIM Bank's first decade of operations, its focus was to help facilitate the exports of Malaysian made goods and services, with the emphasis to promote international trade with developing countries, as well as supporting Malaysian companies participating in reverse investment projects, particularly in non-traditional markets. While there is no single internationally-recognised definition of non-traditional markets, more often than not, the perception is that it refers to Least Developed Countries (LDCs) that may carry default sovereign risk ratings. Providing financial support for projects or transactions where the final destinations are in such countries are thought to be wasteful, as they are considered poor paymasters and will turn into non-performing loan or claims according to most, if not all, international rating agencies.

SPECIFIC DISCLOSURE ON DEVELOPMENTAL PERFORMANCE



Within the past two decades, since incorporating the need to expand into non-traditional markets, EXIM Bank has been prudent in ensuring that all of its business activities within non-traditional markets carry a balance of risk and return. Moving forward, EXIM Bank is expected to stay within the course of this trajectory, seeing its strategic value to the nation, as well as part of discharging its mandate.

* Note: Non-Traditional Country is defined as Malaysia's counterpart country with trade transaction of below RM50 million for the year.

CORPORATE GOVERNANCE REPORT

The Board of Directors (Board) of Export-Import Bank of Malaysia Berhad (EXIM Bank or the Bank) is cognisant of the principles and best practices of Corporate Governance as set out in Bank Negara Malaysia's (BNM) Policy Document on Corporate Governance, as well as other primary legislative and regulatory provisions, which serve to ensure that the Bank is managed in a safe and sound manner. The Board is committed to upholding good corporate governance practices and endeavours to continuously advocate for transparency, accountability, responsibility and integrity. This commitment enables the Bank to achieve an optimal governance framework and maximise shareholder value, as well as to lay a solid foundation for the Bank to carry out its mandated role as a Development Financial Institution (DFI) and to achieve sustainable and long-term growth.

BOARD OF DIRECTORS

Board Composition and Balance

Article 94(1) of the Constitution of EXIM Bank provides that there should not be less than two and not more than 12 members of the Board. As at 31 December 2020, the Board comprises seven (7) members, with one (1) Independent Non-Executive Chairman, four (4) Independent Non-Executive Directors and two (2) Non-Independent Non-Executive Directors (nominees from the Ministry of Finance (MOF) and Ministry of International Trade and Industry (MITI)). The Directors come from diverse backgrounds with expertise and skills in banking, finance, business management, accounting, and international trade. This diversity brings to the Board the essential capabilities, expertise and experience required for the Board to effectively perform its functions. The present composition of the Board is in compliance with BNM's Policy Document on Corporate Governance as more than half of its members are Independent Directors.

The Directors are persons of high calibre and integrity and possess the appropriate and requisite professional qualifications, skills, extensive knowledge, experience and competencies to address key risks and major issues relating to the Bank's long term strategies and sustainability.

A brief profile of each member of the Board is presented on pages 16 to 18 of this Annual Report and the Board members as at 31 December 2020 are as follows:

- 1. Dato' Dr. Feizal Mustapha (Chairman)*;
- 2. Datuk Dr. Syed Muhamad Syed Abdul Kadir;
- 3. Datuk Bahria Mohd Tamil;
- 4. Dato' Dr. Amiruddin Muhamed;
- 5. Dato' Sandra Wong Lee Yun;
- 6. Mr. Prem Kumar; and
- 7. Mr. Wong Yoke Nyen.
- * term ended 8 March 2021

Board Charter

Recognising that robust and well thought-out corporate governance practices are essential to safeguard the interests of the Bank, the Board is guided by the Board Charter with respect to the Board's role and responsibilities, powers, duties and functions.

It not only reflects the current best practices and the applicable rules and regulations but also outlines processes and procedures to ensure the Board and Board Committees' effectiveness and efficiency in carrying out its role and responsibilities.

The Board has also delegated specific authority to several Board Committees. Notwithstanding this delegation of authority, the Board remains responsible for its fiduciary duties.

Among others, the Board Charter comprises the following areas:

- Roles and Responsibilities of the Board;
- Board Composition and Board Balance;
- Board Appointments, Reappointments and Re-election;
- Conflict of Interest;
- Training Requirements;
- Balance of Power and Authority between the Chairman and the President/Chief Executive Officer (P/CEO); and
- Supply of Information.

CORPORATE GOVERNANCE DISCLOSURE REPORT

Roles and Responsibilities of the Board

The roles and responsibilities of the Board and that of the Management are clearly demarcated in the Board Charter. The roles and responsibilities of the Chairman and the P/CEO are segregated. Nonetheless, their respective functions remain mutually co-dependent enabling efficient and effective execution of their duties and responsibilities.

Its principal focus is the overall strategic direction, development and control of the Bank in an effective and responsible manner. The role of Management, on the other hand, is to run the business operations and general activities and administration of financial and non-financial matters of the Bank within the established delegated authority from the Board.

In discharging its duties, the Board has these core responsibilities as its guiding principles:

- 1) Charged with leading and managing the Bank in an effective and responsible manner, each Director of the Board has a legal duty to act in the best interest of the Bank. The Directors, collectively and individually, are aware of their responsibilities to shareholders and stakeholders for the manner in which the affairs of the Bank are managed. The Board sets the Bank's values and standards and ensures that its obligations to its shareholders and stakeholders are understood and met.
- 2) The Board plays a critical role in ensuring that the Bank upholds sound and prudent policies and practices. It will perform its oversight role effectively and understands its overall responsibilities to shareholders and stakeholders. The Board will not be involved in the day-to-day operations of the Bank but will provide an effective check and balance mechanism in the overall management of the Bank.
- 3) As the Board bears ultimate responsibility for the proper stewardship of the Bank, it understands that the responsibility for good corporate governance in ensuring the maximisation of shareholders' value and the safeguarding of stakeholders' interest is performed through rigorous and diligent oversight of the Bank's affairs. It also establishes, amongst others, the corporate values, vision and strategies that will direct the activities of the Bank, and to be aware of the types of material financial activities the Bank intends to pursue.

- 4) With a fiduciary duty to act in the best interest of the Bank, the Board understands that the responsibility for good corporate governance rests with them and therefore strives to ensure that the highest standards of corporate governance are practiced in the discharge of the Board's fiduciary duties and responsibilities and practiced throughout the Bank.
- 5) The roles and responsibilities of the Board shall be governed by the Development Financial Institutions Act 2002 (DFIA), Companies Act 2016, BNM Policy Document on Corporate Governance and the Constitution of the Bank, including any other guidelines that may be issued by the relevant authorities from time to time.
- The Board also provides the necessary and requisite overall oversight on the Shariah governance structure and Shariah compliance of the Bank as required under BNM's Shariah Governance Framework for Islamic Financial Institutions. The Board, upon consultation with the Shariah Committee (SC) shall approve all policies relating to Shariah matters and is expected to ensure that such policies are implemented effectively.

Segregation of position of the Chairman and the President/ Chief Executive Officer

Adopting a leadership model that has a clear division or demarcation of roles and responsibilities between the Chairman and the P/CEO, the Bank ensures an appropriate balance of power, increased accountability, transparency and enhanced independence in the decision-making process. The positions of Chairman and P/CEO are held by different individuals with distinct and separate roles and responsibilities to advocate governance and transparency.

Board Appointment Process

The Nomination and Remuneration Committee (NRC) is responsible for screening and proposing to the Board for approval qualified candidates to serve as Directors and members of the Board Committees based on the candidates' skills, core competencies, experience and time to effectively discharge his or her role. The screening process is in accordance with BNM Guidelines and guided by the criteria outlined in the Bank's Policy on Fit and Proper Criteria and Policy on the Appointment/ Reappointment of Chairman, Directors and P/CEO.

Detailed assessments are conducted on the candidates with respect to their relevant skill sets, expertise and experience to fill any gaps in the present Board's skills and expertise and the NRC would recommend the appointments for the Board's approval prior to the submission to BNM for verification and finally to MOF for the final approval.

The following important aspects would be considered by the Board in making the selection, with the assistance from the NRC:

Probity and Reputation

The candidate must have the requisite qualities such as honesty, integrity, diligence and independence.

Competency

The candidate must have the necessary qualifications, skills, experience, ability and commitment to carry out the role.

Financial Integrity

The candidate must be able to manage his debts or financial affairs prudently.

The Bank also conducts annual assessments on the suitability of the Directors to continue in their present role in accordance with the Bank's Policy on Fit and Proper Criteria and BNM Policy Document on Corporate Governance. The fit and proper assessment involves self-declaration by the Directors to ensure the suitability and independence of the Directors to continue serving as Directors of the Bank.

Board Meeting and Supply of Information

Meetings for both the Board and Board Committee for the ensuing financial year are scheduled well in advance before the end of the current financial year. Special Board meetings may be convened, as and when deemed necessary, to consider urgent proposals or matters that require the Board's expeditious review or consideration. During the financial year ended 31 December 2020, the Board met sixteen (16) times.

The Board has unlimited, unrestricted and timely access to information with respect to the Board papers distributed in advance of meetings to enable the Directors to obtain further explanations, where necessary, in order to be adequately prepared prior to the meetings. It must also be provided with the minutes of previous Board and Board Committee meetings as well as reports relevant to the issues of the meetings covering the areas of financial, information technology, operations, budgets, risk management and annual management plans.

Whenever necessary, external advisors may be invited to attend the Board and Board Committee meetings to explain matters within their competencies or expertise and provide clarity on specific matters being discussed to enable the Board and/or Board Committees to arrive at an informed decision.

All issues raised, discussions, deliberations, decisions and conclusions including dissenting views made at the meetings, must be recorded without fear or favour with clear actions to be taken by the affected parties as recorded in the minutes of meetings.

Directors have a duty to declare to the Board should they have an interest, either directly or indirectly, in any transaction to be entered by the Bank. An interested or conflicted Director, or if the Director is deemed as a "connected party", is required to abstain from the deliberations and voting on the transaction.

The Board has unrestricted access to the advice and services of the Company Secretary who is also responsible for ensuring that the procedures for Board and Board Committee meetings are adhered to.

Directors, collectively or individually, may seek independent professional advice in furtherance of their responsibilities and duties in the event such services are required.

CORPORATE GOVERNANCE DISCLOSURE REPORT

Details of attendance of each Director at the Board and respective Board Committee meetings during the financial year ended 31 December 2020 are as follows:

Name of Directors	Board Number of Meetings		BCC Number of Meetings		BRC Number of Meetings		NRC Number of Meetings		BAC Number of Meetings	
	Held	Attended	Held	Attended	Held	Attended	Held	Attended	Held	Attended
Director										
Dato' Dr. Feizal Mustapha*	16	16	6	5	2	2	2	2	4	4
% of attendance		100%		83%		100%		100%		n/a
Datuk Dr. Syed Muhamad Syed Abdul Kadir ¹	10	10	_	_	_	_	6	6	5	5
% of attendance		100%	% n/a		n/a		100%		100%	
Datuk Bahria Mohd Tamil**	16	16	11	11	3	3	6	6	_	_
% of attendance		100% 100%		100%	100%		100%		n/a	
Dato' Dr. Amiruddin Muhamed***	16	16	12	11	5	5	8	8	4	3
% of attendance		100%		92%		100%		100%		67%
Dato' Sandra Wong Lee Yun ²	10	9	6	6	_	_	_	_	5	5
% of attendance		90%		100%		n/a		n/a		100%
Mr Prem Kumar ³	10	10	_	_	6	6	6	6	4	4
% of attendance		100%		n/a		100%		100%		100%
Mr Wong Yoke Nyen ⁴	10	10	6	6	6	6	_	_	_	_
% of attendance		100%		100%		100%		n/a		n/a
Directors who have ceased/ resigned since the last report										
Dato' Dzulkifli Mahmud⁵	2	2	2	2	1	1	1	1	_	_
Mohammad Fadzlan Dato' Abdul Samad ⁶	4	4	3	3	2	2	1	1	2	2
Azizan Ahmad ⁷	12	9	9	7	4	4	7	4	5	5
Hijah Arifakh Othman ⁸	12	9	7	7	8	5	_	-	5	5

Notes:

- 1 Appointed as a member of the Board on 15 July 2020 and Chairman of NRC with effect from 28 July 2020
- 2 Appointed as a member of the Board on 15 July 2020 and Chairman of BAC with effect from 27 October 2020
- 3 Appointed as a member of the Board on 15 July 2020 and Chairman of BRC with effect from 28 July 2020
- 4 Appointed as a member of the Board on 15 July 2020 and Chairman of BCC with effect from 28 July 2020
- 5 Term ended with effect from 8 March 2020
- 6 Term ended with effect from 28 April 2020
- 7 Resigned with effect from 27 October 2020
- 8 Resigned with effect from 27 October 2020
- * No longer a member of BCC with effect from August 2020, a member of BRC from June July 2020 only, a member of NRC from June July 2020 only and no longer a member of BAC with effect from August 2020
- ** A member of BCC from January November 2020, a member of BRC from June July 2020 and reappointed in December 2020, and appointed as a member of NRC with effect from 28 July 2020
- *** A member of BRC from August November 2020 only, no longer a member of NRC with effect from December 2020 and appointed as a member of BAC with effect from 27 October 2020

Training and Development of Directors

The Bank places great importance on the on-going development of its Directors and encourages Directors to participate in courses or activities as this would serve to enhance their knowledge and performance as members of the Board and Board Committees. The Company Secretary regularly keeps Directors informed of relevant training courses for their consideration.

Newly appointed Directors are required to complete the Financial Institutions Directors' Education (FIDE) core programme developed by BNM and Perbadanan Insurans Deposit Malaysia (PIDM) in collaboration with the International Centre for Leadership in Finance (ICLIF), as well as Islamic Finance for Board of Directors' Programme, one (1) of BNM's initiatives organised by ISRA Consulting. In addition, the Directors are also required to attend an induction programme coordinated by the Management and Company Secretary in order to facilitate new Directors with the necessary information and overview to assist them in understanding the operations of the Bank and appreciating the challenges and issues the Bank faces in achieving its objectives. The programme covers diverse subject matters, amongst others, the Bank's business and strategies, work processes, Board Committees and the duties and responsibilities of Directors of financial institutions.

The Company Secretary facilitates the Directors' attendance for external seminars and programmes and keeps a complete record of the trainings attended by the Directors. A comprehensive list of training programmes covering topics relevant to the Directors are compiled at the beginning of each financial year to assess the training needs and identify key areas of focus on the appropriate training programmes.

In furtherance of the quest for continuous learning and acquisition of relevant skills and knowledge in order to enhance their business expertise and professionalism, the following are conferences, seminars and training programmes attended by the Directors for the financial year ended 31 December 2020:

Training Focus List of Conferences/Seminars and Training Programmes FIDE Core Programme FIDE Simulation Exercise The Board Chair – The First Among Equals COVID-19 and Current Economic Reality: Implications for Financial Stability Business Sustainability in Business Finding the Next Growth Drivers Audit, Compliance and Risk Management Executive Overview on Section 17A MACC Act

Board Effectiveness Evaluation

An individual director's performance assessment and evaluation of the Board as a whole is implemented, based on MOF's guidelines and BNM Policy Document on Corporate Governance, to ensure the appointed Directors are able to contribute to the effectiveness of the performance of the whole Board. This exercise is done annually and would also be used as one (1) of the criteria for the re-appointment of a Director.

The performance evaluation form comprises assessment on the Board, Board Committees, Self and Peer Evaluation and Board Skills Matrix. It is designed to improve the Board's overall effectiveness as well as to draw the Board's attention to key areas that need to be addressed in order to maintain the cohesion of the Board despite its diversity.

Evaluation results will be presented and deliberated at the NRC meeting and thereafter, presented to the Board to identify its strengths, areas for improvement and potential issues that need to be addressed.

CORPORATE GOVERNANCE DISCLOSURE REPORT

Directors' Remuneration

The Bank acknowledges the importance of attracting and retaining high calibre and qualified Directors with the necessary skills, qualifications and experience to have an effective Board.

1. Non-Executive Director (NED)

The NED's remuneration package generally commensurates with the expertise, skills, responsibilities and risks associated with being a director of a financial institution. NEDs are entitled to monthly director fees, meeting allowances and reimbursement of expenses incurred in the course of their duties as a director.

The following table outlines the remuneration on monthly fees and meeting allowances for EXIM Bank's NEDs:

	Directors' Fees (per month) (RM)	Meeting Allowance (per meeting) (RM)
Board		
Chairman	12,000.00	4,000.00
NED	4,000.00	2,400.00
		* maximum once a month
Board Credit Committee		
Chairman	_	4,000.00
Members	_	2,400.00
		* maximum twice a
		month
Board Audit Committee		
Chairman	_	4,000.00
Members	_	2,400.00
		* maximum twice a
		month
Board Risk Committee		
Chairman	_	4,000.00
Members	_	2,400.00
		* maximum once a month
Nomination and Remuneration Committee		
Chairman	_	3,200.00
Members	_	2,000.00
		* maximum once a month



A summary of the total remuneration of the Directors for the financial year ended 31 December 2020 is set out on page 158 of this Annual Report.

BOARD COMMITTEES

The Board has delegated several of its governance responsibilities to the Board Committees, which operate within clearly defined terms of references, primarily to assist the Board in the execution of its duties and responsibilities. Although the Board has granted such discretionary authority to these Board Committees to deliberate and decide on certain key and operational matters, the ultimate responsibility still lies with the Board. The Chairmen of the respective Board Committees will report to the Board on matters dealt with at their respective Board Committee meetings.

The Board Committees are as follows:

Board Credit
Committee

Board Audit
Committee

Board Risk
Committee

Nomination
and
Remuneration
Committee

Board Credit Committee (BCC)

Primarily responsible to perform supervisory and oversight role on financing and credit related proposals and approval, the BCC shall make reference to the Credit Risk Policy and the Bank's latest Approving Authority and Authority Limit.

It comprises three (3) members, exclusively NEDs and chaired by an Independent Director.

The BCC shall have the following specific responsibilities:

To deliberate, review and exercise the right to approve, reject and modify the terms and conditions of credit applications that have been approved by the Management Credit Committee (MCC).

To recommend "policy loans/ financing" and loans/ financing that are required by statute to be approved by the Board, which have been reviewed and recommended by the MCC.

To seek/obtain any information from any employee of the Bank and to commission any investigations, reports or surveys, if deemed necessary on credit related matters.



Board Audit Committee (BAC)

Tasked to review the financial condition of the Bank, its internal controls, performance and findings of the internal auditors, the BAC also recommends appropriate remedial action regularly through its meeting, preferably at least once in three (3) months.

The BAC presently comprises four (4) members, exclusively NEDs and chaired by an Independent Director.

Responsibilities of BAC are as follows:

External Audit

- Review with the external auditors, the scope of their audit plan, the system of internal accounting controls, the audit reports, the assistance and cooperation given by the management and its staff to the auditors and any findings and actions to be taken. The BAC should also select the external auditors for appointment by the Board each year and to review their remuneration, the scope and quality of their work and their discharge or resignation.
- Ensure co-ordination where more than one (1) audit firm is involved.
- Monitor and assess the effectiveness of the external audit, including meeting with the external auditors without the presence of senior management at least annually.

- Maintain regular, timely, open and honest communication with the external auditors, requiring the external auditors to report to the BAC on significant matters, mainly on:
 - (i) Appropriateness of the accounting and financial reporting principles used by the Bank.
 - (ii) Unbiased opinion on the business conduct of the Management and staff.
 - (iii) New implementation or enforcement of regulatory requirements.
- Ensure that senior management is taking necessary corrective actions in a timely manner to address external audit findings and recommendations.

CORPORATE GOVERNANCE DISCLOSURE REPORT

Internal Audit

- Oversee the functions of the internal audit department and to ensure compliance with BNM/RH/GL013-4 (Guidelines on Internal Audit Function of Licensed Institutions), UPW/ GP1 (Standard Guidelines on Anti-Money Laundering and Counter Financing of Terrorism (AML/CFT), BNM/RH/GL-012-3 (Shariah Governance Framework for Islamic Financial Institutions) and the requirement of the relevant laws and regulations of other supervisory authorities.
- Review internal controls, including the scope of the internal audit programme, the internal audit findings, and recommend actions to be taken by Management. The reports of the internal auditors and the BAC should not be subject to the clearance of the P/CEO or executive directors.
- Approve the Audit Charter before being endorsed by the Board so that the internal audit function may be effectively discharged.

- Approve the audit plan for the internal audit and should be flexible to respond to changing priorities and needs.
- Ensure that adequate and appropriate resources are made available to the internal audit function and the compensation scheme of the internal auditors are consistent with the objectives and demands of the internal audit function.
- Ensure that the continuing professional development for internal audit staff and to ensure that they have sufficient up-to-date knowledge of auditing and the activities of the Bank.
- Noting significant disagreements between the CIA and the senior management team in order to identify any impact the disagreements may have on the audit process or findings.

Financial Reporting

- Ensure that the accounts are prepared in a timely and accurate manner with frequent reviews of the adequacy of provisions against contingencies and bad and doubtful debts.
- Review the balance sheet and profit and loss account for submission to the Board and ensure the prompt publication of annual accounts.

Related Party Transactions

• Review any related party transactions that may arise within EXIM Bank.



Board Risk Committee (BRC)

Primarily responsible to support the Board in managing risks as set out in the BNM Policy Document on Risk Governance, the BRC also oversees the Management's activities in managing credit risk, market risk, liquidity risk, operational risk, legal risk, Shariah risk, business risk, compliance/regulatory risk, digital/ICT security risk, reputational risk and other risks and ensures that the risk management process is in place and functioning.

BRC presently comprises three (3) members, exclusively NEDs and chaired by an Independent Director.

The BRC shall have the following specific responsibilities:

Strategy and Policy

- Review and recommend risk management philosophy and strategy to the Board for approval.
- Review and approve the risk management policies, controls and systems of the Bank in line with the Board approved risk management philosophy and strategy.
- Review and propose the setting of the risk appetite/ tolerance of the Bank at enterprise and at strategic business unit levels to the Board.
- Approve new products/services, which are fundamentally different from the Bank's existing products/services, based on advice from the Management Risk Committee (now known as Management Audit, Risk and Compliance Committee (MARCC)) and Risk Management Division. In case of approval granted, to notify the Board of the same in accordance with local regulatory requirements.
- Maintain continued awareness of any changes in the Bank's risk profile to ensure that the Bank's business activities are in line with the overall risk strategy.

Organisation

- Oversee the overall management of all risks including market risk management, asset and liability management, credit risk management, country risk management and operational risk management.
- Ensure that there are clear and independent reporting lines and responsibilities for the overall business activities and risk management functions and recommend risk management derived organisational alignments where necessary to the Board.
- Cultivate a proactive risk management culture within the Bank so that risk management processes are applied in the day-to-day business and activities.
- Appropriate independent review of the Bank's risk management infrastructure, capabilities, environment and processes where necessary.

Measurement

- Approve risk methodologies for measuring and managing risks arising from the Bank's business and operational activities.
- Ensure the appropriateness of the risk measurement methodologies (including assumptions made within the methodologies) under the prevailing business environment.
- Engage external and independent reviewers for the validation of risk measurement methodologies and outputs.
- Review and recommend broad-based risk limits to the Board for approval and ensure the risk limits are appropriate for the Bank's business activities.
- Approve detail risk limits based on broad-based risk limits as approved by the Board and ensure the risks limits are appropriate for the Bank's business activities.

Processes and Technology Enabler

- Ensure sufficient internal controls to detect any deficiencies in the internal control environment in a timely manner; review the independence and robustness of risk management processess and internal controls throughout the Bank; and approve the Bank's key risk control and mitigation processes.
- Periodically review risk exposures of the Bank in line with its risk strategy and objectives.
- Determine and empower (MARCC or members of Management) the authority to approve deviations from limits and the extent of deviations from limits.
- Approve the contingency plan for dealing with various extreme internal/ external events disasters.
- Ensure the adequacy of tools, systems and resources for the successful management of risk management functions within the Bank.
- Review the progress of all core risk management initiatives within the Bank.



The BRC met ten (10) times during the financial year ended 31 December 2020. Members of the BRC and details of the meeting attended by the members are stated on page 56 of this Annual Report.

CORPORATE GOVERNANCE DISCLOSURE REPORT

Nomination and Remuneration Committee (NRC)

Primary objectives of the NRC are as follows:

Provide a formal and transparent procedure and support to the Board in carrying out its function in overseeing the following matters concerning the Board, Board Committees, Directors, SC, P/CEO and Senior Management:



Support the Board in overseeing matters relating to the remuneration policy and packages for the Directors, SC members, P/CEO and Senior Management of the Bank including various incentives or retention schemes implemented by the Bank.

NRC comprises three (3) members, exclusively NEDs and chaired by an Independent Director.

The functions and responsibilities of the NRC are as follows:

Nomination functions

- Oversee the overall composition of the Board, Board Committees and SC in terms of size, skill and the balance between NEDs and Independent Director and to recommend to the Board the appropriate policy relating thereto.
- Recommend suitable candidates to the Board for the appointment and re-appointment in the Board, Board Committees, SC and P/CEO taking into consideration amongst others the fit and proper assessment that the individuals should bring to the Board.
 - In the case of candidates for the position of Independent Directors, the NRC shall also evaluate the candidates' character and judgment to discharge such responsibilities/ functions as are expected from Independent Directors.
- Recommend candidates to the Board for the appointments and reappointments of Senior Management based on the fit and proper assessment.

- Assess annually the performance and effectiveness of the Board, Board Committees and the contribution of each individual director in discharging their duties.
- Assess the performance and effectiveness of the Senior Management in discharging their duties including the setting of appropriate performance target parameter of each financial year.
- Oversee the succession planning framework for the Board and Senior Management.
- Ensure all Directors undergo an appropriate induction programme and receive continuous training in order to keep abreast with the latest developments in the industry.
- Oversee and recommend to the Board on the Human Capital policies and strategies, compensation and benefits policies/plans and the terms and conditions of service of the P/CEO and Senior Management.

Remuneration functions

- Recommend to the Board the remuneration framework and structure for the Board, SC, P/CEO and Senior Management and
 ensure that the agreed framework and structure are in line with MOF's directive.
- Recommend remuneration packages of the Board, Board Committee members, SC members, P/CEO and Senior Management to reflect the level of expertise, commitment and responsibilities. The remuneration packages should:
 - (i) Be based on an objective consideration and approved by the Board.
 - (ii) Take due consideration on the assessments of the effectiveness and contribution of the Directors, SC Members, P/CEO and Senior Management.
 - (iii) Not be decided by the exercise of sole discretion of any one (1) individual or restricted group of individuals.
 - (iv) Be sufficiently competitive to attract, nurture and retain high quality talents in order to deliver the Bank's mandate.
- Make recommendation(s) to the Board with regard to the staff annual bonus and other performance related rewards and annual increment.

Other

Deliberate on Senior Management's industrial relation matters.



The NRC held seven (7) meetings during the financial year 31 December 2020. Members of the NRC and details of the meeting attended by the members are stated on page 56 of this Annual Report.

SHARIAH GOVERNANCE DISCLOSURE REPORT

1. OBJECTIVE

The Shariah Committee (SC) is responsible for ensuring that the Islamic banking and takaful business activities of EXIM Bank are in compliance and conform to Shariah rules and principles.

2. COMPOSITION

For the financial year ended 31 December 2020, EXIM Bank's SC consists of six (6) members. Twelve (12) series of meeting, including three (3) sessions of special meeting were held during the financial year ended 31 December 2020. Details of attendance of each SC members are as follows:

No.	Name of SC Members	No. of Meetings Attended
1.	YBrs. Dr. Zaharuddin bin Abd. Rahman (Chairman)	12/12
2.	YBrs. Assoc. Prof. Dr. Zulkifli bin Hasan*	9/12
3.	YBrs. Prof. Dr. Rusni Hassan	12/12
4.	YBrs. Dr. Safinar Salleh	12/12
5.	YBrs. En. Zainal Abidin Mohd Tahir	12/12
6.	YBrs. En. Abd Rasid Abd Kadir	12/12

^{*} term ended w.e.f. 7 December 2020

3. ROLES AND RESPONSIBILITIES

The roles and responsibilities of the SC are governed by the Development Financial Institutions Act (DFIA) 2002 (including any amendment that will be made from time to time), EXIM Bank's Shariah Governance Policy, as well as the Bank's SC Charter.

- 1) SC has the responsibility to provide objective and sound advice to the Bank to ensure that its aims and operations, business, affairs and activities are in compliance with Shariah rules and principles. This includes:
 - providing a decision or advice to the Bank on the application of any rulings of the Shariah Advisory Council (SAC) of BNM or standards on Shariah matters that are applicable to the operations, business, affairs and activities of the Bank;
 - (ii) providing a decision or advice on matters, which require a reference to be made to the SAC;
 - (iii) providing a decision or advice on the operations, business, affairs and activities of the Bank that may trigger a Shariah non-compliance (SNC) event;
 - (iv) deliberating and affirming a SNC finding by any relevant functions; and
 - (v) endorsing rectification measures to address a SNC event.
- 2) The SC shall be accountable for the quality, accuracy and soundness of its own decision or advice.
- 3) The SC must establish a robust methodology to guide its decision-making process and must take into account relevant business and risk practices in arriving at a decision or advice.

- 4) Where the SC has reason to believe that any Shariah issues or matters may affect the safety and soundness of the Bank, it must immediately update the Board of Directors (the Board) on such matter.
- 5) In cases where the SAC has not made any rulings on a particular matter or the SC is not able to arrive at a decision or advice, the Bank shall refer to the SAC for a ruling in accordance with Manual Rujukan Institusi Kewangan Islam kepada Majlis Penasihat Syariah. Any requests for a ruling or advice shall be communicated through the Secretariat of the SAC.
- 6) In the event where the SC decides or advises to place additional restrictions on the operations, business, affairs and activities of the Bank in applying the SAC rulings, the Bank must:
 - (i) document the deliberations and justifications of the SC's decision or advice;
 - (ii) ascertain the Board's views on the decision or advice made by the SC with regard to the SAC ruling; and
 - (iii) ensure immediate notification to BNM of such decision or advice.
- 7) The Bank shall ensure that any record of the SC's decision or advice to be submitted to BNM, including a rectification plan to address a SNC event, is supported with key deliberations, rationales and any significant concerns or dissenting views to the decision or advice.
- 8) The SC shall be empowered to reserve the right to delegate some of its functions to SMD and other Shariah control functions of the Bank in endorsing and validating product guidelines, marketing advertisements, sales illustrations and brochures used to describe the Bank's products. Similarly, the SC may delegate its power and authority to the Bank's Shariah control functions in reviewing, from time to time, or on a regular basis, the level of Shariah compliance, particularly with regard to the actual implementation and operation of the Bank's Islamic financial contracts.

In delegating any of its responsibility, it must be ensured that:

- (i) Areas of delegated authority by the SC and operating procedures are set out clearly in the Bank's internal policies.
- (ii) Reporting arrangements are established to keep the SC informed of the work, key deliberations and decisions on delegated matters.
- (iii) The SC must remain fully accountable for the decisions and any ensuing implications arising from the delegated responsibility.
- 9) SC members must exercise objectivity in coming up with their judgment and be free from associations or circumstances that may impair the exercise of their professional objectivity. In fulfilling their responsibility, SC members must ensure that their judgment in arriving at a Shariah decision or advice is not affected by their other professional commitments.
- 10) SC members must devote sufficient time to prepare for and attend Shariah Committee meetings.
- 11) SC members must ensure consistency in providing their views and must not act in a manner that would undermine the rulings of the SAC or any decisions of the Shariah Committee that they represent.
- 12) All SC members must disclose the nature and extent of any interest that constitutes or gives rise to a conflict or potential conflict of interest upon the appointment, reappointment or as soon as there are any changes in their circumstances that may affect their status.

SHARIAH GOVERNANCE DISCLOSURE REPORT

In addition to the above, any matters related to Shariah shall be within the ambit and purview of the SC, which include, among others:

- 1) Advise the Bank on Shariah matters in order to ensure that the Islamic business operations of the Bank comply with Shariah rules and principles at all times.
- 2) Endorse Shariah policies and procedures to ensure its contents do not contain any elements that are not in line with Shariah rules and principles.
- 3) Ensure that the Islamic financing products of the Bank comply with Shariah rules and principles in all aspects, the SC must endorse the following:
 - (i) The terms and conditions contained in the proposal form, contract, agreement or other legal documentation used in executing the transactions; and
 - (ii) The product manual, marketing advertisements, sales illustrations and brochures used to describe the product.
- 4) Assess the work carried out by Shariah review, Shariah research and Shariah audit functions in order to ensure compliance with Shariah matters in the Bank's Islamic business operations.
- 5) The SC is expected to provide assistance to the external/third party appointed by the Bank, such as legal counsel, auditor or consultant, in the event they seek advice on Shariah matters from the SC to ensure compliance with the Shariah rules and principles.
- 6) SC shall advise the Bank to refer to the SAC on any Shariah matters that could not be resolved. Upon obtaining any advice of the SAC, the SC shall ensure that all SAC's decision are properly implemented by the Bank.
- 7) The committee is required to record any opinion given. In particular, the SC shall prepare written Shariah opinions in the following circumstances:
 - (i) Where the Bank makes reference to the SAC for advice; or
 - (ii) Where the Bank submits application to BNM for new product approval. SC shall provide the endorsement and decision with regard to the Shariah compliance on the concept and the mechanism/structure of every new product, furnishing the relevant fiqh literature, supporting evidence and reasoning. The endorsement shall be in the form of a letter and a copy of the Shariah paper presented to the SC.
- 8) SC will represent the Bank in attending any meetings with the SAC or other relevant bodies pertaining to any Shariah issues relating to the Bank's Islamic business and operations as and when necessary.
- 9) The SC may recommend and assess the nominees for SC members. This includes assessing SC members proposed for reappointment, before submission to Nomination and Remuneration Committee (NRC), the Board and subsequently, for final approval by BNM.

STATEMENT OF RISK WANAGEMENT

RISK MANAGEMENT FRAMEWORK OVERVIEW

EXIM Bank's risk management has evolved over the years in supporting its risk related decision-making, while balancing the appropriate level of risks taken to the desired level of rewards. This is governed by the Risk Management Framework (RMF) that covers risk in the areas of primary enterprise categories, governance, approaches and the specific management of it.

For this purpose, we have dedicated risk management functions that manage risks through the process of identifying, measuring, monitoring and controlling the primary enterprise risk categories, as well as timely reporting and update of action plans on the risk findings. These are governed by a structured risk governance mechanism consisting of strong Board and Management oversight roles and responsibilities towards building and integrating the Bank's risk strategy within the organisation's strategic management and operational processes. This is further reflected through the establishment and regular review of other risk frameworks, policies, procedures and manuals to support the Bank's risk related decision-making.

These strategies and approaches of the Bank's risk management must be responsive to any internal, as well as external, changes in the Bank's environment, and may be achieved through the following:

Establishment of the Board approved risk appetite

Formulation of risk limits covering all relevant and material risks

Establishment of effective risk assessment, monitoring, mitigation and reporting processes

Development of risk methodology, models and model validation

Regularly assessed, the risk management function provides assurance on the Bank's compliance to the applicable laws, regulations, internal policies, procedures and limits.

RISK MANAGEMENT STRATEGIES

The Bank's risk management strategies are based on the following core principles:

Clear responsibilities on risk management

Integrate risk management in all decision-making processes

Comprehensive assessment of risks on all activities

Effective risk control mechanisms

The roles and responsibilities of parties involved in the entire risk management processes shall be clearly identified, and the ultimate responsibility for understanding the risks exposed by the Bank and ensuring that they are properly managed lies with the Board of Directors. The Board of Directors is assisted by the Board Risk Committee, tasked in carrying out this responsibility.

Consequentially, the Senior Management shall be responsible for overseeing day-to-day management of risk of the Bank.

As risk management is an essential component of good management, the Bank has integrated risk management into its existing strategic management and operational processes.

All material risks exposed by the Bank shall be comprehensively assessed based on consistent application of the following processes; identification of risk, measurement of risk and evaluation of risk.

Risk control mechanism includes frameworks, policies, guidelines, procedures and risk limits that are designed, among other things, to ensure that each risk has a proper mitigation process and measurement, as well as effectively implemented.

STATEMENT OF RISK MANAGEMENT

Adequate systems for monitoring and reporting

Effective internal control review

To ensure that the monitoring and reporting systems are implemented adequately, the Bank's risk profiles and any significant risk issues shall be reported to the Board and senior management on a regular basis.

An effective internal control review system shall be established as part of its risk management process, which includes the independent review, and where appropriate, the involvement of internal or/and external audits.

RISK GOVERNANCE AND OVERSIGHT

EXIM Bank's Risk Management Framework specifies the structure of strategy setting, approval and overall governance of risk management in the Bank that is appropriate to the nature, scale and complexity of the business activities.

Furthermore, its organisational structure supports the risk management culture to ensure uniform view of risk bank-wide.

In fact, the Bank's risk management organisation structure has the following characteristics:

- Clear roles and responsibilities of the Board and Senior Management in managing risks of the Bank;
- Clear roles and responsibilities of various Committees and senior management, which are able to support the Bank's risk management initiatives;
- An independent risk management function with sufficient authority, resources and access to the Board and is able to provide an independent view of the Bank's risk positions; and
- A strong risk management culture that manifests through the understanding of risks across every level of the organisation and that decisions on business and activities are in line with the Bank's risk management strategies and risk appetite.

The Bank's overall risk governance structure is illustrated below:

Risk Governance Structure:

Board of Directors (Board)

The ultimate governing body with overall risk oversight responsibility, including defining the appropriate governance structure and risk appetite.

Shariah Committee (SC)

Responsible to ensure that the Islamic banking and takaful business activities of the Bank comply and conform to Shariah rules and principles.

Board Committee				
Board Risk Committee (BRC)	Board Credit Committee (BCC)			
Responsible to review the risk management framework, key risk policies and risk appetite for approval of the Board, as well as review the risk reports.	Responsible to approve "policy loans/financing" and has veto power to challenge, reject credit and modify the terms of credits that have been recommended by Management Credit Committee (MCC).			

Management Committees

Management Audit, Risk and Compliance Committee (MARCC)

Responsible to monitor and review the management of key and any emerging risk of the Bank. This includes reviewing the framework, policies, risk appetite, procedures, adequacy of internal controls and systems, as well as new product or material variation to existing product offering.

Management Credit Committee (MCC)

The MARCC, if deemed appropriate, to recommend to the BRC for review and subsequent approval at the Board.

Assets and Liabilities Committee (ALCO)

Responsible to review, deliberate and approve the new and renewal of loan/financing/credit/insurance related proposals, including recovery, restructuring and rescheduling proposals, as prescribed in the Approving Authority and Authority Limits.

Information Technology
Steering Committee (ITSC)

Responsible to oversee the overall asset and liability (ALM) management, including endorsing the appropriate strategies needed. Deliberation on net interest income (NII) performance and ensuring that all ALM risks remain within the risk appetite set by the Board.

Responsible to provide oversight on Information Technology (IT) governance and to formulate the IT strategic plans in ensuring that IT is capable of supporting the Bank's strategic business plans.

This includes monitoring and deliberation on any new IT regulations that may have an operational impact to the Bank. The ITSC, if deemed appropriate, to recommend to the MARCC and BRC for review and further approval at the Board.

Line of Defense

First Line

First line of defense refers to all staff in the business functional lines and other supports functions

Second Line

Second line of defense shall remain well-defined, effective and independent from business and operational decisions.

Departments/Divisions within the second line of defense shall be knowledgeable and competent in performing the risk management functions and constructively challenge business functional lines in executing the Bank's activities and in managing risks.

They shall be equipped with adequate resources and support to perform the risk management roles with unlimited access to internal systems and information.

Regular communication with the first line of defense shall be put in place for effective risk management approaches bank-wide.

Third Line

Conduct the periodic review of its risk management processes to ensure its integrity, accuracy, and reasonableness, as well as to provide assurance on the Bank's overall compliance to the applicable laws, regulations, internal policies, procedures and limits.

Close interaction with the second line of defense is required in escalating any risk issues and to put in place effective controls bank-wide. This includes follow-up on the action plans on any risk findings prior to submission to the relevant authorities.

STATEMENT OF RISK MANAGEMENT

RISK MANAGEMENT PROCESSES

Risk Identification Identify all enterprise risk exposures, including credit risk, operational risk, Shariah non-compliance risk, market risk, liquidity risk, information and cyber security risk and compliance risk, as well as any emerging risks that may potentially impact the Bank significantly. Classify the risk exposures in accordance to its risk characteristics, i.e. impact (example: internal or external, material or non-material, financial or non-financial impact, impact on current or future position) and likelihood of the risk materialising. **Risk Assessment** Continuous assessment on the risks together with the measurement for potential impact of the risk exposure, such as the estimated credit loss computation using the Probability of Default (PD), the Loss Given Default (LGD) and the Exposure at Default (EAD) on the Bank's credit exposures and the assessment for loss event of the Bank's exposures to operational risk and the effectiveness of the internal controls. Regular assessment on the effectiveness of the Bank's management of risk. Periodic assessment through the agreed risk methodology and relevant tools, such as Risk and Control Self-Assessment (RCSA), Key Risk Indicator (KRI) and Key Control Testing (KCT). Risk Measurement. Establishment of proper controls and limits. **Treatment and Control** Proper coordination and communication for effective risk management between the business and functional lines. Evaluation for the effectiveness of the risk mitigation plan or strategy provided. Constructively challenge the assessments produced by the business lines. Ensure risk information is captured timely and relevant for further escalation and reporting for management and Board's oversight and decision. **Risk Monitoring and** Identify and specify the internal and external requirements of monitoring and reporting. Reporting Monitor and escalate any breaches of risk limits and ensure the proposed risk mitigation implemented are effective in managing the risk exposures and breaches within the risk limit and specific time frame. Ensure that the risk reporting systems are accurate, dynamic and comprehensive.

RISK AND COMPLIANCE CULTURE

In cultivating such a culture, EXIM Bank has implemented the Designated Compliance and Operational Risk Officer (DCORO) programme for effective compliance and risk management activities by departments/divisions.

The DCOROs identify, document and assess the compliance risk, as well as to review the operational and Shariah non-compliance risk exposures, which may arise from the Bank's product, people, processes and system.

They also facilitate the effective management of information disclosure from the regulatory authorities for onward submission to the Chief Compliance Officer and Business Continuity Management (BCM) related activities.

DCOROs are also responsible for reporting on the compliance and operational risk matters periodically, as well as on the loss event, as and when required, as per the Guidelines on Operational Risk Integrated Online Network (ORION) and Guidelines on Managing Shariah Non-Compliance (SNC) Risk.

COMPLIANCE RISK MANAGEMENT

In EXIM Bank, the compliance function performs the identification and assessment through the qualitative or quantitative indicators in evaluating the adequacy of internal controls in place to manage compliance risk.

It also reports to the Board for oversight on the assessment and findings analysis of compliance risk that highlights the key changes in the compliance risk profile for further attention, as well as to report any identified deficiencies and action plans to address such deficiencies within a stipulated timeframe.

The compliance function also performs the advisory role to the Board and the Bank's staff in keeping them informed on the developments related to legal and regulatory requirements and the implications on the Bank's compliance risk profile and capacity to manage compliance risk going forward.

TECHNOLOGY RISK MANAGEMENT

Here, the technology risk management function is responsible for the establishment of Board-approved Technology Risk Management Framework (TRMF) and Cyber Resilience Framework (CRF), as well as the specific policies and procedures that are consistent with the regulatory requirements.

These specific policies and procedures include the Bank's technology processes and services, as well as proper cyber-resilience capabilities with continuous validation of controls and as the overseeing party of the information technology and cyber risks.

It also provides independent advice on critical technology projects by ensuring critical issues that may have an impact on the Bank's risk appetite are adequately deliberated or escalated in a timely manner.

RISK APPETITE

EXIM Bank's Risk Appetite Framework (RAF) governs the overall approach, including policies, processes, controls and systems, through which the risk appetite is established, communicated and monitored.

Risk appetite is the amount and type of risk the Bank is willing to undertake and implement, given the relevant controls for measuring and managing the risks identified.

The RAF generally has three main components, i.e. Risk Appetite Statement (RAS), risk appetite metrices along with the limits, as well as the roles and responsibilities of those overseeing the implementation and monitoring of the RAF.

Defining and analysing RAS is amongst the fundamental tool to maintain acceptable returns, while exploiting potential competitive advantages linked to the business models and portfolio compositions of the Bank.

Reviewing the RAS on a regular basis and/or when deemed necessary, ensures it remains aligned to the Bank's strategic objectives, business performance, emerging risks and changes in the external environment.

STATEMENT OF RISK MANAGEMENT

STRESS TEST

In order to anticipate and respond swiftly to new or emerging risks, the Bank performs periodic stress tests as part of the risk management process.

Top-down and bottom-up approaches, where appropriate, are adopted by the Bank in its stress testing exercise depending on the purpose of the stress test. The stress testing exercise must commensurate with the nature, size and complexity of the Bank's business operations and risk profile. It must be comprehensive in its scope and coverage and includes on-and off-balance sheet exposures, commitments, guarantees and contingent liabilities.

This is in line with Bank Negara Malaysia's (BNM's) Stress Test Guidelines, which requires simulating events that could potentially impact the Bank's capital position with main emphasis on credit, liquidity, market and operational risks.

For governance, the respective primary enterprise risks in the Bank produced the following key frameworks and policies:

Risk Frameworks

- Risk Management Framework
- Risk Appetite Framework
- Compliance Framework
- Technology Risk Management Framework
- Cyber Resilience Framework

Risk Policies

- Credit Risk Policy
- Expected Credit Loss Policy
- Operational Risk Policy
- Shariah Risk Management Policy
- Asset Liability and Market Risk Policy
- Liquidity Risk Management Policy

RISK MITIGATION

Effective management of risk is crucial to enable the Bank's strong and sustained growth.

Based on the operating landscape in 2020, the Bank has identified key primary risks and risk mitigation as follows:

No.	Key Primary Risks	Definition	Mitigation Measures
1.	Credit Risk	The risk due to uncertainty on the customer or the customer's counterparty ability to meet its obligations or failure to perform according to the terms and conditions of the credit related contract.	 Perform independent credit evaluation and periodic review of the Portfolio Risk Rating (PRR), Target Market and Risk Acceptance Criteria (TMRAC), product programmes, Underwriting Standards and all other matters pertaining to credit risks. Proactive account management, through identification of the Significant Increase in Credit Risk (SICR) events, for timely account classification and re-classification with appropriate expected credit loss provisioning and effective credit risk mitigation. Maintain comprehensive credit policy and limits within the Board-approved Risk Appetite. All exposures and non-compliances, including emerging risk, are investigated and escalated to the Management & Board Committees with action plan and monitoring status.

No.	Key Primary Risks	Definition	Mitigation Measures
2.	Shariah Non-Compliance (SNC) Risk	Shariah non-compliance risk is the risk that arises from the Bank's failure to comply with the rulings of the Shariah Advisory Council Council (SAC) of Bank Negara Malaysia, standards on Shariah matters issued by Bank Negara Malaysia pursuant to section 29(1) of the IFSA and section 33E(1) of the DFIA, or decisions or advice of the Shariah Committee for its Islamic banking and takaful business activities.	 Ascertain the soundness of Shariah governance framework through four dedicated functions - Shariah Management, Shariah Risk Management, Shariah Review and Shariah Audit - as required under BNM Shariah Governance Framework. Embedded risk function through the establishment of the Designated Compliance and Operational Risk Officer (DCORO) functions in every division for active monitoring of SNC risks and reporting matter. All SNC risk issues and incidents with detailed analysis and action plans are reported to the Management, Board and Shariah Committee.
3.	Operational Risk	Operational risk is the risk of loss resulting from inadequate or failed internal operational or financial processes and systems, the actions of people or from external events.	 Embedded risk function through the establishment of the DCORO functions in every division for active monitoring of operational risks and reporting matters. All operational risk issues and incidents with detailed analysis and action plans are reported to Management and Board Committees.
4.	Market Risk	Market risk refers to the potential loss arising from adverse movements in the market prices.	 Maintain a comprehensive market risk policy and control. Proactive monitoring, analysis and reporting by Treasury Middle Office to ensure the market risk management is within the Board-approved Risk Appetite. All exposures and non-compliances including emerging risk are investigated and escalated to the Management and Board Committees with action plans and monitoring status.
5.	Liquidity Risk	Liquidity risk is the risk of the Bank's inability to meet cash flow obligations as they come due without incurring unacceptable losses.	 Maintain a comprehensive liquidity risk policy and control. Proactive monitoring and liquidity risk management to ensure it is within the Board-approved Risk Appetite Conduct forward-looking scenario analysis and stress test to identify the areas that are vulnerable to liquidity risk and mitigate it with the right amount of liquid buffer and contingency funding plan. All exposure and non-compliance including emerging risk are investigated and escalated to the Management and Board Committees with action plans and monitoring status.

STATEMENT OF RISK MANAGEMENT

No.	Key Primary Risks	Definition	Mitigation Measures
6.	Technology Risk	Information and cyber security risk are the risks emanating from the use of information technology (IT) and the Internet. These risks arise from failures or breaches of IT systems, applications, platforms or infrastructure, which could result in financial loss, disruptions in financial services or operations, or reputational harm to the Bank.	 Establish adequate internal processes and controls, including systems backup and recovery. Maintain listing of IT-related issues and incidents with close monitoring of rectification progress by the working level committees, for escalation to the Management and Board Committees.
7.	Compliance Risk	Compliance risk is the risk of legal or regulatory sanctions, financial loss or reputational damage that the Bank may suffer as a result of its failure to comply with legal and regulatory requirements applicable to the Bank's activities.	 Maintain a set of comprehensive compliance framework, policies and procedures. Embed compliance monitoring through the establishment of the DCORO functions in every division for active monitoring and reporting of compliance matters. Assessment of High-Risk Customers Compliance issues are highlighted and presented for deliberation at the Management and Board Committees.

MILESTONE AND ACHIEVEMENTS IN 2020

Top 3 Achievements in 2020



Revision of the Credit Risk Policy (CRP) to ensure comprehensive policies governing the credit risk management is in accordance to the Basel and Bank Negara Malaysia requirements. The new CRP addresses the credit risk governance, alignment of credit risk management with the Board-approved credit risk appetite, the Bank's Risk Appetite Statements and its respective credit components. The CRP also introduced the Target Market and Risk Acceptance Criteria and the Credit Risk Rating through the Credit Risk Management System (CRMS).



Establishment of Shariah RCSA, KRI & KCT to inculcate the self-assessment risk awareness and culture among the process and risk owners, which includes the identification, assessment, mitigation and monitoring of the Bank's SNC risk exposures.



Review appointment of Designated Operational Risk Officer (DOO) to the Designated Compliance and Operational Risk Officer (DCORO) to ensure broad coverage of compliance risk, operational and Shariah non-compliance risk identification and assessment that may arise from the Bank's product, people, processes and system. The DCOROs also facilitate for effective management of information disclosure from the regulatory authorities for onward submission to the Chief Compliance Officer, participate in the Business Continuity Management (BCM) related activities, as well as report the loss event as and when required, as per the Guidelines on Operational Risk Integrated Online Network (ORION) and Guidelines on Managing Shariah Non-Compliance (SNC) Risk requirements.

A number of Risk initiatives were initiated in 2020 including Credit Risk Management System and Group Risk Compliance Solution with targeted implementation in 2021.

RISK MANAGEMENT PLAN/STRATEGIES FOR 2021

Key Priorities in 2021

Ensure effective implementation of key risk management systems that are currently in progress.

Build a strong Risk team operating on an enterprise-wide risk model across Credit Risk, Market and Liquidity Risk, Capital Risk and Operational Risk.



STATEMENT OF INTERNAL CONTROL

INTERNAL CONTROL

Internal Control is defined as a process, performed by EXIM Bank's Board of Directors, management and personnel, designed to provide reasonable assurance towards the achievement of the following objectives:

- The reliability and integrity of information
- Compliance with policies, plans, procedures, laws and regulations and contracts
- The safeguarding of assets
- The economical and efficient use of resources
- The accomplishment of established objectives and goals for operations or plans

The Board recognises the importance of maintaining a sound system of internal control and risk management practices, as well as good corporate governance. It exercises overall responsibility in identifying, evaluating and reviewing the adequacy and effectiveness of the Bank's risk management, governance and internal control. It recognises that risks cannot be eliminated completely and as such, systems and processes have been put in place to provide reasonable, and if not absolute, assurance against material misstatement of financial information or against losses and fraud. The Board is of the view that the internal control framework that has been instituted throughout the Bank is sufficient to safeguard stakeholders' investments, customer's interests and the Bank's assets. Reviews are continuously carried out by the Bank to ensure effectiveness of the system.

BOARD AUDIT COMMITTEE

Established to further strengthen EXIM Bank's internal audit processes, the Board Audit Committee (BAC) meets regularly with the objective of assisting the Board in managing the Bank's range of inter-related risks in an integrated manner. The key processes that the Board has established in reviewing the integrity of the systems of the internal controls are as follows:

- a) The President/Chief Executive Officer (P/CEO) is entrusted with the management of the Bank, where his/her roles, responsibilities and authority limits are set by the Board. The appointment of P/CEO requires the approval of the Board;
- b) Specific responsibilities have been delegated to the relevant Board Committees, based on their respective terms of references. The Committees have the authority to examine all matters within their scope of responsibility and submit their recommendations to the Board. The ultimate responsibility for the final decision on all matters, however, lies with the Board.
- c) Delegation of authority, including limits at various levels of Management and those requiring the Board's approval, are documented and designed to ensure proper accountability.
- d) Policies and procedures manual for key processes are documented and regularly reviewed and updated for application across the Bank.
- e) BAC regularly reviews the adequacy and integrity of the Bank's internal control systems and management information system, including systems for compliance with applicable laws, regulations, rules, directives and guidelines, as identified by the internal auditors, external auditor and regulatory authorities. It also reviews the adequacy and comprehensiveness of the internal audit process, scope of audit, competency of the auditors and the independence of the internal audit function;

- f) The Bank's annual business plan and budget are submitted to the Board for approval. In addition, variances between actual and targeted results are also presented to the Board on a monthly basis. This allows for timely responses and corrective actions to be taken to mitigate risks;
- g) An Audit & Assurance Department (AAD) reports to the BAC, performs regular reviews of the processes to assess their effectiveness and highlights any significant risks affecting the Bank. The BAC reviews the internal auditor's auditable areas and resources annually, via the Annual Audit Plan; and
- h) BAC regularly reviews and holds discussions with the Management on actions taken to address lapses in the internal control processes and issues identified in reports prepared by the internal and external auditors, as well as regulatory authorities.

AUDIT & ASSURANCE DEPARTMENT (AAD)

AAD independently reviews the adequacy and integrity of the internal control systems in managing key risk, and reports accordingly to the Board Audit Committee (BAC) on every two months basis. Where weaknesses have been identified as a result of the reviews, improvement measures are recommended to strengthen controls and follow-up audits are conducted by AAD to assess the status of implementation thereof by Management.

RELATIONSHIP WITH EXTERNAL AUDITOR

BAC has established an appropriate and transparent relationship with the external auditor. It meets at least once a year with the external auditor without the presence of the Management of the Bank.

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DIRECTORS' REPORT

The Directors hereby present their report and the audited financial statements of the Group and of the Bank for the financial year ended 31 December 2020.

PRINCIPAL ACTIVITIES

The Bank is principally engaged in the business of banking in export and import by granting credit, issuing guarantees and providing other related services. The Bank is also engaged in the provision of export and domestic credit insurance facilities, takaful facilities and trade related guarantees to Malaysian companies.

The principal activities of the subsidiaries are as disclosed in Note 12 to the financial statements.

There have been no other significant changes in the nature of the Group's and the Bank's principal activities during the financial year.

RESULTS

	Group RM'000	Bank RM′000
Profit for the year	51,150	51,150

There were no material transfers to or from reserves during the financial year other than as disclosed in the financial statements.

In the opinion of the Directors, the results of the operations of the Group and of the Bank during the financial year were not substantially affected by any item, transaction or event of a material and unusual nature.

DIVIDENDS

The Directors do not recommend any dividend payment for the current financial year.

DIRECTORS

The names of the Directors of the Bank in office since the beginning of the financial year to the date of this report are:

Datuk Bahria binti Mohd Tamil
Dato' Dr. Amiruddin bin Muhamed
Datuk Dr. Syed Muhamad Syed Abdul Kadir
Prem Kumar A/L Shambunath Kirparam

Dato' Wong Lee Yun
Wong Yoke Nyen
Dato' Dzulkifli bin Mahmud
Mohammad Fadzlan bin Abdul Samad
Hijah Arifakh binti Othman
Azizan bin Ahmad

Dato' Feizal Mustapha @ Feizal bin Mustapha

(Appointed on 15 July 2020)
(Resigned on 8 March 2020)
(Resigned on 28 April 2020)

(Resigned on 27 October 2020) (Resigned on 27 October 2020) (Resigned on 8 March 2021)

DIRECTORS' REPORT

DIRECTORS (CONT'D.)

The names of the Directors of the Bank's subsidiaries in office since the beginning of the financial year to the date of this report are:

Malaysian Export Credit Insurance Berhad

Faidzel Adham bin Sohari (Appointed on 12 January 2021)

Norlela binti Sulaiman

Azhar bin Awang Kechil (Resigned on 12 January 2021)

EXIM Sukuk Malaysia Berhad

Yam Kwai Ying Sharon Edmund Lee Kwing Mun Kew Thean Yew

None of the Directors at the end of the financial year held any direct interest in the shares of the Bank or its related companies during the financial year.

DIRECTORS' BENEFITS

Since the end of the previous financial year, no Director of the Bank has received or become entitled to receive a benefit (other than benefits included in the aggregate amount of emoluments received or due and receivable by Directors or the fixed salary of a full time employee of the Bank as shown in Note 30 to the financial statements) by reason of a contract made by the Bank or a related company with the Director or with a firm of which the Director is a member, or with a company in which the Director has a substantial financial interest.

There were no arrangements during and at the end of the financial year which had the object of enabling Directors of the Bank to acquire benefits by means of the acquisition of shares in, or debentures of the Bank or any other corporate body.

There was an amount of insurance premium expense of RM59,857 for the Directors of the Group and the Bank in respect of their liability for any act or omission in their capacity as Directors of the Group and the Bank or in respect of costs incurred by them in defending or settling any claim or proceedings relating to any such liability for the financial year ended 31 December 2020.

ISSUE OF SHARES AND DEBENTURES

There were no changes in the issued and paid up capital of the Bank during the financial year.

There were no issuance of debentures during the financial year.

OPTIONS GRANTED OVER UNISSUED SHARES

No options were granted to any person to take up unissued shares of the Bank during the financial year.

OTHER STATUTORY INFORMATION

- (a) Before the statements of financial position, statements of profit and loss and statements of comprehensive income of the Group and of the Bank were made out, the Directors took reasonable steps:
 - to ascertain that proper action had been taken in relation to the writing off of bad debts and the making of allowance for doubtful debts and satisfied themselves that all known bad debts had been written off and that adequate allowance had been made for doubtful debts; and
 - (ii) to ensure that any current assets which were unlikely to realise their value as shown in the accounting records in the ordinary course of business had been written down to an amount which they might be expected so to realise.
- (b) At the date of this report, the Directors are not aware of any circumstances which would render:
 - (i) the amount written off for bad debts or the amount of the allowance for doubtful debts in the financial statements of the Group and of the Bank inadequate to any substantial extent; and
 - (ii) the values attributed to current assets in the financial statements of the Group and of the Bank misleading.
- (c) At the date of this report, the Directors are not aware of any circumstances which have arisen which would render adherence to the existing method of valuation of assets or liabilities of the Group and of the Bank misleading or inappropriate.
- (d) At the date of this report, the Directors are not aware of any circumstances not otherwise dealt with in this report or financial statements of the Group and of the Bank which would render any amount stated in the financial statements misleading.
- (e) As at the date of this report, there does not exist:
 - (i) any charge on the assets of the Group and of the Bank which has arisen since the end of the financial year which secures the liabilities of any other person; or
 - (ii) any contingent liability in respect of the Group and of the Bank which has arisen since the end of the financial year.
- (f) In the opinion of the Directors:
 - (i) no contingent or other liability has become enforceable or is likely to become enforceable within the period of twelve months after the end of the financial year which will or may affect the ability of the Group and of the Bank to meet its obligations as and when they fall due; and
 - (ii) no item, transaction or event of a material and unusual nature has arisen in the interval between the end of the financial year and the date of this report which is likely to affect substantially the results of the operations of the Group and of the Bank for the financial year in which this report is made.
- (g) Before the statements of financial position, statements of profit and loss and statement of comprehensive income of the Group and the Bank were made out, the Directors took reasonable steps to ascertain that there was adequate provision for its Insurance and Takaful liabilities in accordance with the valuation method as prescribed by Bank Negara Malaysia.
- (h) For the purpose of paragraph (e) and (f) above, contingent and other liabilities do not include liabilities arising from contract of Insurance or certificates of Takaful underwritten in the ordinary course of business of the Group and the Bank.

DIRECTORS' REPORT

SIGNIFICANT AND SUBSEQUENT EVENTS

(a) Rating agencies, Moody's Investors Service, Fitch Ratings and RAM Ratings have reaffirmed the Bank's rating during their annual review as follows:

Rating agencies	Date	Ratings
Moody's Investors Service	4 February 2021	Long-term Foreign Currency Issuer: A3 Senior Unsecured Rating: A3 Long-term Ratings (Exim Sukuk Malaysia Berhad): A3 Outlook: Stable
Fitch Ratings	15 December 2020	Long-term Foreign Currency Issuer Default Rating: BBB+ Support Rating: 2 Support Rating Floor: BBB+ Senior Unsecured Notes: BBB+ Outlook: Stable
RAM Ratings	November 2020	National Ratings (Long-term): AAA, (Short-term): P1 ASEAN Ratings (Long-term): seaAAA, (Short-term): seaP1 Global Ratings (Long-term): gA2, (Short-term): gP1 Long-term Global Scale Rating (Exim Sukuk Malaysia Berhad): gA2(s) Outlook: Stable

There have been no significant adjusting events subsequent to the financial year ended 31 December 2020.

AUDITORS AND AUDITORS' REMUNERATION

The auditors, Ernst & Young PLT, have expressed their willingness to continue in office.

Auditors' remuneration are disclosed in Note 29 to the financial statements.

Signed on behalf of the Board in accordance with a resolution of the Directors.

Dato' Wong Lee Yun 28 May 2021 Datuk Dr. Syed Muhamad Syed Abdul Kadir

SHARIAH COMMITTEE'S REPORT

IN THE NAME OF ALLAH, THE BENEFICENT, THE MOST MERCIFUL



All Praise is due to Allah, the Cherisher of the World, and the Peace and Blessing be upon the Prophet of Allah, on his Family and all his Companions.



To the shareholders, customers and stakeholders of Export-Import Bank of Malaysia Berhad ("EXIM Bank or the Bank"):

In carrying out the roles and responsibilities as EXIM Bank's Shariah Committee ("the Committee") as prescribed in the Bank's Shariah Committee Charter and Bank Negara Malaysia ("BNM") Shariah Governance Policy Document ("SGPD"), we hereby submit the following report in respect of Shariah compliant business activities of EXIM Bank for the financial year ended 31 December 2020.

Management's Responsibility

The Management of the Bank shall at all times be responsible for ensuring that the Bank's aims and operations, business affairs and activities in relation to its Islamic banking and takaful businesses are conducted in accordance with Shariah.

The Committee's Responsibility

The Committee shall be responsible to form an independent opinion, based on our review of the aims and operations, business, affairs and activities in relation to the Islamic financial business of the Bank and to produce this report. Our responsibility is to express an opinion on the state of Shariah compliance of the Bank based on our deliberation of the evidences information obtained from the Board and the Management during the reporting period.

- 1. The Committee had conducted twelve (12) meetings during the financial year to review and approve various new and enhancement to the Bank's Islamic banking and takaful products and its operational processes as well as guidelines and manuals relating to Shariah compliant transactions. We confirmed that we have reviewed the applicability and appropriateness of Shariah principles and the Shariah contracts adopted relating to the new and enhanced products, transactions and operational processes of Islamic banking and takaful activities of EXIM Bank for the period from 1 January 2020 until 31 December 2020.
- 2. The Committee has provided appropriate advice on various aspects of the Bank's Islamic business operations in order to ensure compliance with applicable Shariah principles as well as the relevant resolutions and rulings made by the Shariah Advisory Council of Bank Negara Malaysia.
- 3. In performing our roles and responsibilities, we had obtained the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the Bank has complied with Shariah guidelines and rulings issued by the Shariah Advisory of Bank Negara Malaysia.
- 4. The Committee has assessed the work carried out by Shariah review. The report has been presented and deliberated in the Committee meeting, which the findings be the basis for the Committee to form an opinion on its compliance with Shariah rules and principles, Shariah guidelines and rulings issued by the Shariah Advisory Council of Bank Negara Malaysia as well as Shariah decisions and resolutions made by the Committee.
- 5. The Committee has played a pivotal role in supporting the implementation of the Bank's strategic plan to be an Islamic financial institution.

SHARIAH COMMITTEE'S REPORT

Zakat on Islamic Business

- 6. For financial year ended 31 December 2020, zakat is calculated based on the growth method with appropriate adjustment. The Committee has reviewed and affirmed that the Bank is not eligible to pay zakat as the Bank is in net liabilities.
- 7. The Committee has reviewed the financial statements of the Bank, including the calculation of Zakat and confirmed that the financial statements prepared are in compliance with the Shariah rules and principles as well as the minimum disclosure requirements as stipulated by Bank Negara Malaysia.

Disclosure on Shariah Non-Compliant Event

- 8. During the financial year, the overall operations, business, affairs and activities of the Bank are in compliance with Shariah but it has come to the Shariah Committee's attention that a material Shariah non-compliance ("SNC") event has occurred and has been rectified accordingly.
- 9. During the period of which between 21 August 2020 until 31 October 2020, the ta'widh was still not charged based on the actual cost mechanism as endorsed by the Committee 18 March 2020 and approved by the Board of Directors on 30 June 2020.

As such, the Committee during its third Special Shariah Committee Meeting dated 22 December 2020 has decided that the overcharged ta'widh amounting to RM662.97 on the two accounts as actual SNC event. The following measures were undertaken by the Bank to rectify the issue:

- i. The overcharged ta'widh amount paid by the customer to be deducted or set-off from customer's outstanding balance (total principal or cost and accrued profit).
- ii. For those affected accounts (i.e. ta'widh overcharged) without any payment by the customers, the computation of ta'widh in the ledger position need to be adjusted or rectified by the affected departments in order to comply with the requirements.

SHARIAH OPINION

We, as EXIM Bank's Shariah Committee, to the best of our knowledge, have obtained sufficient and appropriate evidence to form Shariah compliant opinion with regards to EXIM Bank's Islamic business operations. Hence to the best of our knowledge based on the information provided to us and decisions made during the Shariah Committee meeting, we are of the opinion that:

- i. The Islamic banking and takaful business operations of EXIM Bank for the financial year ended 31 December 2020 have been conducted in conformity with the Shariah rules and principles.
- ii. The contracts, transactions and dealings entered into by the Bank in relation to its Islamic financial business during the financial year ended 31 December 2020 that were reviewed by us, are in compliance with Shariah rules and principles.
- iii The computation of zakat is in compliance with Shariah rules and principles.

We beg Allah the Almighty to grant us all the success and straight-forwardness and Allah knows best.

Signed on behalf of the Committee in accordance with a resolution of the Shariah Committee.

Prof. Dr Rusni Hassan

Chairman

Haji Zainal Abidin Mohd Tahir

Member

STATEMENT BY DIRECTORS

PURSUANT TO SECTION 251(2) OF THE COMPANIES ACT, 2016

We, Dato' Wong Lee Yun and Datuk Dr. Syed Muhamad Syed Abdul Kadir, being two of the Directors of Export-Import Bank of Malaysia Berhad, do hereby state that, in the opinion of the Directors, the accompanying financial statements set out on pages 92 to 226 are drawn up in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of Companies Act, 2016 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Bank as at 31 December 2020 and of the results and cash flows of the Group and of the Bank for the year then ended.

Signed on behalf of the Board in accordance with a resolution of the Directors.

DATO' WONG LEE YUN

28 May 2021

DATUK DR. SYED MUHAMAD SYED ABDUL KADIR

STATUTORY DECLARATION

PURSUANT TO SECTION 251(D(B) OF THE COMPANIES ACT, 2016 AND SECTION 73(D(E) OF THE DEVELOPMENT FINANCIAL INSTITUTIONS ACT. 2002

We, Dato' Wong Lee Yun and Dato' Shahrul Nazri bin Abdul Rahim, being the Director and officer primarily responsible for the financial management of Export-Import Bank of Malaysia Berhad, do solemnly and sincerely declare that the accompanying financial statements set out on pages 92 to 226 are in our opinion correct, and we make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act, 1960.

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BIN HAMZAH 01 MAC 2020 -31 DIS 2022

MALAYS

Kedai 4, Aras G, Kompleks KDN, WPKL Jalan Sri Hartamas 1, 50480 KUALA LUMPUR.

Subscribed and solemnly declared by the above named Dato' Wong Lee Yun

and Dato' Shahrul Nazri bin Abdul Rahim at Kuala Lumpur in the Federal Territory

on 28 May 2021.

Before me,

DATO' WONG LEE YUN

DATO' SHAHRUL NAZRI BIN ABDUL RAHIM

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF EXPORTIMPORT BANK OF MALAYSIA BERHAD (INCORPORATED IN MALAYSIA)

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

We have audited the financial statements of Export-Import Bank of Malaysia Berhad, which comprise the statements of financial position as at 31 December 2020 of the Group and the Bank, and statements of profit and loss, statements of comprehensive income, statements of changes in equity and statements of cash flows of the Group and the Bank for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, as set out on pages 92 to 226.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Group and the Bank as at 31 December 2020, and of their financial performance and their cash flows for the year then ended in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia.

Basis for opinion

We conducted our audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence and other ethical responsibilities

We are independent of the Group and the Bank in accordance with the By-Laws (on Professional Ethics, Conduct and Practice) of the Malaysian Institute of Accountants ("By-Laws") and the International Code of Ethics for Professional Accountants (including International Independence Standards) ("IESBA Code"), and we have fulfilled our other ethical responsibilities in accordance with the By-Laws and the IESBA Code.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the Group and of the Bank for the current financial year. These matters were addressed in the context of our audit of the financial statements of the Group and of the Bank as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.

We have fulfilled the responsibilities described in the Auditors' responsibilities for the audit of the financial statements section of our report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the financial statements of the Group and of the Bank. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying financial statements.

Key Audit Matters (cont'd.)

Risk area and rationale

Our response

Expected credit losses ("ECL") of loans, advances and financing, and financial investments not carried at fair value through profit or loss

As at 31 December 2020, loans, advances and financing represent 42.60% of the total assets of the Group and of the Bank, respectively, and financial investments not carried at fair value through profit or loss represent approximately 5.64% of the total assets of the Group and of the Bank, respectively.

As at 31 December 2020, ECL allowance amounting to approximately RM2.1 billion has been provided for the loans, advances and financing of the Group and of the Bank, respectively.

The measurement of ECL requires the use of a forward-looking ECL approach, and the application of significant judgement and increased complexity which include the identification of on and off-balance sheet credit exposures, the determination of the different stages of credit risk of the underlying assets, the assessment of expected future cash flows of the respective assets, available proxies or benchmarks for collective assessment, forward looking macroeconomic factors and probability-weighted multiple scenarios.

Management also uses externally available industry and financial data, as appropriate, to supplement internally available credit experiences.

Refer to summary of significant accounting policies in Note 2.4(g), significant accounting estimates and judgement in Note 3 and the disclosures of loans, advances and financing and investments in Notes 7 and 6, respectively, to the financial statements.

Our audit procedures included the assessment of controls over the approval, recording and monitoring of loans, advances and financing, and financial investments not carried at fair value, and evaluating the methodologies, inputs and assumptions used by the Group and the Bank in calculating the respective ECL allowances for the respective underlying assets.

For measurement of individual ECL allowance for stage 3 impaired loans, advances and financing and financial investments not carried at fair value, we tested a sample of loans, advances and financing and financial investments not carried at fair value to evaluate the timely identification by the Group and the Bank of exposures with significant deterioration in credit quality or which have been impaired.

For cases in stage 3 which have defaulted, we assessed the Group's and the Bank's specific assumptions on the expected future cash flows for each asset, including the value of realisable collaterals based on available market information and the multiple scenarios considered. We also challenged the assumptions and compared estimates to external evidence where available.

With respect to the measurement of collective ECL allowances for stage 1 and stage 2 accounts/assets, we verified the reasonableness of the ECL models, including model input, model design and model performance. We challenged whether historic or historical experience is representative of current circumstances and of the recent losses incurred in the portfolios and assessed the reasonableness of forward looking adjustments, macroeconomic factor analysis and probability-weighted multiple scenarios.

We involved our credit modelling specialists in the performance of these procedures where their specific expertise was required.

We also assessed whether the financial statements' disclosures appropriately reflect the Group's and the Bank's exposures to credit risk.

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF EXPORTIMPORT BANK OF MALAYSIA BERHAD (INCORPORATED IN MALAYSIA)

Key Audit Matters (cont'd.)

Risk area and rationale

Valuation of derivatives and hedge accounting

The carrying amount and nature of the Group's and the Bank's derivative financial instruments are as disclosed in Note 9 to the financial statements.

Fair valuation of the derivatives involves assessment and assumptions that are affected by expected future market and economic conditions, and the use of observable and unobservable inputs and parameters in the financial markets, and these assessments require the application of significant judgement and estimates.

The Group and the Bank also use derivatives to manage exposures to interest rates, profit rates and foreign currencies. Accordingly, the Group and the Bank apply hedge accounting for hedges which meet specified criteria required under MFRS 9 Financial Instrument.

Refer to summary of significant accounting policies in Note 2.4(f)(vi) and the disclosures of derivatives valuation and hedge accounting application in Note 9 to the financial statements.

Our response

We engaged our valuation and financial risk management professionals in accordance with the requirements of International Standard on Auditing 620: Reliance on the Work of an Auditors' Expert to assist us in performing our audit procedures on the review of valuation of derivatives and application of hedge accounting. Our audit focused on the following key areas:

- (a) reviewed the critical terms of the derivative contracts:
- (b) tested the reasonableness of the assumptions adopted in the valuation of derivatives, including assessing if the inputs and parameters used were observable in the financial markets:
- (c) performed independent valuation of selected derivatives and compared our valuation to those performed by management;
- (d) reviewed the risk management strategies and basis of the economic hedges applied by the management; and
- (e) reviewed the hedge effectiveness determined and documented by the management for the purpose of applying hedge accounting.

We also considered whether the disclosures in relation to derivatives and hedge accounting comply with the relevant disclosure requirements.

Insurance contract/Takaful certificate and expense liabilities

Insurance contract and Takaful certificate liabilities (which comprise premium/contribution liabilities and claims liabilities) and expense liabilities are determined based on previous claims experience, existing knowledge of events, the terms and conditions of the relevant Insurance policies or Takaful certificates.

Estimates of insurance contract/Takaful certificate and expense liabilities have to be made for both the expected ultimate cost of claims reported at the reporting date, and for the expected ultimate cost of claims incurred but not yet reported ("IBNR") at the reporting date. The estimation of the provision for these liabilities are sensitive to various factors and uncertainties. Significant management judgement is applied in setting these assumptions. In deriving the provision for these liabilities, the Board of Directors and management have commissioned a third-party independent professional actuary to perform a valuation of such liabilities as at 31 December 2020 based on requirements of MFRS 4 *Insurance Contracts*.

We engaged our Actuarial Services professionals in accordance with the requirements of International Standard on Auditing 620: *Reliance on the Work of an Auditors' Expert* to assist us in performing our audit procedures on the provision for the insurance contract/takaful certificate and expenses liabilities. Our audit focused on the following key areas:

- (a) understood and documented the qualifications, objectivity and independence of the Appointed Actuary tasked with estimating these liabilities;
- (b) tested the completeness and sufficiency or accuracy of data used in the actuarial valuation;
- (c) compared the actuarial valuation methodologies and assumptions against recognised actuarial practices, and with industry data;

Key Audit Matters (cont'd.)

Risk area and rationale

Our response

<u>Insurance contract/Takaful certificate and expense liabilities</u> (cont'd.)

Reinsurance assets are quantified from claims case estimates, paid claims data and estimates of ultimate claims settlement amount. The Group and the Bank have reinsurance arrangements designed to protect its aggregate exposure to adverse development covers in the form of excess of loss contracts and catastrophic claim events.

Refer to summary of significant accounting policies in Note 2.4(m), significant accounting estimates and judgement in Note 3 and the disclosures of these provisions in Note 22 to the financial statements.

- (d) reviewed the assumptions used by the Appointed Actuary and rationale for conclusions made thereon;
- (e) assessed consistency of valuation methodologies applied;
- (f) assessed whether changes made to the actuarial models are in line with our understanding of business developments, and our expectations derived from market experience;
- (g) performed independent analysis and re-computation of the provision for these liabilities of selected classes of business. We focused on the largest and most uncertain reserves. We compared our independent analysis to those performed by management; and
- (h) reviewed management's estimation of the calculated reinsurance assets and thereon, their assessment of the credit quality of the underlying reinsurance counterparties.

We also considered whether the disclosures in relation to the provision for these liabilities comply with the relevant disclosure requirements.

Information other than the financial statements and auditors' report thereon

The directors of the Bank are responsible for the other information. The other information comprises the directors' report and the information included in the annual report, but does not include the financial statements of the Group and of the Bank and our auditors' report thereon, which is expected to be made available to us after the date of this auditors' report.

Our opinion on the financial statements of the Group and of the Bank does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements of the Group and of the Bank, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements of the Group and of the Bank or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditors' report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard on the directors' report.

When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to the directors of the Bank and take appropriate action.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF EXPORTINPORT BANK OF MALAYSIA BERHAD (INCORPORATED IN MALAYSIA)

Responsibilities of the directors for the financial statements

The directors of the Bank are responsible for the preparation of the financial statements of the Group and of the Bank that give a true and fair view in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 2016 in Malaysia. The directors are also responsible for such internal control as the directors determine is necessary to enable the preparation of financial statements of the Group and of the Bank that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements of the Group and of the Bank, the directors are responsible for assessing the Group's and the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or the Bank or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements of the Group and of the Bank as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with approved standards on auditing in Malaysia and International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements of the Group and of the Bank, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the
 circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's and of the Bank's internal
 control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's and the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group or the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements of the Group and of the Bank, including the disclosures, and whether the financial statements of the Group and of the Bank represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial statements of the Group. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

Auditors' responsibilities for the audit of the financial statements (cont'd.)

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial statements of the Group and of the Bank for the current financial year and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

OTHER MATTERS

This report is made solely to the members of the Bank, as a body, in accordance with Section 266 of the Companies Act, 2016 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

Ernst & Young PLT

202006000003 (LLP0022760-LCA) & AF 0039

Chartered Accountants

Yeo Beng Yean

No. 03013/10/2022 J Chartered Accountant

Kuala Lumpur, Malaysia 28 May 2021

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

AS AT 31 DECEMBER 2020

		G	roup
	Note	2020 RM'000	2019 RM'000
Assets			
Cash and bank balances	4	122,399	62,593
Deposits and placements with banks and other financial institutions	5	3,364,099	3,047,168
Financial investments	6	1,165,551	1,204,442
Loans, advances and financing	7	3,679,083	4,768,642
Insurance receivables	8	588	89
Derivative financial instruments	9	141,749	61,218
Other assets	10	92,117	289,512
Deferred tax assets	11	-	_
Investment properties	13	832	850
Intangible assets	14	2,013	2,350
Property and equipment	15	67,563	64,533
Right-of-use assets	16	222	506
Total assets		8,636,216	9,501,903
Liabilities			
Borrowings	17	6,591,282	7,438,434
Lease liabilities	18	250	584
Other payables and accruals	19	285,519	333,550
Provision for commitments and contingencies	20	83,605	81,353
Derivative financial instruments	9	-	18,531
Deferred tax liabilities	11		10,551
Deferred income	21	21,725	22,338
Provision for guarantee and claims	22	51,723	48,863
Total liabilities		7,034,082	7,943,653
		7,001,002	7,010,000
Financed by:	00 /)	0.700.005	0.700.005
Share capital	23 (a)	2,708,665	2,708,665
Redeemable convertible cumulative preference shares ("RCCPS")	23 (b)	250,000	250,000
Fair value adjustment reserve		2,976	(7,932)
Accumulated losses		(1,348,024)	(1,382,809)
Shareholders' funds		1,613,617	1,567,924
Takaful participants fund	44	(11,483)	(9,674)
Total liabilities, shareholders' fund and Takaful participants fund		8,636,216	9,501,903
Commitments and contingencies	39	3,109,585	3,034,206

STATEMENT OF FINANCIAL POSITION

AS AT 31 DECEMBER 2020

			Bank
	Note	2020 RM'000	2019 RM'000
Assets			
Cash and bank balances	4	122,399	62,593
Deposits and placements with banks and other financial institutions	5	3,364,099	3,047,168
Financial investments	6	1,165,551	1,204,442
Loans, advances and financing	7	3,679,083	4,768,642
Insurance receivables	8	588	89
Derivative financial instruments	9	141,749	61,218
Other assets	10	92,117	289,512
Deferred tax assets	11	-	-
Investment in subsidiaries	12	64,129	64,129
Investment properties	13	832	850
Intangible assets	14	2,013	2,350
Property and equipment	15	67,563	64,533
Right-of-use assets	16	222	506
Total assets		8,700,345	9,566,032
Liabilities			
Borrowings	17	6,591,282	7,438,434
Lease liabilities	18	250	584
Other payables and accruals	19	285,533	333,561
Provision for commitments and contingencies	20	83,605	81,353
Derivative financial instruments	9	-	18,531
Deferred tax liabilities	11	-	-
Deferred income	21	21,725	22,338
Provision for guarantee and claims	22	51,701	48,863
Amount due to subsidiaries	40	64,120	64,123
Total liabilities		7,098,216	8,007,787
Financed by:			
Share capital	23 (a)	2,708,665	2,708,665
RCCPS	23 (b)	250,000	250,000
Fair value adjustment reserve		2,976	(7,932
Accumulated losses		(1,348,029)	(1,382,814
Shareholders' funds		1,613,612	1,567,919
Takaful participants fund	44	(11,483)	(9,674
Total liabilities, shareholders' fund and Takaful participants fund		8,700,345	9,566,032
Commitments and contingencies	39	3,109,585	3,034,206

The accompanying notes form an integral part of the financial statements.

STATEMENT OF PROFIT AND LOSS

FOR THE YEAR ENDED 31 DECEMBER 2020

		G	roup	Bank	
	Note	2020 RM′000	2019 RM′000	2020 RM'000	2019 RM′000
Operating revenue	24	181,487	381,131	181,487	381,131
Interest income	25	133,662	219,910	133,662	219,910
Interest expense	26	(115,473)	(142,323)	(115,473)	(142,323)
Net interest income		18,189	77,587	18,189	77,587
Underwriting results	27	1,975	(21,965)	1,975	(21,965)
Income from Islamic business	44	112,202	122,265	112,202	122,265
Other income	28	106,659	46,653	106,659	46,653
Net income		239,025	224,540	239,025	224,540
Overhead expenses	29	(88,191)	(82,029)	(88,191)	(82,029)
Operating profit		150,834	142,511	150,834	142,511
Allowances for expected credit losses ("ECL")					
on loans, advances and financing	32	(53,643)	(566,135)	(53,643)	(566,135)
Allowances for ECL on commitment and					
contingencies	33	(2,833)	(64,947)	(2,833)	(64,947)
(Allowances)/writeback for ECL on financial	0.4	(40.504)	10.001	(40.504)	40.004
investments	34	(42,584)	10,321	(42,584)	10,321
Allowances for ECL on other assets	35	(624)	-	(624)	
Profit/(loss) before taxation		51,150	(478,250)	51,150	(478,250)
Taxation	36	-	993	-	(1,323)
Zakat		-	-	-	-
Net profit/(loss) for the year		51,150	(477,257)	51,150	(479,573)
Basic/diluted earnings/(loss) per share (sen)	37	1.89	(17.62)	1.89	(17.71)

STATEMENTS OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 31 DECEMBER 2020

	Group				Bank		
	Note	2020 RM'000	2019 RM'000	2020 RM'000	2019 RM′000		
Net profit/(loss) for the year		51,150	(477,257)	51,150	(479,573)		
Other comprehensive income							
Other comprehensive income to be reclassified to profit or loss in subsequent periods:							
Fair value changes of financial investments at FVOCI		10,908	13,666	10,908	13,666		
Net other comprehensive income to be reclassified to profit or loss in subsequent periods		10,908	13,666	10,908	13,666		
Total comprehensive income/(loss) for the year, net of tax		62,058	(463,591)	62,058	(465,907)		

STATEMENTS OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2020

	Share capital RM′000	(Accumulated losses) RM'000	Non- distributable fair value adjustment reserve RM'000	Total RM′000
Group				
At 1 January 2019 Dividends on RCCPS (Note 38) Total comprehensive (loss)/income for the year	2,958,665 - -	(891,144) (14,408) (477,257)	(21,598) - 13,666	2,045,923 (14,408) (463,591)
At 31 December 2019	2,958,665	(1,382,809)	(7,932)	1,567,924
At 1 January 2020 Dividends on RCCPS (Note 38) Total comprehensive income for the year	2,958,665 - -	(1,382,809) (16,365) 51,150	(7,932) - 10,908	1,567,924 (16,365) 62,058
At 31 December 2020	2,958,665	(1,348,024)	2,976	1,613,617
Bank				
At 1 January 2019 Dividends on RCCPS (Note 38) Total comprehensive (loss)/income for the year	2,958,665 - -	(888,833) (14,408) (479,573)	(21,598) - 13,666	2,048,234 (14,408) (465,907)
At 31 December 2019	2,958,665	(1,382,814)	(7,932)	1,567,919
At 1 January 2020 Dividends on RCCPS (Note 38) Total comprehensive income for the year	2,958,665 - -	(1,382,814) (16,365) 51,150	(7,932) - 10,908	1,567,919 (16,365) 62,058
At 31 December 2020	2,958,665	(1,348,029)	2,976	1,613,612

STATEMENTS OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2020

	G	Group		Bank	
	2020 RM′000	2019 RM′000	2020 RM′000	2019 RM′000	
	11101 000	11101 000	11101 000	11101 000	
Cash flows from operating activities					
Profit/(loss) before taxation	51,150	(478,250)	51,150	(478,250)	
Adjustments for:					
ECL Stage 3 loans, advances and financing (Note 32)					
- Charged for the year	178,706	896,040	178,706	896,040	
- Written back during the year	(520,790)	(313,174)	(520,790)	(313,174)	
ECL Stage 1 and 2 loans, advances and financing (Note 32)					
- Allowances/(written back) during the year	175,654	(16,732)	175,654	(16,732)	
Allowance on financial investments (Note 34)	42,584	(10,321)	42,584	(10,321)	
Allowance on commitment and contingencies (Note 33)	2,833	64,947	2,833	64,947	
Allowances for other assets (Note 35)	624	-	624	-	
Claim and guarantee					
- Charged for the year	4,023	37,899	4,023	37,899	
- Written back during the year	(925)	378	(925)	378	
Depreciation					
- Property and equipment	4,445	4,616	4,445	4,616	
- Investment properties	18	18	18	18	
- Right of use assets	247	237	247	237	
Amortisation of intangible assets	1,643	2,333	1,643	2,333	
Gain on disposal of equipment	(39)	(27)	(39)	(27)	
Gain on termination of lease contracts	8	-	8	-	
Asset written-off	-	(3,353)	-	(3,353)	
Unrealised foreign exchange gain	(5,576)	(444,964)	(5,576)	(444,964)	
Unrealised gain on derivatives	(104,350)	(107,809)	(104,350)	(107,809)	
Unrealised loss on MTN/Sukuk	40,429	88,628	40,429	88,628	
Additional doubtful debt for insurance	122	197	122	197	
Amortisation of premium less accretion of discount	(1,527)	(1,478)	(1,527)	(1,478)	
Premium liabilities	(3,680)	3,009	(3,680)	3,009	
Operating loss before changes in working capital	(134,401)	(277,806)	(134,401)	(277,806)	

STATEMENTS OF CASH FLOWS (cont'd.) FOR THE YEAR ENDED 31 DECEMBER 2020

	G	Group		Bank	
	2020 RM'000	2019 RM′000	2020 RM′000	2019 RM′000	
Cash flows from operating activities (cont'd.)					
Changes in working capital:					
Deposits and placements with banks and other financial institutions	193,535	1,487,668	193,535	1,487,668	
Loans, advances and financing	885,053	2,631,407	885,053	2,631,407	
Insurance receivables	(621)	235	(621)	235	
Other assets	196,646	(179,806)	196,646	(179,806)	
Derivative financial instruments	107	2,481	107	2,481	
Other payables and accruals	(66,878)	(57,075)	(66,875)	(57,072)	
Provision for commitments and contingencies	(581)	(700)	(581)	(700)	
Deferred income	3,067	(18,222)	3,067	(18,222)	
Net claims paid for bank guarantee and insurance claims	(260)	(8,346)	(260)	(8,346)	
Takaful participants fund	(1,809)	(1,537)	(1,809)	(1,537)	
Amount due to subsidiary	-	-	(3)	(3)	
Cash generated from operations	1,073,857	3,578,299	1,073,857	3,578,299	
Income tax refund	-	10,083	-	10,083	
Net cash generated from operating activities	1,073,857	3,588,382	1,073,857	3,588,382	
Cash flows from investing activities					
Proceeds from disposals of property and equipment	24	9	24	9	
Purchases of property and equipment	(8,796)	(762)	(8,796)	(762)	
Purchases of intangible assets	(1,306)	(1,308)	(1,306)	(1,308)	
Proceed from disposal of investment	3,054	34,686	3,054	34,686	
Net cash (used in)/generated from investing activities	(7,024)	32,625	(7,024)	32,625	

STATEMENTS OF CASH FLOWS (cont'd.) FOR THE YEAR EXDED 31 DECEMBER 2020

	Group		Bank	
	2020 RM'000	2019 RM′000	2020 RM′000	2019 RM′000
Cash flows from financing activities				
Net repayment of borrowings Net repayment of lease liabilities	(813,187) (305)	(2,200,527) (301)	(813,187) (305)	(2,200,527) (301)
Net cash used in financing activities	(813,492)	(2,200,828)	(813,492)	(2,200,828)
Net increase in cash and cash equivalents Cash and cash equivalents at beginning of the year	253,341 2,954,587	1,420,179 1,534,408	253,341 2,954,587	1,420,179 1,534,408
Cash and cash equivalents at end of the year	3,207,928	2,954,587	3,207,928	2,954,587
Cash and cash equivalents comprise the following balances:				
Cash and bank balances	122,399	62,593	122,399	62,593
Deposits and placements with banks and other financial institutions	3,364,099	3,047,168	3,364,099	3,047,168
Less: Deposits and placements on behalf of customers and government (Note 5)	(130,369)	(130,174)	(130,369)	(130,174)
Less : Deposits and placements more than three months	(148,201)	(25,000)	(148,201)	(25,000)
Cash and cash equivalents	3,207,928	2,954,587	3,207,928	2,954,587

NOTES TO THE FINANCIAL STATEMENTS

1. CORPORATE INFORMATION

Export-Import Bank of Malaysia Berhad is a public limited company, incorporated and domiciled in Malaysia. The registered office and principal place of business of the Bank is located at Level 16, EXIM Bank, Jalan Sultan Ismail, 50250 Kuala Lumpur.

The Bank is principally engaged in the business of conventional and Islamic banking in the promotion and support of export, import and investment for the country's development by granting credit, issuing guarantees and providing other related services. The Bank is also engaged in the provision of export and domestic credit insurance and takaful facilities and trade related guarantees to Malaysian companies.

The principal activities of the subsidiaries are as stated in Note 12.

There have been no significant changes in the nature of the Group's and Bank's principal activities during the year.

The financial statements were authorised for issue by the Board of Directors in accordance with a resolution of the Directors on 30 March 2021.

2. SIGNIFICANT ACCOUNTING POLICIES

2.1 Basis of preparation

The financial statements of the Group and the Bank have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board, Malaysian Financial Reporting Standards ("MFRS") as issued by the Malaysian Accounting Standards Board and the requirements of Companies Act 2016.

The financial statements of the Group and the Bank have been prepared under the historical cost convention, unless otherwise stated in the accounting policies. The financial statements are presented in Ringgit Malaysia ("RM"), which is the Group's and the Bank's functional currency, and all values are rounded to the nearest thousand (RM'000) except when otherwise indicated.

Measures announced by BNM to assist individuals, small-medium enterprises ("SMEs") and corporates affected by COVID-19

During the financial year ended 31 December 2020, Bank Negara Malaysia ("BNM") had announced various COVID-19 assistance programmes which aimed to support the economy at large and provide relief to affected individuals, SMEs and corporations. The support measures include the following:

Automatic six-month moratorium

The automatic moratorium applies to ringgit-denominated loans/financing that are not in arrears exceeding 90 days as of 1 April 2020 and eligible for individuals or Small Medium Enterprise ("SME").

The moratorium should not automatically result in stage transfer under MFRS 9 *Financial Instruments* in the absence of other factors relevant to the assessment. The financial impact of the moratorium is reflected at the interest/profit income of the Group and the Bank.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.1 Basis of preparation (cont'd.)

Measures announced by BNM to assist individuals, small-medium enterprises ("SMEs") and corporates affected by COVID-19 (cont'd.)

Repayment assistance and classification in the Central Credit Reference Information System ("CCRIS")

Recognising the challenging environment, financial institutions have granted additional repayment assistance for individuals and SMEs whose income have been affected by the pandemic, to support economic recovery and safeguard livelihood of Malaysians.

The repayment assistance does not automatically result in a stage transfer under MFRS 9 in the absence of other factors indication evidence of significant increase in credit risk ("SICR"). Judgement and more holistic assessment of all relevant indicators and information, such as historical repayment and delinquency trend pre-COVID-19 pandemic, are applied in determining SICR. In addition, the loan/financing that is approved under repayment assistance is exempted to be reported as rescheduling and restructuring ("R&R") and credit impaired in CCRIS.

2.2 Changes in accounting policies

The accounting policies adopted are consistent with those of the previous financial year except as follows:

On 1 January 2020, the Group and the Bank adopted the following new and amended MFRS mandatory for annual financial periods on or after 1 January 2020.

- MFRS 3 Definition of business (Amendments to MFRS 3)
- MFRS 4 Extension of the temporary exemption from applying MFRS 9 (Amendments to MFRS 4 Insurance Contracts)
- Interest Rate Benchmark Reform Amendments to MFRS 7 Financial Instruments: Disclosure, MFRS 9 Financial Instruments and MFRS 139 Financial Instruments: Recognition and Measurement
- MFRS 16 Leases on Covid-19 related rent concessions (amendments to MFRS 16 Leases)
- MFRS 101 Definition of Material (Amendments to MFRS 101)
- MFRS 108 Definition of Material (Amendments to MFRS 108)

The adoption of the above pronouncements did not have any impact on the financial statements of the Group and the Bank.

2.3 Standards issued but not yet effective

The standards and interpretations that are issued but not yet effective up to the date of issuance of the Group's and the Bank's financial statements are disclosed below. The Group and the Bank intend to adopt these standards, if applicable, when they become effective.

Effective for financial periods beginning on or after 1 January 2021

- MFRS 4 Interest rate benchmark reform
- Interest Rate Benchmark Reform Phase 2 (Amendments to MFRS 9, MFRS 139, MFRS 7, MFRS 4 and MFRS 16)

The Group and the Bank expect that the adoption of the above standards and interpretations will have no material impact on the financial statements in the period of initial application except for Interest Rate Benchmark Reform - Phase 2 (Amendments to MFRS 9, MFRS 139, MFRS 7, MFRS 4 and MFRS 16).

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.3 Standards issued but not yet effective (cont'd.)

Effective for financial periods beginning on or after 1 January 2021 (cont'd.)

Interest Rate Benchmark Reform - Phase 2 (Amendments to MFRS 9, MFRS 139, MFRS 7, MFRS 4 and MFRS 16)

Amendments were made on some specific requirements of those standards with respect to issues affecting financial reporting during the reform of an interest rate benchmark. The amendments provide a practical expedient whereby the Group and the Bank would not derecognise or adjust the carrying amount of financial instruments for modifications required by interest rate benchmark reform, but would instead update the effective interest rate to reflect the change in the interest rate benchmark. On hedging relationship, entities would be required to amend the formal designation of a hedging relationship to reflect the modifications and/or changes made to the hedged item and/or hedging instruments as a result of the reform. However, the modification does not constitute discontinuation of the hedging relationship nor the designation of a new hedging relationship.

Effective for financial periods beginning on or after 1 January 2022

- MFRS 101 Annual improvements to MFRS Standards 2018-2020
- MFRS 3 Reference to the Conceptual Framework (amendments to MFRS 3 Business Combinations)
- MFRS 9 Annual Improvements to MFRS Standards 2018-2020
- MFRS 101 Classification of liabilities as current or non-current (amendments to MFRS 101)
- MFSR 116 Amendment on Property, plant and equipment proceeds before intended use

Effective for financial periods beginning on or after 1 January 2023

• MFRS 17 Insurance Contracts

The Group and the Bank expect that the adoption of the above standards and interpretations will have no material impact on the financial statements in the period of initial application except for MFRS 17 *Insurance Contracts*.

MFRS 17 Insurance Contracts

In August 2017, MFRS 17 was issued, a comprehensive new accounting standard for insurance contracts covering recognition and measurement, presentation and disclosure, which replaces MFRS 4.

The Group and the Bank plan to adopt the new standard on the required effective date and the Board is likely to oversee the implementation of MFRS 17. The Group and the Bank expect that the new standard will result in an important change to the accounting policies for insurance contract and takaful liabilities of the Group and the Bank and it is likely to have a significant impact on profit and total equity together with the Group's and the Bank's financial statements' presentation and disclosures.

Under MFRS 17, the general model requires entities to recognise and measure a group of insurance contracts at: (i) a risk-adjusted present value of future cash flows that incorporates information that is consistent with observable market information; plus (ii) an amount representing the unearned profit in the group of contracts.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies

(a) Subsidiaries and basis of consolidation

(i) Subsidiaries

A subsidiary is an entity over which the Group has power to govern the financial and operating policies so as to obtain benefits from its activities.

In the Bank's separate financial statements, investments in subsidiaries are accounted for at cost less impairment losses. On the disposal of such investments, the difference between net disposal proceeds and their carrying amounts is included in the statement of profit and loss.

(ii) Basis of consolidation

The consolidated financial statements comprise the financial statements of the Bank and its subsidiaries as at the reporting date. The financial statements used in the preparation of the consolidated financial statements are prepared for the same reporting date as the Bank. Consistent accounting policies are applied to like transactions and events in similar circumstances.

Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. Specifically, the Group controls an investee if, and only if, the Group has:

- Power over the investee (i.e. existing rights that give it the current ability to direct the relevant activities of the investee);
- Exposure, or rights, to variable returns from its involvement with the investee; and
- The ability to use its power over the investee to affect its returns.

Generally, there is a presumption that a majority of voting rights results in control. To support this presumption and when the Group has less than a majority of the voting or similar rights of an investee, the Group considers all relevant facts and circumstances in assessing whether it has power over an investee, including:

- The contractual arrangement(s) with the other vote holders of the investee;
- Rights arising from other contractual arrangements; and
- The Group's voting rights and potential voting rights.

The Group and the Bank re-assess whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control. Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary.

Assets, liabilities, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated financial statements from the date the Group gains control until the date the Group ceases to control the subsidiary.

All intra-group balances, income and expenses and unrealised gains and losses resulting from intra-group transactions are eliminated in full.

Acquisitions of subsidiaries are accounted for by applying the purchase method. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(a) Subsidiaries and basis of consolidation (cont'd.)

(ii) Basis of consolidation (cont'd.)

Adjustments to those fair values relating to previously held interests are treated as a revaluation and recognised in other comprehensive income. The cost of a business combination is measured as the aggregate of the fair values, at the date of exchange, of the assets given, liabilities incurred or assumed, and equity instruments issued, plus any costs directly attributable to the business combination.

Any excess of the cost of business combination over the Group's share in the net fair value of the acquired subsidiary's identifiable assets, liabilities and contingent liabilities is recorded as goodwill on the statements of financial position. Any excess of the Group's share in the net fair value of the acquired subsidiary's identifiable assets, liabilities and contingent liabilities over the cost of business combination is recognised as income in statement of profit and loss on the date of acquisition.

When the Group acquires a business, embedded derivatives separated from the host contract by the acquiree are reassessed on acquisition unless the business combination results in a change in the terms of the contract that significantly modifies the cash flows that would otherwise be required under the contract.

Subsidiaries are consolidated from the date of acquisition, being the date on which the Group obtains control, and continue to be consolidated until the date such control ceases.

(iii) Consolidation of EXIM Sukuk Malaysia Berhad

EXIM Sukuk Malaysia Berhad ("EXIM Sukuk") is a Special Purpose Vehicle ("SPV") entity established by the Bank as part of its Multi-currency Sukuk Issuance Programme. The share capital of the SPV is currently held in trust by TMF Trustee Malaysia Berhad for EXIM Bank pursuant to the Declaration of Trust in relation to the Multi-currency Sukuk Issuance Programme. The SPV shall act as issuer, trustee and purchaser/seller of tangible/non-tangible assets. Management had concluded that control over EXIM Sukuk exist and, hence, EXIM Sukuk is deemed to be a subsidiary.

(b) Property and equipment and right-of-use assets

All items of property and equipment and right-of-use assets are initially recorded at cost. The cost of an item of property and equipment and right-of-use assets is recognised as an asset if, and only if, it is probable that future economic benefits associated with the item will flow to the Group and the Bank, the cost of the item can be measured reliably.

Subsequent to recognition, property and equipment and right-of-use assets are measured at cost less accumulated depreciation and accumulated impairment losses. When significant parts of property and equipment and right-of-use assets are required to be placed in intervals, the Group and the Bank recognise such parts as individual assets with specific useful lives and depreciation, respectively. Likewise, when a major inspection is performed, its cost is recognised in the carrying amount of the property and equipment and right-of-use assets as a replacement if the recognition criteria are satisfied. All other repair and maintenance costs are recognised in statement of profit and loss as incurred.

The depreciation of right-of-use assets is provided on a straight-line basis over the shorter of its estimated useful life and the lease term.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(b) Property and equipment and right-of-use assets (cont'd.)

Freehold land has an unlimited useful life and therefore is not depreciated. Depreciation of other property and equipment is provided for on a straight-line basis over the estimated useful lives of the assets as follows:

Building
Renovation and improvement
10 years
Furniture, electrical fittings and equipment
10 years
Motor vehicles
5 years
Office equipment
5 years
Computers
Right-of-use assets
Tenure of the agreement

Assets under construction/work-in-progress included in property and equipment are not depreciated as these assets are not yet available for use.

The carrying values of property and equipment and right-of-use assets are reviewed for impairment when events or changes in circumstances indicate that the carrying value may not be recoverable. The policy for the recognition and measurement of impairment is in accordance with Note 2.4(e).

The residual value, useful life and depreciation method are reviewed at each financial year-end, and adjusted prospectively, if appropriate.

An item of property and equipment and right-of-use assets is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss on derecognition of the asset is included in the statement of profit and loss in the year the asset is derecognised.

(c) Intangible assets: Computer software

Acquired computer software licenses are capitalised on the basis of the costs incurred to acquire and bring the specific software to use. The costs are amortised over their useful lives of three (3) years and are stated at cost less accumulated amortisation and accumulated impairment losses, if any. Computer software is assessed for impairment whenever there is an indication that it may be impaired. The amortisation period and amortisation method are reviewed at least at each reporting date.

The policy for the recognition and measurement of impairment is in accordance with Note 2.4(e).

Costs associated with maintaining computer software programmes are recognised as expenses when incurred. Costs that are directly associated with the production of identifiable and unique software products controlled by the Group and the Bank, and that will probably generate economic benefits exceeding costs beyond one year, are recognised as intangible assets. These costs include software development, employee costs and appropriate portion of relevant overheads.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(d) Investment properties

Investment properties are properties which are owned to earn rental income or for capital appreciation or for both.

Investment properties are stated at cost less accumulated depreciation and impairment losses, consistent with the accounting policy for property and equipment as stated in accounting policy Note 2.4(b).

Depreciation is charged to the statement of profit and loss on a straight-line basis over the estimated useful lives of fifty to ninety nine (50 - 99) years for building. Freehold land is not depreciated.

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefits are expected from its disposal. Any gain or loss on the retirement or disposal of an investment property is recognised in statement of profit and loss in the year of retirement or disposal.

(e) Impairment of non-financial assets

The carrying amount of the assets, other than deferred tax assets, non-current assets held for sales and financial assets (other than investments in subsidiaries), are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated to determine the amount of impairment loss.

An impairment loss is recognised in the statement of profit and loss in the period in which it arises, unless the asset is carried at a revalued amount, in which case the impairment loss is accounted for as a revaluation decrease to the extent that the impairment loss does not exceed the amount held in the asset revaluation reserve for the same asset.

An assessment is made at each reporting date as to whether there is any indication that previously recognised impairment losses may no longer exist or may have decreased. A previously recognised impairment loss is reversed only if there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognised. If that is the case, the carrying amount of the asset is increased to its recoverable amount. That increase cannot exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognised previously. Such reversal is recognised in the statement of profit and loss unless the asset is measured at revalued amount, in which case reversal is treated as revaluation increase.

(f) Financial assets

Financial asset are recognised in the statements of financial position when, and only when, the Group and the Bank become a party to the contractual provisions of the financial instrument.

Initial recognition and measurement

Financial assets are classified, at initial recognition, as subsequently measured at amortised cost, Fair Value through Other Comprehensive Income ("FVOCI") and Fair Value through Profit or Loss ("FVTPL").

The classification of financial assets at initial recognition depends on the financial asset's contractual cash flow characteristics and the Group's and the Bank's business model for managing them. With the exception of loans, advances and financing that do not contain a significant financing component or for which the Group and the Bank have applied the practical expedient, the Group and the Bank initially measure a financial asset at its fair value plus, in the case of a financial asset not at FVTPL, transaction costs.

2.4 Summary of significant accounting policies (cont'd.)

(f) Financial assets (cont'd.)

Initial recognition and measurement (cont'd.)

In order for a financial asset to be classified and measured at amortised cost or FVOCI, it needs to give rise to cash flows that are 'solely payments of principal and interests ("SPPI") on the principal amount outstanding. This assessment is referred to as the SPPI test and is performed at an instrument level.

Business Model assessments

The Group and the Bank determine its business model at the level that best reflect how it manages groups of financial assets to achieve its business objective.

The Group and the Bank holds financial asset to generate returns and provide a capital base to provide for settlement of claims as they arise. The Group and the Bank considers the timing, amount and volatility of cash flow requirements to support insurance liability portfolios in determining the business model for the assets as well as the potential to maximise return for shareholders and future business development.

The Group and the Bank business model is not assessed on an instrument-by-instrument basis, but a higher level of aggregated portfolios that is based on observable factors and is determined by the key management personnel on the basis of both:

- The way that assets are managed and their performance is reported to them; and
- The contractual cash flow characteristics of the financial asset.

The expected frequency, value and timing of asset sales are also important aspects of the Group's and the Bank's assessment. The Group and the Bank assess its business models at each reporting period in order to determine whether the models have changed since the preceding period.

The business model assessments are based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is difference from the Group's and the Bank's original expectations, the Group and the Bank do not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

Change in business model is not expected to be frequent, but should such event take place, it must be:

- Determined by the Group's and the Bank's senior management as a result of external on internal changes;
- Significant to the Group's and the Bank's operations; and
- Demonstrable to external parties.

A change in the business model will occur only when the Group and the Bank begin or cease to perform an activity that is significant to its operations. Change in the objective of the business model must be effected before the reclassification date.

The SPPI test

As a second step of its classification process, the Group and the Bank assesses the contractual terms to identify whether they meet the SPPI test.

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortisation of the premium/discount).

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(f) Financial assets (cont'd.)

The most significant elements if interest within a debt arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Group and the Bank apply judgement and considers relevant factors such as the currency in which the financial assets is denominated, and the period for which the interest rate is set.

(i) Financial assets at amortised cost

Financial assets at amortised cost are subsequently measured using the Effective Interest Rate ("EIR") or the Effective Profit Rate ("EPR") method and are subject to impairment. Gains and losses are recognised in profit and loss when the asset is derecognised, modified or impaired.

(ii) Financial assets at FVOCI

For debt instruments at FVOCI, interest income, foreign exchange revaluation and impairment losses or reversals are recognised in the statement of profit and loss and computed in the same manner as for financial assets measured at amortised cost. The remaining fair value changes are recognised in other comprehensive income ("OCI"). Upon derecognition, the cumulative fair value change recognised in OCI is recycled to profit or loss.

(iii) Financial assets designated at FVOCI

Upon initial recognition, the Group and the Bank can elect to classify irrevocably its equity investments as equity instruments designated at FVOCI when they meet the definition of equity under MFRS 9.

Gains and losses on these financial assets are never recycled to profit or loss. Dividends are recognised as other income in the statement of profit and loss when the right of payment has been established, except when the Group and the Bank benefit from such proceeds as a recovery of part of the cost of the financial asset, in which case, such gains are recorded in OCI. Equity instruments designated at FVOCI are not subject to impairment assessment.

(iv) Financial assets at FVTPL

Financial assets at FVTPL include financial assets held for trading, financial assets designated upon initial recognition at FVTPL, or financial assets mandatorily required to be measured at fair value. Financial assets are classified as held for trading if they are acquired for the purpose of selling or repurchasing in the near term.

Derivatives, including separated embedded derivatives, are also classified as held for trading unless they are designated as effective hedging instruments. Financial assets with cash flows that are not solely payments of principal and interest are classified and measured at FVTPL, irrespective of the business model. Notwithstanding the criteria for debt instruments to be classified at amortised cost or at FVOCI, as described above, debt instruments may be designated at FVTPL on initial recognition if doing so eliminates, or significantly reduces, an accounting mismatch.

Financial assets at FVTPL are carried in the statements of financial position at fair value with net changes in fair value recognised in the statement of profit and loss.

2.4 Summary of significant accounting policies (cont'd.)

(f) Financial assets (cont'd.)

(v) Financing and receivables

Financing and receivables consist of Murabahah, Tawarruq, Ijarah, Istisna', Bai' Al Dayn and Kafalah. These contracts are recognised at amortised cost (except for Kafalah contracts), including direct and incremental transaction costs using the effective profit method. These contracts are stated net of unearned income and any amounts written off and/or impaired.

Definition of Shariah concept:

- (a) Murabahah: Sale of an asset by the Bank to the customer at cost plus a mark-up in which the profit rate has to be disclosed to the customer. The Sale Price is payable by the customer on deferred terms.
- (b) Tawarruq: An arrangement that involves sale of commodity by the Bank to the customer in which the Sale Price is payable on a deferred basis and subsequent sale of the commodity to a third party on a cash basis to obtain cash.
- (c) Ijarah: A lease contract to transfer the usufruct (benefits) of a particular property of the Bank to the customer in exchange for a rental payment for a specified period.
- (d) Istisna': An agreement to sell to the customer a non-existent asset that is to be manufactured or built according to the agreed specifications and delivered on a specified future date at a predetermined selling price.
- (e) Bai' Al Dayn: Sale of debt in which the customer sells his payable right to the Bank at discount price or at cost price on the spot payment basis.
- (f) Kafalah: Conjoining the guarantor's liability to the guaranteed party's liability such that the obligation of the guaranteed party is established as a joint liability of the guarantor and the guaranteed party.

(vi) Derivative instruments and hedge accounting

(a) Derivative instruments

The Group and the Bank enters into derivative contracts such as interest/profit rate swaps, cross currency interest/profit rate swaps and forward contracts. Such derivative financial instruments are initially recognised at fair value on the date on which a derivative contract is entered into and subsequently re-measured at fair value. Fair values are obtained from quoted market prices in active markets, including recent market transactions and valuation techniques, as appropriate. All derivatives are carried as assets when fair value is positive and as liabilities when fair value is negative. Changes in the fair value of any derivatives that do not qualify for hedge accounting are recognised immediately in the statement of profit and loss.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

- 2.4 Summary of significant accounting policies (cont'd.)
 - (f) Financial assets (cont'd.)
 - (vi) Derivative instruments and hedge accounting (cont'd.)

(b) Hedge accounting

The Group and the Bank use derivative instruments to manage their exposures to interest/profit rate and foreign currency risks. In order to manage particular risk, the Group and the Bank apply hedge accounting for transactions which meet specified criteria.

At the inception of each hedge relationship, the Group and the Bank formally designate and document the relationship between the hedged item and the hedging instruments, including the nature of the risk, the risk management objective and strategy for undertaking the hedge and the method that will be used to assess the effectiveness of the hedging relationship at inception and ongoing basis.

At each hedge effectiveness assessment date, a hedge relationship must demonstrate that it is highly effective on prospective and retrospective basis for the designated period in order to qualify for hedge accounting. Hedge ineffectiveness is recognised in the statement of profit and loss.

The Group and the Bank only account for hedge that meets the strict criteria for hedge accounting, as described below:

Fair value hedge

For designating and qualifying fair value hedges, the cumulative changes in the fair value of a hedge derivative is recognised in the statement of profit and loss. Meanwhile the cumulative changes in the fair value of the hedge item attributable to the risk hedged are recorded as part of the carrying value of the hedge item in the statements of financial position and the statement of profit and loss.

If the hedging instruments expire or are sold, terminated or exercised or where the hedge no longer meets the criteria for hedge accounting, the hedge relationship is terminated. For fair value hedges relating to items carried at amortised cost, any adjustment to carrying value is amortised through profit or loss over the remaining term of the hedge using the EIR/EPR method. EIR and EPR amortisation may begin as soon as an adjustment exists and no later than when the hedged item ceases to be adjusted for changes in its fair value attributable to the risk being hedged.

If the hedged item is derecognised, the unamortised fair value adjustment is recognised immediately in the statement of profit and loss.

The Bank enters into interest/profit rate swaps and cross currency interest/profit rate swaps that are used as hedge for the exposure of changes in the fair value of some of its Medium Term Notes/Sukuk. See Note 9 for more details.

The Bank has incorporated credit risk of counterparties and the Bank's own credit risk in the fair valuation of derivatives. These risks on derivative transactions are taken into account when reporting the fair values through credit value adjustment ("CVA") and debit value adjustment ("DVA").

2.4 Summary of significant accounting policies (cont'd.)

(g) Impairment of financial assets

The Group and the Bank assess at each reporting date whether there is any objective evidence that a financial asset or a group of financial assets is impaired. The Group and the Bank recognise an allowance for expected credit losses ("ECLs") for all financial assets carried at amortised cost and debt instruments not classified at FVTPL. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group and the Bank expect to receive, discounted at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancements that are integral to the contractual terms.

ECLs are recognised in two stages. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12-months (a 12-month ECL). For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses expected over the remaining life of the exposure, irrespective of the timing of the default (a lifetime ECL).

For debt instruments at FVOCI, the Group and the Bank apply the low credit risk simplification. At every reporting date, the Group and the Bank evaluate whether the debt instrument is considered to have low credit risk using all reasonable and supportable information that is available without undue cost or effort. In making that evaluation, the Group and the Bank reassess the internal credit rating of the debt instrument. In addition, the Group and the Bank consider that there has been a significant increase in credit risk when contractual payments are more than 30 days past due.

The Group and the Bank consider a financial asset in default when contractual payments are more than 90 days past due. However, in certain cases, the Group and the Bank may also consider a financial asset to be in default when internal or external information indicates that the Group and the Bank is unlikely to receive the outstanding contractual amounts in full before taking into account any credit enhancements held by the Group and Bank. A financial asset is written off when there is no reasonable expectation of recovering the contractual cash flows.

(h) Financial liabilities

Initial recognition and measurement

Financial liabilities are classified, at initial recognition, as either at amortised cost or as financial liabilities at FVTPL.

All financial liabilities are recognised initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs.

The Group's and the Bank's financial liabilities include trade and other payables, loans and borrowings including bank overdrafts, and derivative financial instruments.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(h) Financial liabilities (cont'd.)

Subsequent measurement

The measurement of financial liabilities depends on their classification, as described below:

(i) Financial liabilities at FVTPL

Financial liabilities at FVTPL include financial liabilities held for trading and financial liabilities designated upon initial recognition as at FVTPL.

Financial liabilities are classified as held for trading if they are incurred for the purpose of repurchasing in the near term. This category also includes derivative financial instruments entered into by the Group and the Bank that are not designated as hedging instruments in hedge relationships as defined by MFRS 9.

Gains or losses on liabilities held for trading are recognised in the statement of profit and loss.

Financial liabilities designated upon initial recognition at FVTPL are designated at the initial date of recognition, if, and only if the criteria in MFRS 9 are satisfied. The Group and the Bank have not designated any financial liability as at FVTPL.

(ii) Loans and borrowings and trade and other payables

After initial recognition, interest-bearing loans and borrowings and payables are subsequently measured at amortised cost using the EIR or EPR method. Gains and losses are recognised in profit and loss when the liabilities are derecognised as well as through the EIR or EPR amortisation process.

Amortised cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR or EPR. The EIR or EPR amortisation is included as finance costs in the statement of profit and loss.

Derecognition

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability.

(i) Cash and cash equivalents

Cash and cash equivalents consist of cash and bank balances, deposits and placements with banks and other financial institutions, with original maturity of 3 months or less.

For the purpose of the cash flow statements, cash and cash equivalents are presented net of bank overdrafts and pledged deposits, if any.

2.4 Summary of significant accounting policies (cont'd.)

(i) Provisions

Provisions are recognised when the Group and the Bank have a present obligation (legal or constructive) as a result of a past event and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount can be made.

When the Group and the Bank expect some or all of a provision to be reimbursed, for example, under an insurance contract, the reimbursement is recognised as a separate asset, but only when the reimbursement is virtually certain. The expense relating to a provision is presented in the statement of profit and loss net of any reimbursement.

Where the effect of the time value of money is material, the amount of the provision is the present value of the expenditure expected to be required to settle the obligation. Any increase in the provision which due to the passage of time is recognised in the statement of profit and loss.

Provisions are reviewed at each reporting date and adjusted to reflect the current best estimates.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or nonoccurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

(k) Financial guarantee contracts

Financial guarantees are contracts that require the Group and the Bank to make specified payment to reimburse the holder for a loss it incurs because a specified party fails to meet its obligation when it is due in accordance with the contractual terms. In the ordinary course of business, the Group and the Bank give financial guarantees, consisting of letters of credit, guarantees and acceptances. Where the Group and the Bank enter into such contracts, the guarantee contract is treated as a contingent liability until such time as it becomes probable that the Group and the Bank will be required to make a payment under the guarantee.

Financial guarantees premium are initially recognised at fair value on the date the guarantee was issued, and presented as 'deferred income' in the statements of financial position. Subsequent to initial recognition, the received premium is amortised over the life of the financial guarantee on a straight line basis.

(I) Employee benefits

Short-term employee benefits obligation in respect of salaries, annual bonuses, paid annual leave and sick leave are measured on an undiscounted basis and expensed as the related service is provided.

A provision is recognised for the amount expected to be paid under short-term cash bonus if the Group and the Bank have a present legal or constructive obligation to pay this amount as a result of past service provided by the employees and the obligation can be estimated reliably.

The Group's and the Bank's contribution to statutory pension funds is charged to the statement of profit and loss in the year to which they relate. Once the contributions have been paid, the Group and the Bank have no further payment obligations.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(m) Insurance Contract/Takaful Certificate Liabilities

These liabilities comprise premium/contribution liabilities and claims liabilities.

(i) Premium/Contribution liabilities

For the purpose of disclosure in the financial statements, premium/contribution liabilities are classified as deferred income.

Provision for premium/contribution liabilities is the higher of the aggregate of the Unearned Premium/Contribution Reserves ("UPR"/"UCR") for all lines of business and the best estimate value of the Unexpired Risk Reserves ("URR"), and a liability adequacy test with a provision of risk margin for adverse deviation.

Unearned premium/contribution reserves

UPR/UCR represents the portion of the premiums of insurance policies written that relate to the unexpired periods of policies at the end of the financial year. In determining the UPR/UCR as at the reporting date, the method that most accurately reflects the actual unearned premium is used as follows:

- all classes of business, except treaty, using time apportionment basis over the period of the risks, after deducting commissions, not exceeding limits specified by Bank Negara Malaysia ("BNM"), that relate to the unexpired periods of policies at the end of the financial year; and
- all classes of treaty business with a deduction of commission; at the following bases:
 - (i) 1/8th method for quarterly statement
 - (ii) 1/24th method for monthly statement

UPR/UCR at the reporting date for both short-term policies and medium and long term policies are recognised over the period of risk on a straight-line basis.

The movement in premium/contribution liabilities is released over the term of the policies and is recognised in underwriting results as premium/contribution income.

Unexpired risk reserves

URR is the prospective estimate of the expected future payments arising from future events insured under policies in force as at the valuation date and also includes allowance for the insurer's expenses, including overheads and cost of reinsurance/retakaful, expected to be incurred during the unexpired period in administering these policies and settling the relevant claims, and expected future premium/contribution refunds. At each reporting date, the Group and the Bank review the unexpired risk and a liability adequacy test is performed by an independent actuarial firm.

(ii) Claims liabilities

Claims liabilities are recognised when a claimable event occurs and/or the Group and the Bank are notified. The amount of outstanding claims provision are based on the estimated ultimate cost of all claims incurred but not settled at the end of the reporting period, whether reported or not, together with related claims handling costs less other recoveries. Delays can be experienced in the notification and settlement of certain types of claims, therefore, the ultimate cost of these claims cannot be known with certainty at the end of reporting period.

2.4 Summary of significant accounting policies (cont'd.)

(m) Insurance Contract/Takaful Certificate Liabilities (cont'd.)

These liabilities comprise premium/contribution liabilities and claims liabilities. (cont'd.)

(ii) Claims liabilities (cont'd.)

The liability is calculated at the reporting date by an independent actuarial firm using projection techniques that included risk margin for adverse deviation. The liabilities are derecognised when the contract expires, is discharged or cancelled.

Claim liabilities are not discounted.

(n) Government Fund - Malaysian Kitchen Financing Facility ("MKFF" or "the Fund")

The primary objective of the Fund is to encourage Malaysian companies involved in the food and beverages industry to venture abroad. In this respect, the Bank received funds from the Government of Malaysia ("the Government") to be disbursed as loans and financing.

The total placement amount and the interest income/profit shall be refunded to the Government upon expiry of the agreement. The interest income/profit earned on the loans financed by the Government funds and from the investment of the unutilised fund are recognised as amount payable to the Government in accordance with the placement agreement and are classified under other payables.

The Bank received in return, a management fee of 1.5% of the total placement amount. The fee income is recognised in the statement of profit and loss in accordance with Note 2.4(o)(iii). Credit losses or charges as a result of loan default are shared based on agreed ratio between the Bank and the Government of Malaysia. The portion of allowance for losses on loans and financing borne by the Bank is recognised in the statement of profit and loss in accordance with Note 2.4(g).

(o) Revenue recognition

Revenue is recognised at an amount that reflects the consideration to which the Group and the Bank expect to entitled when a performance obligation is satisfied. Revenue is recognised either over time or at a point in time. Revenue is measured at the fair value of consideration received or receivable.

(i) Interest/profit and similar income and expense

For all financial instruments measured at amortised cost and interest bearing financial assets at FVOCI, interest income or expense is recorded using the effective interest rate or effective profit rate, which is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or a shorter period, where appropriate, to the net carrying amount of the financial asset or financial liability. The calculation takes into account all contractual terms of the financial instrument (for example, repayment options) and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the effective interest rate, but not future credit losses.

For impaired financial assets where the value of the financial asset have been written down as a result of an impairment loss, interest income/profit continues to be recognised using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss.

(ii) Dividend income

Dividend income is recognised when the right to receive payment is established.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(o) Revenue recognition (cont'd.)

(iii) Fee income earned from services that are provided over a certain period of time

Fees earned for the provision of services over a period of time are accrued over that period. These fees include upfront, guarantee fees and facility fees.

(iv) Premium income

Premium income is recognised as income in the financial year in respect of risks assumed during that particular financial year. The method of deferral of premium income is as stated in Note 2.4(m).

Premium income from reinsurance or retakaful is recognised based on periodic advices received from ceding insurers.

Outward reinsurance premiums or retakaful contribution are recognised in the same financial year as the original policies to which the reinsurance or retakaful relates.

(v) Islamic income recognition

Income from financing and receivables is recognised in the statement of profit and loss using the effective profit method. The effective profit rate is the rate that discounts the estimated future cash payment and receipts through the expected life of the financial asset or liability to the carrying amount of the financial asset or liability. The calculation of the effective profit rate includes all contractual terms of the financial instrument and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the effective profit rate.

Murabahah, Tawarruq and Istisna'

Murabahah/Tawarruq and Istisna' income are accrued on monthly basis on the cost outstanding at the prevailing effective profit rate over the duration of the financing.

ljarah

ljarah income is recognised on the effective profit rate of the cost of the leased asset over the leased period.

Bai' Al Dayn

Bai' Al Dayn income is recognised monthly on the effective discount rate on the purchase price of the invoice over the duration of the financing.

Fee income earned from services that are provided over a certain period of time

Fees earned for the provision of services over a period of time are accrued over that period. These fees include upfront, facility and Kafalah contract fees.

Takaful income

The source of Takaful income is derived from Takaful contributions. Income is recognised based on specific percentage of the contribution amount from participants. The remaining amount is placed in Risk Fund which is pooled for underwriting purposes.

Takaful income from retakaful is recognised based on periodic advices received from ceding takaful operators.

2.4 Summary of significant accounting policies (cont'd.)

(p) Income tax

Income tax on the profit or loss for the year comprises current and deferred taxes. Current tax is the expected amount of income taxes payable in respect of the taxable profit for the year and is measured using the tax rate that has been enacted at the reporting date.

Deferred tax is provided for, using the liability method. In principle, deferred tax liabilities are recognised for all taxable temporary differences and deferred tax assets are recognised for all deductible temporary differences, unused tax losses and unused tax credits to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, unused tax losses and unused tax credits can be utilised. Deferred tax is not recognised if the temporary difference arises from goodwill or negative goodwill or from the initial recognition of an asset or liability in a transaction which is not a business combination and at the time of the transaction, affects neither accounting profit nor taxable profit.

Deferred tax is measured at the tax rate that is expected to apply in the year when the asset is realised or the liability enacted or substantively enacted at the balance sheet date. Deferred tax is recognised as income or an expense and included in the statement of profit and loss for the year, except when it arises from a transaction which is recognised directly in equity, in which case the deferred tax is also charged or credited directly in equity, or when it arises from a business combination that is an acquisition, in which case the deferred tax is included in the resulting goodwill or negative goodwill.

In determining the Group's and the Bank's tax charge for the year it involves estimation and judgement, which includes an interpretation of local tax law and an assessment of whether the tax authority will accept the position taken. The Group and the Bank provides for current tax liabilities at the estimate based on all available evidence and the amount that is expected to be paid to the tax authority where and outflow is probable.

The recoverability of the Group's and the Bank's deferred tax assets is based on management's judgement of the availability of future taxable profits against which the deferred tax will be utilised.

(q) Zakat

Zakat is payable by the Group and the Bank in compliance with the principle of Shariah and in line with National Fatwa Committee regulations.

(i) Method applied

Zakat is calculated using the growth method which is based on the adjusted net asset of the Group and the Bank, i.e. net asset excludes any items that do not meet the condition for zakat assets and liabilities.

(ii) Beneficiaries of zakat fund

The method of zakat distribution, as being practised by the Group and the Bank, is as follows:

- Zakat is paid to Pusat Pungutan Zakat ("PPZ") based on certain percentage of the adjusted net asset of the Bank and the Group;
- PPZ will determine a certain percentage of the zakat for the Bank's own distribution; and
- The distribution of zakat will be allocated by the Bank to three (3) groups of people who are eligible to receive zakat (asnaf):
 - a. The destitute (fakir);
 - b. The poor (miskin); and
 - c. Those in the cause of Allah (fi sabilillah).

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(r) Foreign currencies

The Group's consolidated financial statements are presented in Malaysian Ringgit, currency which is also the Bank's (i.e. parent company's) functional currency. For each entity, the Group determines the functional currency and items included in the financial statements of each entity are measured using that functional currency. The Group uses the direct method of consolidation and on disposal of a foreign operation, the gain or loss that is reclassified to profit or loss reflects the amount that arises from using this method.

Transactions in foreign currencies are translated to the functional currencies of the Group's entities at their respective functional currency spot rates at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated at the functional currency spot rates of exchange at the reporting date. Differences arising on settlement or translation of monetary items are recognised in statement of profit and loss.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates at the dates of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value is determined. The gain or loss arising on translation of non-monetary items measured at fair value is treated in line with the recognition of the gain or loss on the change in fair value of the item (i.e. translation differences on items whose fair value gain or loss is recognised in other comprehensive income or statement of profit and loss are also recognised in other comprehensive income or statement of profit and loss, respectively).

(s) Foreclosed properties

Foreclosed properties are those acquired in full or partial satisfaction of debts and are stated at the lower of cost and fair value.

(t) Sales and Service Tax

The Bank is subject to Sales and Service Tax ("SST") Act 2019 and charges service tax on its taxable supply of services made to customers such as domestic credit insurance premium / takaful contribution. Service tax is based on payment basis, hence, the Bank is required to account and make payment on service tax every bi-monthly.

(u) Equity instruments

Ordinary shares are classified as equity. Dividend on ordinary shares is recognised and accounted for in equity in the year in which they are declared.

RCCPS are classified as equity. Dividend on RCCPS is recognised at a fixed coupon rate of 4.7% per annum and accounted for in equity in the year in which the Bank accrued.

(v) Leases

Right-of-use assets are classified as assets and measured at cost, less any accumulated depreciation and impairment losses disclosed in Note 16

Lease liabilities are classified as liabilities and measured at the present value of lease payments to be made over the lease term. The lease payments include fixed payments (including in-substance fixed payments) disclosed in Note 18.

2.4 Summary of significant accounting policies (cont'd.)

(w) Insurance receivables

Insurance receivables are recognised when due and measured on initial recognition at fair value. Subsequent to initial recognition, insurance receivables are measured at amortised cost, using the effective yield method.

If there is objective evidence that an insurance receivable is impaired. The Group and the Bank reduce the carrying amount of the insurance receivable accordingly and recognised that impairment loss in profit and loss. Objective evidence of impairment for insurance receivables and the determination of consequential impairment losses.

Insurance receivables are derecognised when the derecognition criteria for financial assets, as described in Note 2.4(f), have been met.

(x) Insurance payables

Insurance payables are recognised when due and measured on initial recognition at fair value of the consideration payable less directly attributable transaction costs. Subsequent to initial recognition, they are measured at amortised cost using the effective yield method.

(y) Claims expenses and commission expenses

General Insurance/Takaful Business

Claim expenses represent compensation paid or payable on behalf of the insured in relation to a specific loss event that has occurred. They include claims, handling costs and settlement costs and arise from events that have occurred up to the end of the reporting date even if they had not been reported to the Group and the Bank.

Commission Expenses and Acquisition Costs

(i) General Insurance/Takaful Business

The gross cost of acquiring and renewing insurance policies net of income derived from ceding reinsurance premiums is recognised as incurred and properly allocated to the periods on which it is probable they give rise to income.

(z) Expense liabilities

The expense liabilities of the shareholder's find consist of expense liabilities of the general takaful fund which are based on estimations performed by a qualified actuary. The expense liabilities are released over the term of the takaful certificates and recognised in statement of profit and loss.

(i) Expense liabilities of general takaful fund

Expenses liabilities in relation to the Group's and the Bank's general takaful business are reported as the higher of the aggregate of the provision for unearned wakalah fees ("UWF") and the unexpired expense reserves ("UER") and a Provision of Risk Margin for Adverse Deviation ("PRAD"), as prescribed by BNM.

(ii) Provision for unearned wakalah fees

The UWF represents the portion of wakalah fee income allocated for expenses to be incurred in managing general takaful certificated that relate to the unexpired periods of certificates at the end of reporting period. The method used in computing UWF is consistent with method used to reflect the actual unearned contribution reserves ("UCR").

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D.)

2.4 Summary of significant accounting policies (cont'd.)

(z) Expense liabilities (cont'd.)

(iii) Unexpired expense reserves

UER consists of the best estimate value of the unexpired expense reserves at the valuation date and a PRAD as prescribed by BNM. The best estimate UER is determined based on the expected claims handling expenses to be incurred as well as the expected expenses in maintaining certificated with unexpired risks. The method used in computing UER is consistent with the calculation of unexpired risk reserves ("URR").

(aa) Wakalah Fees

Wakalah fees represent fees charged by the shareholder's fund to manage takaful certificates issued by the general takaful fund under the principle of Wakalah and are recognised at a point of time as soon as the contributions to which they relate can be reliably measured in accordance with the principles of Shariah.

3. SIGNIFICANT ACCOUNTING ESTIMATES AND JUDGEMENT

The preparation of the financial statements involved making certain estimates, assumptions and judgements that affects the accounting policies applied and reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the financial statement in the period in which the estimate is revised and in any future periods affected. Significant areas of estimation, uncertainty and critical judgements used in applying accounting policies that have significant effect on the amount recognised in the financial statements include the following:

In the process of applying the Group's and the Bank's accounting policies, management has made the following judgements, which have the most significant effect on the amounts recognised in the financial statements:

3.1 Judgements

(a) Expected credit losses on loans, advances and financing and commitments and contingencies

The Group and the Bank review its individually significant loans, advances and financing and commitments and contingencies at each reporting date to assess whether the expected credit losses should be recorded in statement of profit and loss. In particular, judgement by management is required in the estimation of the amount and timing of future cash flows when determining the expected credit losses. In estimation the cash flows, the Group and the Bank makes judgement about the borrower's or the customer's financial situation and the net realisable value of collateral. These estimates are based on assumptions about a number of factors and actual results may differ, resulting in future changes to the allowances.

The Group's and the Bank's ECL calculation under MFRS 9 are outputs of complex models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the ECL models that are considered accounting judgements and estimates include:

- (i) Internal credit grading model, which assigns PDs to the individual grades;
- (ii) Criteria for assessing if there has been a significant increase in credit risk and so allowances for financial assets should be measured on a lifetime-ECL basis and the qualitative assessment;
- (iii) The segmentation of financial assets when their ECL is assessed on a collective basis;
- (iv) Development of ECL models, including the various formulas and the choice of inputs;

3. SIGNIFICANT ACCOUNTING ESTIMATES AND JUDGEMENT (CONT'D.)

3.1 Judgements (cont'd.)

(a) Expected credit losses on loans, advances and financing and commitments and contingencies (cont'd.)

- (v) Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on PDs, EADs and LGDs; and
- (vi) Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models.

The allowance for expected credit losses on loans, advances and financing is disclosed in Note 7(ix) and commitments and contingencies is disclosed in Note 20.

(b) Valuation of derivatives and hedge accounting

The Group and the Bank value the derivative instruments and apply the hedge accounting to manage the exposures to interest/profit rate and foreign currency risks. In order to manage particular risk, the Group and the Bank apply hedge accounting for transactions which meet specified criteria. At the inception of each hedge relationship, the Group and the Bank formally designate and document the relationship between the hedged item and the hedging instruments, including the nature of the risk, the risk management objective and strategy for undertaking the hedge and the method that will be used to assess the effectiveness of the hedging relationship at inception and ongoing basis.

3.2 Estimates and assumptions

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are described below. The Group and the Bank based its assumption and estimates on parameters available when the financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances arising that are beyond the control of the Group and the Bank. Such changes will be reflected in the assumptions when they occur.

(a) Uncertainty in accounting estimates for credit insurance/Takaful business

The principal uncertainty in the credit insurance/Takaful business arises from the technical provisions which include the premium/contribution liabilities, claims liabilities and expense liabilities. The premium/contribution liabilities comprise unearned premium reserves and unexpired risk reserves while claim liabilities comprise provision for outstanding claims. The estimation bases for unearned premium/contribution reserves and unexpired risk reserves are explained in the related accounting policy statement.

Generally, claim liabilities are determined based upon previous claims experience, existing knowledge of events, the terms and conditions of the relevant policies and interpretation of circumstances. Particularly relevant is past experience with similar cases, historical claims development trends, legislative changes, judicial decisions and economic conditions. It is certain that actual future premiums/contribution and claims liabilities will not exactly develop as projected and may vary from the projections.

The estimates of premiums/contribution and claims liabilities are therefore sensitive to various factors and uncertainties. The establishment of technical provisions in an inherently uncertain process and, as a consequence of this uncertainty, the eventual settlement of premiums/contribution and claims liabilities may vary from the initial estimates.

There may be significant reporting lags between the occurrence of an insured event and the time it is actually reported. Following the identification and notification of an insured loss, there may still be uncertainty as to the magnitude of the claim. There are many factors that will determine the level of uncertainty such as inflation, inconsistent judicial interpretations, legislative changes and claims handling procedures.

NOTES TO THE FINANCIAL STATEMENTS

3. SIGNIFICANT ACCOUNTING ESTIMATES AND JUDGEMENT (CONT'D.)

3.3 Basis for expected credit losses ("ECL") management overlays due to COVID-19

With the recent and rapid development of the coronavirus outbreak in Malaysia, the Government of Malaysia had initially declared a Movement Control Order ("MCO") from 18 March 2020 to 14 April 2020. This was then extended through the Conditional MCO and Recovery MCO throughout 2020.

The MCO involved limitation and/or suspension of business operations, travel restrictions, and quarantine measures. Similar measures have also been introduced in various countries, some of which the Group and the Bank have exposure in. Whilst these measures may not have an immediate and pronounced impact on the banking industry, it is expected to have some effect, impacting, for example the Group's and the Bank's allowance for ECL on loans, advances and financing, liabilities in respect of certain insurance/Takaful products and the valuation of financial investments.

As the outbreak continues to progress and evolve, it is challenging at this juncture, to predict the full extent and duration of its business and economic impact. The Group and the Bank will continue to monitor the progress of the outbreak and measure and report the impact, if any, of the outbreak on their financial statements as they occur subsequent to the reporting date. As the current MFRS 9 models may not fully reflect the ECL impact arising from the unprecedented ongoing COVID-19 pandemic, management overlays have been applied to determine a sufficient overall level of ECL for the financial year ended 31 December 2020. The management overlay on ECL for financial investment and loans, advances and financing for the Group and the Bank as at 31 December 2020 are RM54,259,225 (2019: Nil) and RM150,431,032 (2019: Nil) respectively.

4. CASH AND BANK BALANCES

	Group and Bank	
	2020 RM'000	2019 RM′000
Cash and bank balances	122,399	62,593

5. DEPOSITS AND PLACEMENTS WITH BANKS AND OTHER FINANCIAL INSTITUTIONS

	Group and Bank	
	2020 RM′000	2019 RM′000
Deposits and placements with:		
Licensed banks	2,343,070	1,973,870
Other financial institutions	1,021,029	1,073,298
	3,364,099	3,047,168
Further breakdown to deposits and placements are as follows:		
For EXIM Bank	3,233,730	2,916,994
On behalf of customers and government **	130,369	130,174
	3,364,099	3,047,168

^{**} Included in deposits and placements with licensed banks and other financial institutions are placements of the unutilised fund from the Government of Malaysia under the MKFF Scheme amounting to RM27,387,487 (2019: RM26,119,486).

6. FINANCIAL INVESTMENTS

	Group	Group and Bank	
	2020 RM'000	2019 RM′000	
Investments at FVOCI:			
Unquoted debt securities	779,295	769,696	
Less: Allowance for expected credit losses	(101,110)	(101,192)	
	678,185	668,504	
Investments at amortised costs:			
Unquoted debt securities	601,274	607,180	
Less: Allowance for expected credit losses	(113,908)	(71,242)	
	487,366	535,938	
T . 10	1 105 551	1 00 1 110	
Total financial investments	1,165,551	1,204,442	

Included in financial investments at FVOCI are investments in to meet the requirement of Sukuk Programme of the Group amounting to RM139,719,294 (2019: RM160,036,300).

Movements in the expected credit losses on financial investments at FVOCI are as follows:

	Stage 1 12- months ECL RM'000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
At 1 January 2019 Allowance during the year	15 1,177	-	100,000	100,015 1,177
At 31 December 2019/1 January 2020 Written back during the year	1,192 (82)	-	100,000	101,192 (82)
At 31 December 2020	1,110	-	100,000	101,110

NOTES TO THE FINANCIAL STATEMENTS

6. FINANCIAL INVESTMENTS (CONT'D.)

Movements in the expected credit losses on financial investments at amortised cost are as follows:

	Stage 1 12-months ECL RM'000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
At 1 January 2019 Allowance/(writeback) during the year	2	82,738 (11,499)	-	82,740 (11,498)
At 31 December 2019/1 January 2020 Allowance during the year	3 1	71,239 42,665	-	71,242 42,666
At 31 December 2020	4	113,904	-	113,908

As the current MFRS 9 models are not expected to generate levels of ECL with sufficient reliability in view of the unprecedented and on-going COVID-19 pandemic, overlays and post-model adjustments have been applied to determine a sufficient overall level of ECLs for the financial year ended and as at 31 December 2020. The total additional management overlay on Stage 2 ECL of RM54,259,225 (2019: Nil) was provided for a non-rated financial investment.

7. LOANS, ADVANCES AND FINANCING

	Group and Bank	
	2020 RM′000	2019 RM′000
At amortised cost		
Loans, advances and financing	5,695,247	6,769,144
Loans under MKFF scheme	8,976	9,776
Amount due from Export Credit Refinancing ("ECR")* debtors	34,589	231,136
Staff loans	752	977
Gross loans, advances and financing	5,739,564	7,011,033
Less: Allowance for impaired loans, advances and financing:		
- 12 month ECL - Stage 1	(31,569)	(83,810)
- Lifetime not impaired ECL - Stage 2	(418,195)	(190,300)
- Lifetime ECL credit impaired - Stage 3	(1,610,717)	(1,968,281)
Net loans, advances and financing	3,679,083	4,768,642

^{*} The amount represents block discounting of bills facility provided to participating banks in Malaysia granted under ECR Scheme. The primary objective of the Scheme is for the promotion of Malaysian export by offering competitive rates to banks participating in the ECR Scheme for on-lending to exporters.

7. LOANS, ADVANCES AND FINANCING (CONT'D.)

(i) Gross loans, advances and financing analysed by facility are as follows:

	Group and Bank	
	2020 RM'000	2019 RM'000
Buyer Credit	890,257	837,608
Overseas Contract Financing	34,472	106,980
Overseas Investment Financing	526,845	576,613
Term Financing	85,500	15,468
Overseas Project Financing	1,221,569	1,749,273
Supplier Credit	103,748	224,389
Export Finance	-	8,108
Buyer Credit-i	-	(1,178)
Export Finance-i	8,236	-
Supplier Financing-i	1,242,791	1,439,805
Term Financing-i	861,189	953,588
Overseas Investment Financing-i	114,292	174,088
Overseas Contract Financing-i	84,189	98,494
Overseas Project Financing-i	456,067	474,044
Malaysian Kitchen Financing Facility ("MKFF")	6,772	7,216
Malaysian Kitchen Financing Facility-i ("MKFF-i")	2,204	2,560
ECR	34,589	231,136
Vendor Financing	8,776	13,449
Vendor Financing-i	57,316	98,415
Staff loans and advances	752	977
	5,739,564	7,011,033

Included in Term Financing-i are amounts to meet the requirement of Sukuk Programme of the Group amounting to Nil (2019 :RM51,907,426).

(ii) Gross loans, advances and financing analysed by contractual maturity are as follows:

	Gro	Group and Bank	
	2020 RM′000		
Within one year	2,518,994	2,270,245	
One year to three years	1,638,613	600,245	
Three years to five years	977,353	1,789,856	
Over five years	604,604	2,350,687	
	5,739,564	7,011,033	

NOTES TO THE FINANCIAL STATEMENTS

7. LOANS, ADVANCES AND FINANCING (CONT'D.)

(iii) Gross loans, advances and financing analysed by interest/profit rate sensitivity are as follows:

	Grou	Group and Bank	
	2020 RM′000	2019 RM′000	
Conventional			
Fixed rate	77,557	28,528	
Variable rate	2,835,723	3,734,582	
Islamic			
Fixed rate	2,204	2,755	
Variable rate	2,824,080	3,245,168	
	5,739,564	7,011,033	

(iv) Gross loans, advances and financing analysed by geographical area are as follows:

	Group and Bank	
	2020 RM′000	2019 RM′000
Malaysia	2,658,855	3,704,633
East Asia	1,481,694	1,960,047
South Asia	71,510	74,425
Central Asia	333,958	347,513
Middle East	343,070	145,188
Africa	196,536	254,619
Europe	463,324	365,393
America	79,358	80,053
Oceania	111,259	79,162
	5,739,564	7,011,033

(v) Gross loans, advances and financing analysed by industry are as follows:

	Group and Bank	
	2020 RM'000	2019 RM'000
Primary agriculture	40,560	134,471
Manufacturing	1,467,564	1,455,686
Transport, storage and communication	1,127,575	1,325,258
Construction	1,317,073	1,353,630
Wholesale and retail trade, and restaurants and hotels	764,369	1,157,852
Others	1,022,423	1,584,136
	5,739,564	7,011,033

7. LOANS, ADVANCES AND FINANCING (CONT'D.)

(vi) Movements of gross impaired loans, advances and financing ("impaired loans") are as follows:

	2020	2019
	RM′000	RM'000
At 1 January	2,643,617	2,676,982
Impaired during the year	326,057	705,467
Recoveries	(361,894)	(565,492)
Amount written off	(220,073)	(170,113)
Exchange differences	(5,230)	(3,227)
At 31 December	2,382,477	2,643,617
Gross impaired loans as a percentage of gross loans, advances and financing		
- with ECR debtors	41.51%	37.71%
- without ECR debtors	41.76%	38.99%
Net impaired loans as a percentage of gross loans, advances and financing		
- with ECR debtors	13.45%	9.63%
- without ECR debtors	13.53%	9.96%

(vii) Gross impaired loans, advances and financing analysed by geographical area are as follows:

	Group and Bank	
	2020 RM′000	2019 RM′000
Malaysia	902,464	886,310
East Asia	761,435	1,151,210
South Asia	48,805	50,092
Central Asia	333,958	347,513
Middle East	26,998	23,623
Africa	103,948	97,090
Europe	121,974	4,289
America	79,358	80,053
Oceania	3,537	3,437
	2,382,477	2,643,617

NOTES TO THE FINANCIAL STATEMENTS

7. LOANS, ADVANCES AND FINANCING (CONT'D.)

(viii) Gross impaired loans, advances and financing analysed by industry are as follows:

	Group 2020 RM′000	and Bank 2019 RM'000
	11101 000	11111 000
Primary agriculture	12,410	83,227
Manufacturing	481,896	488,919
Transport, storage and communication	730,175	639,331
Construction	737,309	775,478
Wholesale and retail trade, and restaurants and hotels	226,573	328,094
Others	194,114	328,568
	2,382,477	2,643,617

(ix) Movements in the allowance for ECL for loans, advances and financing are as follows:

	Stage 1 12-months ECL RM'000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
Group and Bank				
2020				
At 1 January	83,810	190,300	1,968,281	2,242,391
Transferred from Stage 1	(244)	-	244	-
Transferred from Stage 2	(89)	89	-	-
Transferred to Stage 3	-	(65,561)	65,561	-
(Written back)/allowance recognised in profit and loss	5,477	(6,252)	(187,816)	(188,591)
Financial assets derecognised	(11,984)	(140)	-	(12,124)
Changes due to change in credit risk	(10,769)	102,835	-	92,066
Modification to contractual cash flows of financial assets	(34,632)	196,924	-	162,292
Total amount charged to profit and loss during the period	(52,241)	227,895	(122,011)	53,643
Other movement with no profit and loss impact				
Write offs	-	-	(220,073)	(220,073)
Exchange differences	-	-	(15,480)	(15,480)
At 31 December	31,569	418,195	1,610,717	2,060,481

7. LOANS, ADVANCES AND FINANCING (CONT'D.)

(ix) Movements in the allowance for ECL for loans, advances and financing are as follows: (cont'd.)

	Stage 1 12-months ECL RM'000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
Group and Bank				
2019				
At 1 January 2019	140,324	150,518	1,572,701	1,863,543
Transferred to Stage 1	(23,653)	-	-	(23,653)
Transferred to Stage 2	-	75,976	-	75,976
Transferred to Stage 3	-	-	500,464	500,464
(Written back)/allowance recognised in profit and loss	(6,079)	(28,833)	82,403	47,491
Financial assets derecognised	(30,941)	(2,455)	-	(33,396)
Changes due to change in credit risk	2,295	1,227	-	3,522
Modification to contractual cash flows of financial assets	1,864	(6,133)	-	(4,269)
Total amount charged to profit and loss during the period	(56,514)	39,782	582,867	566,135
Other movement with no profit and loss impact				
Write offs	-	-	(170,113)	(170,113)
Exchange differences	-	-	(17,174)	(17,174)
At 31 December 2019	83,810	190,300	1,968,281	2,242,391
			Group	and Bank

	Group 2020 RM′000	and Bank 2019 RM′000
Breakdown of ECL Stage 1 and 2:		
From non-impaired loans, advances and financing	449,764	274,110
	449,764	274,110
As % of net loans, advances and financing	13.40%	6.28%

NOTES TO THE FINANCIAL STATEMENTS

7. LOANS, ADVANCES AND FINANCING (CONT'D.)

(x) Overlays and adjustments for ECL amid COVID-19 environment

As the current MFRS 9 models are not expected to generate levels of ECL with sufficient reliability in view of the unprecedented and on-going COVID-19 pandemic, overlays and post-model adjustments have been applied to determine a sufficient overall level of ECLs for the year ended and as at 31 December 2020.

The overlays involved significant level of judgement and reflect the management's views of possible severities of the pandemic and paths of recovery in the forward looking assessment for ECL estimation purposes.

The adjusted downside scenario assumes a continuous restrictive economic environment due to COVID-19, the impact of these adjustments were estimated at portfolio level and the Bank for loans, advances and financing as at 31 December 2020 amounted to RM1,172,904,000. Total additional management overlays for ECL provided by the Group and the Bank as at 31 December 2020 are RM150,431,032 (2019: Nil).

ECL (inclusive of overlays) analysed by geographical area are as follows:

	Group and Bank			
	Outstanding Balance 2020 RM'000	Modelled ECL 2020 RM'000	Management Overlay 2020 RM'000	Total ECL 2020 RM'000
Malaysia	739,583	93,134	114,215	207,349
East Asia	170,912	6,158	7,152	13,310
South Asia	22,705	7,134	-	7,134
Middle East	192,546	43,874	26,102	69,976
Africa	45,305	916	2,500	3,416
Oceania	1,853	287	462	749
	1,172,904	151,503	150,431	301,934

(xi) ECL (inclusive of overlays) analysed by industry are as follows:

	Outstanding Balance 2020 RM'000		and Bank lanagement Overlay 2020 RM'000	2020 RM′000
Primary agriculture	13,132	1,227	91	1,318
Manufacturing	600,265	95,943	80,159	176,102
Transport, storage and communication	192,546	43,874	26,102	69,976
Construction	205,164	6,999	9,542	16,541
Wholesale and retail trade, and restaurants and hotels	87,305	2,651	6,874	9,525
Others	74,492	809	27,663	28,472
	1,172,904	151,503	150,431	301,934

8. INSURANCE RECEIVABLES

	Group and Bank	
	2020 RM'000	2019 RM′000
Amount due from agents, brokers and co-insurers Less: Allowance for expected credit losses	1,228 (640)	607 (518)
	588	89

Movements in the allowance for expected credit losses for insurance receivables are as follows:

	Group 2020 RM'000	2019 RM'000
Expected credit losses		
At 1 January	518	498
Allowance made during the year	469	217
Amount written back	(347)	(197)
At 31 December	640	518

9. DERIVATIVE FINANCIAL INSTRUMENTS

The notional amounts, recorded at gross, is the amount of derivatives' underlying asset, reference rate or index and is the basis upon which changes in the value of derivatives are measured. The notional amounts indicate the volume of transactions outstanding at the year end and are not indicative of the market risk nor the credit risk.

The following table shows the fair value of derivative financial instruments recorded as assets or liabilities together with their notional amounts. Derivative assets and derivative liabilities are disclosed on a gross basis as it is the Bank's practice to settle those derivative on a gross basis.

As at 31 December 2020, the Bank has entered into the following derivative financial instruments:

	Group and Bank					
		2020			2019	
	Fair	Value	Notional	Fair	Value	Notional
	Assets RM'000	Liabilities RM'000	Amount RM'000	Assets RM'000	Liabilities RM'000	Amount RM'000
Derivatives used in fair value hedges						
Interest/profit rate swaps	106,016	-	2,813,105	42,587	18,531	2,866,328
Cross currency interest/profit rate swap	35,733	-	464,342	18,631	-	470,947
Total	141,749	-	3,277,447	61,218	18,531	3,337,275

NOTES TO THE FINANCIAL STATEMENTS

9. DERIVATIVE FINANCIAL INSTRUMENTS (CONT'D.)

At their inception, derivatives often involve only mutual exchange of promises with little or no transfer of consideration. However, these instruments frequently involve a high degree of leverage and are very volatile. A relatively small movement in the value of the asset, rate or index underlying a derivative contract may have a significant impact on the profit or loss of the Group and the Bank.

Over-the-counter derivative may expose the Group and the Bank to the risks associated with absence of an exchange market on which to close out an open position.

Swaps

Swaps are contractual agreements between two parties to exchange streams of payments over-time based on specified notional amounts, in relation to movements in a specified underlying index such an interest/profit rate, foreign currency rate or equity index.

Interest/profit rate swaps relate to contracts taken out by the Group and the Bank with other financial institution in which the Group and the Bank either receive or pay a floating rate of interest/profit, respectively, in return for paying or receiving a fixed rate of interest/profit. The payment flows are usually netted against each other with the difference being paid by one party to the other.

In a cross currency interest/profit rate swap, the Group and the Bank swap their fixed coupon interest rate into a floating rate coupon in different currencies.

Forwards

The Group and the Bank enter into Forward Exchange Contract to sell or buy a specific amount of currency at a specified exchange rate for settlement in the future. The contract is entered for the Group's and the Bank's own requirement or on behalf of customer based on approved foreign exchange line.

Fair values

Disclosure concerning the fair value of derivatives are provided in Note 42.

Fair value hedge

The financial instruments hedged for interest/profit rate risk and foreign currency risk consist of the Medium Term Notes ("MTN") and Multi-currency Sukuk Programme ("Sukuk") issued by the Bank and the Group respectively.

9. DERIVATIVE FINANCIAL INSTRUMENTS (CONT'D.)

Fair value hedge (cont'd.)

Full details of hedging as follows:

Group and Bank

2020

Notional amount	Hedging instrument: Interest/Profit Rate Swap	Hedged item: MTN/SUKUK	Hedging relationship	Nature of risk
USD63 million	Floating rate of 3 months Libor + 1.85% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 3.509% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD100 million	Floating rate of 3 months Libor + 1.40% p.a. (receive fixed USD annually/pay float USD quarterly)	Fixed 4.25% per annum (payable annually)	Fair value hedge	Interest rate
USD37.3 million	Floating rate of 3 months Libor + 1.70% p.a. (receive fixed USD half yearly/pay float USD quarterly)	Fixed 3.01% per annum (payable semi-annually)	Fair value hedge	Profit rate
USD150 million	Floating rate of 3 months Libor + 1.16% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD150 million	Floating rate of 3 months Libor + 1.21% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD150 million	Floating rate of 3 months Libor + 1.214% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD50 million	Floating rate of 3 months Libor + 1.165% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
HKD596 million	USD76.83 million at floating rate of 3 months USD Libor + 1.24% p.a. (receive fixed HKD annually/pay USD quarterly)	Fixed 2.95% per annum (payable annually)	Fair value hedge	Interest rate & foreign currency
HKD300 million	SGD47.89 million at floating rate of 6 months SGD SOR + 1.00% p.a. (receive fixed HKD annually/pay float SGD semi annually)	Fixed 2.95% per annum (payable annually)	Fair value hedge	Interest rate & foreign currency

NOTES TO THE FINANCIAL STATEMENTS

9. DERIVATIVE FINANCIAL INSTRUMENTS (CONT'D.)

Fair value hedge (cont'd.)

Full details of hedging as follows: (cont'd.)

Group and Bank

2019

Notional amount	Hedging instrument: Interest/Profit Rate Swap	Hedged item: MTN/SUKUK	Hedging relationship	Nature of risk
USD63 million	Floating rate of 3 months Libor + 1.85% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 3.509% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD75 million	Floating rate of 6 months Libor + 1.264% p.a. (receive fixed USD semi-annually/pay float USD semi-annually)	Fixed 2.874% per annum (payable semi-annually)	Fair value hedge	Profit rate
USD75 million	Floating rate of 6 months Libor + 1.2615% p.a. (receive fixed USD semi-annually/pay float USD semi-annually)	Fixed 2.874% per annum (payable semi-annually)	Fair value hedge	Profit rate
USD75 million	Floating rate of 6 months Libor + 1.26% p.a. (receive fixed USD semi-annually/pay float USD semi-annually)	Fixed 2.874% per annum (payable semi-annually)	Fair value hedge	Profit rate
USD75 million	Floating rate of 6 months Libor + 1.264% p.a. (receive fixed USD semi-annually/pay float USD semi-annually)	Fixed 2.874% per annum (payable semi-annually)	Fair value hedge	Profit rate
USD50 million	Floating rate of 3 months Libor + 1.01% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.85% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD50 million	Floating rate of 3 months Libor + 1.00% pa (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.66% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD100 million	Floating rate of 3 months Libor + 1.40% p.a. (receive fixed USD annually/pay float USD quarterly)	Fixed 4.25% per annum (payable annually)	Fair value hedge	Interest rate
USD37.3 million	Floating rate of 3 months Libor + 1.70% p.a. (receive fixed USD half yearly/pay float USD quarterly)	Fixed 3.01% per annum (payable semi-annually)	Fair value hedge	Profit rate
USD150 million	Floating rate of 3 months Libor + 1.16% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate

9. DERIVATIVE FINANCIAL INSTRUMENTS (CONT'D.)

Fair value hedge (cont'd.)

Full details of hedging as follows: (cont'd.)

Group and Bank

2019 (cont'd.)

Notional amount	Hedging instrument: Interest/Profit Rate Swap	Hedged item: MTN/SUKUK	Hedging relationship	Nature of risk
USD150 million	Floating rate of 3 months Libor + 1.21% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD150 million	Floating rate of 3 months Libor + 1.214% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
USD50 million	Floating rate of 3 months Libor + 1.165% p.a. (receive fixed USD semi-annually/pay float USD quarterly)	Fixed 2.48% per annum (payable semi-annually)	Fair value hedge	Interest rate
HKD596 million	USD76.83 million at floating rate of 3 months USD Libor + 1.24% p.a. (receive fixed HKD annually/pay USD quarterly)	Fixed 2.95% per annum (payable annually)	Fair value hedge	Interest rate & foreign currency
HKD300 million	SGD47.89 million at floating rate of 6 months SGD SOR + 1.00% p.a. (receive fixed HKD annually/pay float SGD semi annually)	Fixed 2.95% per annum (payable annually)	Fair value hedge	Interest rate & foreign currency
Notional amount	Hedging instrument: Cross Currency Interest/Profit Rate Swap	Hedged item: MTN/SUKUK	Hedging relationship	Nature of risk
JPY3 billion	USD29.34 million at floating rate of 3 months Libor + 0.94% p.a. (receive fixed JPY semi-annually/pay float USD quarterly)	Fixed 0.65% per annum (payable semi-annually)	Fair value hedge	Interest rate & foreign currency
USD40 million	GBP 25.99 million at fixed rate of 2.43% p.a. (receive fixed GBP semi-annually/pay USD semi-annually)	Fixed 2.45% per annum (payable semi-annually)	Fair value hedge	Profit rate & foreign currency
HKD400 million	USD 51.57 million at floating rate of 3 months USD Libor + 1.18% p.a. (receive fixed HKD annually/pay USD quarterly)	Fixed 2.10% per annum (payable annually)	Fair value hedge	Profit rate & foreign currency

NOTES TO THE FINANCIAL STATEMENTS

9. DERIVATIVE FINANCIAL INSTRUMENTS (CONT'D.)

Fair value hedge (cont'd.)

The gain arising from the fair value hedges are as follows:

	Group and Bank		
	2020 RM′000	2019 RM′000	
Gain arising from fair value hedges:			
Hedging instruments	104,350	107,809	
Hedged items	(40,429)	(88,628)	
	63,921	19,181	

10. OTHER ASSETS

	Group and Bank		
	2020 RM′000	2019 RM′000	
Interest/profit receivables (excluding interest/profit on loans, advances and financing)	46,649	47,425	
Other receivables, deposits and prepayments*	34,069	230,688	
Tax prepayment	11,399	11,399	
	92,117	289,512	

^{*} Included in other receivables, deposits and prepayments as at 31 December 2020 and 31 December 2019 is an amount related to a Bank Guarantee called in 2019 of RM31,991,623. Also included in other receivables, deposits and prepayment as at 31 December 2019 was an amount of RM181,469,859 for which the underlying financing was subsequently written off during the financial year ended 31 December 2020.

11. DEFERRED TAX (LIABILITIES)/ASSETS

	Group			Bank
	2020 RM′000	2019 RM'000	2020 RM'000	2019 RM′000
At 1 January	-	(2,316)	-	-
Recognised in profit and loss (Note 36)	-	2,316	-	-
At 31 December	-	-	-	-

11. DEFERRED TAX (LIABILITIES)/ASSETS (CONT'D.)

Deferred tax assets

	Allowance for diminution in value of investment in a subsidiary RM'000	Provision for expenses RM'000	Unutilised business losses RM'000	Unabsorbed capital allowances RM'000	Total deductible temporary differences RM'000
Group					
At 1 January 2019 Recognised in statement profit and loss	-	4,101 (4,101)	7,568 (1,593)	-	11,669 (5,694)
At 31 December 2019 Recognised in statement profit and loss	-	-	5,975 (1,513)	-	5,975 (1,513)
At 31 December 2020	-	-	4,462	-	4,462
Bank					
At 1 January 2019 Recognised in statement profit and loss	2,229 (2,229)	4,188 (4,188)	7,568 (1,593)	-	13,985 (8,010)
At 31 December 2019 Recognised in statement profit and loss	-	-	5,975 (1,513)	-	5,975 (1,513)
At 31 December 2020	-	-	4,462	-	4,462

Deferred tax liabilities

	Other temporary differences RM'000	Unrealised gain on foreign exchange RM'000	ROU assets and accelerated capital allowance on property and equipment RM'000	Total taxable temporary differences RM'000
Group				
At 1 January 2019 Recognised in profit and loss	(22,259) 20,356	12,123 (12,123)	(3,849) (223)	(13,985) 8,010
At 31 December 2019 Recognised in profit and loss	(1,903) 1,903	-	(4,072) (390)	(5,975) 1,513
At 31 December 2020	-	-	(4,462)	(4,462)

NOTES TO THE FINANCIAL STATEMENTS

11. DEFERRED TAX (LIABILITIES)/ASSETS (CONT'D.)

Deferred tax liabilities (cont'd.)

	Other temporary differences RM'000	Unrealised gain on foreign exchange RM'000	assets and accelerated capital allowance on property and equipment RM'000	Total taxable temporary differences RM'000
Bank				
At 1 January 2019 Recognised in profit and loss	(22,259) 20,356	12,123 (12,123)	(3,849) (223)	(13,985) 8,010
At 31 December 2019 Recognised in profit and loss	(1,903) 1,903	-	(4,072) (390)	(5,975) 1,513
At 31 December 2020	-	-	(4,462)	(4,462)

ROU

Presented after appropriate offsetting as follows:

	Group		Bank	
	2020 RM'000	2019 RM′000	2020 RM′000	2019 RM′000
Deferred tax assets	4,462	5,975	4,462	5,975
Deferred tax liabilities	(4,462)	(5,975)	(4,462)	(5,975)
	-	-	-	-

Deferred tax assets and liabilities are offset when there is a legally enforceable right to setoff current tax assets against current tax liabilities and when the deferred taxes relate to the same taxation authority.

At the reporting date, the Group and the Bank have recognised deferred tax assets for the following items:

	Group		Bank	
	2020 RM'000	2019 RM'000	2020 RM'000	2019 RM′000
Unutilised tax losses	18,595	24,900	18,595	24,900
Tax rate	24%	24%	24%	24%
	4,463	5,976	4,463	5,976

The deferred tax assets have been recognised as at 31 December 2020 to the extent that the Group and the Bank have sufficient taxable temporary differences to utilise.

11. DEFERRED TAX (LIABILITIES)/ASSETS (CONT'D.)

At the reporting date, the Group and the Bank have not recognised deferred tax assets for the following items:

	Group			Bank
	2020	2019	2020	2019
	RM′000	RM′000	RM′000	RM′000
Unutilised business losses Other deductible temporary differences	1,247,906	1,468,758	1,247,906	1,468,758
	455,473	308,130	455,473	308,130
Tax rate	1,703,379	1,776,888	1,703,379	1,776,888
	24%	24%	24%	24%
	408,811	426,453	408,811	426,453

The unutilised tax losses above are available for offset against future taxable profits at the Group and the Bank. The unabsorbed business tax losses will only be allowed to be carried forward consecutively seven years effective Year of Assessment 2019.

The deductible temporary differences do not expire under current tax legislation unless there is a substantial change in shareholders (more than 50%).

12. INVESTMENT IN SUBSIDIARIES AND JOINTLY CONTROLLED ENTITY

(a) Investment in subsidiaries

	Bank		
	2020 RM'000	2019 RM′000	
Unquoted shares - at cost	73,419	73,419	
Less: Allowance for impairment	(9,290)	(9,290)	
	64,129	64,129	

The subsidiaries are as follows:

Name of company	Principal activities	Country of incorporation	Effective ownership interest (%)	
			2020	2019
Malaysia Export Credit Insurance Berhad	Dormant	Malaysia	100	100
EXIM Sukuk Malaysia Berhad	Special Purpose Vehicle for Sukuk issuance	Malaysia	100	100

Malaysia Export Credit Insurance Berhad, a wholly owned subsidiary of the Bank was formerly engaged in the provision of export and domestic credit insurance facilities and guarantees. The Company is currently dormant.

NOTES TO THE FINANCIAL STATEMENTS

13. INVESTMENT PROPERTIES

	Grou 2020 RM′000	p and Bank 2019 RM'000
Cost		
At 1 January	1,300	1,300
Accumulated depreciation		
At 1 January Charged for the year (Note 29)	450 18	432 18
At 31 December	468	450
Carrying amount	832	850
Included in the carrying amount of investment properties are:		
Freehold land	400	400
Buildings	432	450
	832	850
Fair value of investment properties	1,140	1,140

The investment properties were mainly valued by Raine & Horne International Zaki & Partners Sdn. Bhd., an independent professional valuer, on 11 February 2021. The fair value is determined based on the comparison method of valuation.

This method of valuation seeks to determine the value of the properties being valued by comparing and adopting as a yardstick recent transactions and sale evidences involving similar properties in the vicinity.

14. INTANGIBLE ASSETS

	Group	and Bank
	2020 RM'000	2019 RM'000
Computer software		
Cost		
At 1 January	25,721	24,413
Transfer from property and equipment	1,306	1,308
At 31 December	27,027	25,721
Accumulated depreciation		
At 1 January	23,371	21,038
Charged for the year (Note 29)	1,643	2,333
At 31 December	25,014	23,371
Carrying amount	2,013	2,350

PROPERTY AND EQUIPMENT

	Freehold land RM′000	Building RM'000	Office equipment RM′000	Renovation and improvements RM'000	Motor vehicles RM'000	Furniture, electrical, fittings and equipment RM/000	Computers RM'000	Work-in- progress RM′000	Total RM′000
Group and Bank									
Cost									
At 1 January 2020	30,000	33,000	1,524	28,544	902	5,538	15,240	268	115,019
Additions	1	1	62	461	1	275	1,492	909'9	8,796
Transfer to intangible assets	1	1	1	1	1	1	(1,306)	ı	(1,306
Disposals	1	1	1	ı	(310)	1	(145)	ı	(422)
At 31 December 2020	30,000	33,000	1,586	29,005	595	5,813	15,281	6,774	122,054
Accumulated depreciation									
At 1 January 2020	1	6,930	1,354	21,860	782	5,015	14,545	1	50,486
Charged for the year	1	099	70	2,672	74	455	514	1	4,445
Disposals	ı	ı	1	1	(310)	1	(130)	1	(440)
At 31 December 2020	1	7,590	1,424	24,532	546	5,470	14,929	ı	54,491
Carrying amount At 31 December	00008	7.7 010	162	A A A A A	07	ς 7	S C C C C C C C C C C C C C C C C C C C	777 8	7 7 7 7 7 7 7
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NOTES TO THE FINANCIAL STATEMENTS

PROPERTY AND EQUIPMENT (CONT'D.)

	Freehold		Office	Renovation	Motor	Furniture, electrical, fittings and		Work-in-	
	land RM′000	Building RM'000	equipment RM'000	improvements RM'000	vehicles RM′000	equipment RM′000	Computers RM'000	progress RM′000	Total RM′000
Group and Bank									
Cost									
At 1 January 2019 Additions	30,000	33,000	1,404	28,508	1,043	5,417	15,769	1,082	116,223
Transfer to intangible								Ĺ	2
Disposals	1 1	1 1		1 1	(138)	1 1	(520)	(088)	(658)
At 31 December 2019	30,000	33,000	1,524	28,544	908	5,538	15,240	268	115,019
Accumulated depreciation									
At 1 January 2019	ı	6,270	1,273	19,026	843	4,754	14,353	ı	46,519
Charged for the year	ı	099	81	2,834	77	261	703	1	4,616
Disposals	1	1	I	I	(138)	ı	(511)	1	(649)
At 31 December 2019	1	6,930	1,354	21,860	782	5,015	14,545	1	50,486
Carrying amount At 31 December 2019	30,000	26,070	170	6,684	123	523	989	268	64,533

16. RIGHT-OF-USE ASSETS

	Group and Bank		
	2020 RM′000	2019 RM'000	
Cost			
At 1 January/ At 31 December	1,697	1,697	
Additions	82	-	
Termination of lease contracts	(791)	-	
	988	1,697	
Accumulated depreciation			
At 1 January	1,191	954	
Charged for the year (Note 29)	247	237	
Termination of lease contracts	(672)	-	
At 31 December	766	1,191	
Carrying amount	222	506	

17. BORROWINGS

	Gr 202 RM'00	
Term loans/Revolving credits - unsecured	649,43	30 1,244,832
Medium Term Notes/Sukuk	4,747,07	71 4,979,143
Syndication financing	1,194,78	31 1,214,459
	6,591,28	32 7,438,434

		Group 2020 RM′000	and Bank 2019 RM'000
(i)	Term loans/Revolving credits - unsecured		
	Repayable within one year	633,966	1,183,322
	One year to three years	15,064	61,510
	Three years to five years	400	-
		649,430	1,244,832

NOTES TO THE FINANCIAL STATEMENTS

17. BORROWINGS (CONT'D.)

		Group	Group and Bank		
		2020 RM′000	2019 RM′000		
(ii)	Medium Term Notes/Sukuk				
	Repayable within one year	2,178,170	360,160		
	One year to three years	2,032,415	3,346,908		
	Three years to five years	80,235	752,795		
	Over five years	456,251	519,280		
		4,747,071	4,979,143		
(iii)) Syndication financing				
	Three years to five years	1,194,781	1,214,459		
		1,194,781	1,214,459		
		6,591,282	7,438,434		

Repayment based on the currencies of the borrowings are as follows:

	Carrying amount RM'000	Within 1 year RM′000	1 - 3 years RM′000	3 - 5 years RM′000	Over 5 years RM'000
2020					
- USD	5,357,121	2,256,501	2,564,134	80,235	456,251
- RM	36,328	35,928	-	400	-
- EUR	359,135	161,581	197,554	-	-
- GBP	274,520	274,520	-	-	-
- SGD	-	-	-	-	-
- AUD	83,606	83,606	-	-	-
- HKD	480,572	-	480,572	-	-
	6,591,282	2,812,136	3,242,260	80,635	456,251
2019					
- USD	6,023,717	2,037,127	3,189,007	278,303	519,280
- RM	35,928	_	35,928	-	-
- EUR	395,573	212,090	183,483	-	-
- GBP	268,860	268,860	-	-	-
- SGD	168,179	168,179	-	-	-
- AUD	71,685	71,685	-	-	-
- HKD	474,492	-	-	474,492	-
	7,438,434	2,757,941	3,408,418	752,795	519,280

17. BORROWINGS (CONT'D.)

Borrowings of the Group and the Bank comprise the followings:

Term loans/Revolving credits

(a) Term loan of USD35,000,000 (approximately RM140,595,000) (2019: USD35,000,000 (approximately RM143,255,000)). The loan is repayable semi-annually within twenty eight (28) semi-annual instalments from 12 August 2008 to 12 February 2022.

The loan was obtained on 25 April 2006. Interest on the loan is charged at 0.395% (2019: 0.395%) per annum above LIBOR.

(b) Revolving multi-currency loan up to an aggregate of USD150,000,000 (approximately RM602,550,000) (2019: USD150,000,000 (approximately RM613,950,000)). This facility is available for utilisation in USD, GBP, SGD and EUR.

The loan was obtained on 25 June 2009. The principal and interest of the loan was revised to USD100,000,000 and 0.80% respectively on March 2014 and further revised to USD150,000,000 on July 2014. Interest on the loan is charged at the rate of 0.80% (2019: 0.80%) per annum above LIBOR or USD and 0.80% above COF for GBP, SGD and EUR.

(c) Multi-Currency Commodity Murabahah Revolving Credit-i up to an aggregate of USD50,000,000 (approximately RM200,850,000) (2019: USD100,000,000 (approximately RM409,300,000)) renewable after one (1) year. This Facility is available for utilisation in USD, GBP, SGD, AUD and MYR.

The financing was obtained on 10 November 2010 for USD30,000,000, renewed on 14 December 2011, 21 March 2014 and 2 March 2015 with additional amounts of USD10,000,000, USD30,000,000 and USD30,000,000 respectively. On 21 November 2020, the amount was reduced to USD50,000,000. Profit rate on the financing was charged at the rate of 0.80% and has been subsequently revised to 0.50% (2019:0.50%) per annum above the Islamic Cost of Fund since March 2014. In 2020, the Bank has outstanding amount of AUD27,000,000 million (approximately RM83,605,500) under the facility.

(d) Revolving Euro loan of one (1) year up to an aggregate of EUR30,000,000 (approximately RM148,239,000) (2019: EUR30,000,000 (approximately RM137,721,000)).

The loan was obtained on 12 March 2012. Interest rate on the loan is charged at the rate of 0.80% (2019: 0.80%) per annum above Euro Interbank Offer Rate ("EURIBOR").

(e) Multi-Currency Commodity Murabahah Revolving Credit-i up to an aggregate of USD85,000,000 (approximately RM341,445,000) (2019: USD85,000,000 (approximately RM347,905,000)) renewable after one (1) year.

The financing was obtained on 14 June 2013 for USD25,000,000. The limit was revised to USD85,000,000 on 12 August 2013 and profit rate was reduced to 0.80% per annum on 4 August 2014. Profit rate on the financing is charged at the rate of 0.80% (2019: 0.80%) per annum above the Islamic Cost of Fund. This financing was terminated effective 7 September 2020.

(f) Commodity Murabahah Revolving Credit-i up to an aggregate of USD25,000,000 (approximately RM100,425,000) (2019: USD25,000,000 (approximately RM102,325,000)) renewable after one (1) year.

The financing was obtained on 13 May 2013. Profit rate on the financing is charged at the rate of 0.50% (2019: 0.50%) per annum above the Islamic Cost of Fund.

(g) Commodity Murabahah Revolving Credit-i up to an aggregate of USD20,000,000 (approximately RM80,340,000) (2019:USD40,000,000 (approximately RM163,720,000)) renewable after one (1) year.

The financing was obtained on 15 August 2013. Profit rate on the financing is charged at the rate of 0.75% (2019: 0.75%) per annum above the Islamic Cost of Fund. On 27 July 2020, the financing amount was reduced to USD20,000,000 (approximately RM80,340,000).

NOTES TO THE FINANCIAL STATEMENTS

17. BORROWINGS (CONT'D.)

Borrowings of the Group and the Bank comprise the followings: (cont'd.)

Term loans/Revolving credits (cont'd.)

(h) Multi-Currency Murabahah Revolving Credit-i up to an aggregate of EUR120,000,000 (approximately RM592,956,000) (2019: EUR120,000,000 (approximately RM550,884,000)). This facility is available for utilisation in EUR, USD, and GBP.

The financing was obtained on 18 September 2013. Profit rate on the financing is charged at the rate of 0.80% (2019: 0.80%) per annum above EURIBOR for EUR and 0.80% above COF for USD and GBP. As at year end 2020, the Bank has outstanding amount of EUR10,700,000 (approximately RM52,871,910) and GBP50,000,000 (approximately RM274,520,000) under the facility.

(i) Revolving multi currency loan up to an aggregate of USD50,000,000 (approximately RM200,850,000) (2019: USD50,000,000 (approximately RM204,650,000)).

The loan was obtained on 17 February 2014 and renewable yearly. Interest on loan is charged at the rate of 0.80% (2019: 0.80%) per annum over cost of fund. The loan was cancelled on 17 August 2020.

(j) Commodity Murabahah Revolving Credit-i up to an aggregate of USD20,000,000 (approximately RM80,340,000) (2019: USD40,000,000 (approximately RM163,720,000)).

The financing was obtained on 29 October 2015 and renewable yearly. Profit rate on the financing is charged at the rate of 0.93% (2019: 0.93%) per annum above LIBOR. On 8 May 2020, the amount was reduced to USD20,000,000.

(k) Multi-currency commodity Murabahah Revolving Credit-i up to an aggregate of USD75,000,000 (approximately RM301,275,000) (2019: USD75,000,000 (approximately RM306,975,000)). This facility is available for utilisation in USD, EUR and JPY.

The financing was obtained on 26 February 2016 and renewable yearly. Profit rate on the financing was revised to 0.75% (2019: 1.00%) per annum above the LIBOR for USD and 0.75% per annum above COF for EUR and JPY on 31 December 2020. In 2020, the Bank has not drawn down any amount in currency other than USD.

(l) Commodity Murabahah Revolving Credit-i up to an aggregate of USD25,000,000 (approximately RM100,425,000) (2019: USD25,000,000 (approximately RM102,325,000)).

The financing was obtained on 28 January 2016. Profit rate on the financing is charged at the rate of 0.45% (2019: 0.45%) per annum above the Islamic Cost of Fund.

(m) The term loan placement from the Government of Malaysia for Malaysian Kitchen Financing Facility Scheme amounting to RM170,100,000 for the purpose of providing loans to qualified applicants under the Malaysia The Truly Asian Kitchen or Malaysia Kitchen Program.

The placement is interest-free and repayable after a period of fifteen (15) years from dates of disbursement of 14 December 2007 and 15 January 2009.

In June 2016, the Bank has partially repaid to Government of Malaysia amounting to RM134,171,653. The remaining amount available for utilisation under this Scheme is RM35,928,347.

(n) Commodity Murabahah Revolving Credit-i up to an aggregate of USD50,000,000 (approximately RM200,850,000) (2019: USD50,000,000 (approximately RM204,650,000)) renewable after one (1) year.

The financing was obtained on 14 November 2020. Profit rate on the financing is charged at the rate of 0.75% per annum above LIBOR.

17. BORROWINGS (CONT'D.)

Borrowings of the Group and the Bank comprise the followings: (cont'd.)

Term loans/Revolving credits (cont'd.)

- (o) Revolving US Dollar loan up to a maximum facility of USD60,000,000 (approximately RM241,020,000). (2019: USD60,000,000 (approximately RM245,580,000)).
 - The loan was obtained on 9 January 2017. Interest on loan is charged at the rate of 0.80% (2019: 0.80%) per annum above LIBOR.
- (p) Syndicated Term Financing Facility of USD300,000,000 (approximately RM1,205,100,000 (2019: USD300,000,000 (approximately RM1,227,900,000)).
 - The loan was obtained on 5 November 2020 and repayable after a period of 4.5 years. Profit on the financing is charged at 0.90% per annum above LIBOR.
- (q) Revolving US Dollar loan up to a maximum facility of USD20,000,000 (approximately RM80,340,000).
 - The loan was obtained on 20 October 2020. Interest on loan is charged at the rate of 0.75% (2019: 0.80%) per annum above Cost of Fund.
- (r) The fund from Bank Negara Malaysia ("BNM") amounting to RM400,000 for the purpose to provide financing to SME customers.

The placement is interest-free and commence from 6 March 2020 and expire on the repayment date.

Medium Term Notes

In June 2012, the Bank established multicurrency Medium Term Notes ("MTN") programme. The maximum principal of notes that may be issued under the programme was USD1,500,000,000, which was subsequently upsized to USD3,000,000,000 in October 2016. Under the programme, the Bank may from time to time issue notes in series or tranches, which may be denominated in USD or any other currency deemed appropriate at the time. Each series or tranche of notes may be issued in various amounts and tenures, and may bear fixed or floating rate of interest.

Issuances made as at year end are as follows:

Date of issuance	Nominal value	Tenure	Coupon rate	Fixed/Floating
11 July 2012	USD63 mil (equivalent to RM253 mil)	10 years	3.509%	Fixed
12 March 2013	HKD896 mil (equivalent to RM464 mil)	10 years	2.950%	Fixed
6 June 2014	USD100 mil (equivalent to RM402 mil)	15 years	4.250%	Fixed
20 October 2016	USD500 mil (equivalent to RM2,009 mil)	5 years	2.480%	Fixed
21 August 2017	EUR40 mil (equivalent to RM198 mil)	5 years	3m Euribor + 0.75%	Floating
7 November 2017	USD20 mil (equivalent to RM80 mil)	5 years	3m Libor + 0.85%	Floating
8 November 2017	USD100 mil (equivalent to RM402 mil)	5 years	3m Libor + 0.85%	Floating
10 November 2017	USD15 mil (equivalent to RM60 mil)	5 years	3m Libor + 0.85%	Floating
10 November 2017	USD25 mil (equivalent to RM100 mil)	5 years	3m Libor + 0.85%	Floating
28 February 2018	USD23 mil (equivalent to RM93 mil)	5 years	3m Libor + 0.85%	Floating
4 May 2018	USD45 mil (equivalent to RM181 mil)	5 years	3m Libor + 0.85%	Floating

NOTES TO THE FINANCIAL STATEMENTS

17. BORROWINGS (CONT'D.)

Multi-currency Sukuk Programme

In September 2013, the Bank launched its USD1.0 billion unsecured multicurrency Sukuk programme through Special Purpose Vehicle ("SPV") company. Under the programme, the Bank may from time to time issue notes in series or tranches, which may be denominated in USD or any other currency deemed appropriate at the time. Each series or tranche of notes may be issued in various amounts and tenures, and may bear fixed or floating of interest.

The Bank established a SPV entity, EXIM Sukuk Malaysia Berhad, to issue the abovementioned Multi-currency Sukuk Programme. Correspondingly, the borrowings from Sukuk are transacted with the SPV at the Bank level. In the contrary, at the Group level, the borrowings from Sukuk are transacted with third parties who subscribed to and invested in the Sukuk.

Issuances made as at year end are as follows:

Date of issuance	Nominal value	Tenure	Coupon rate	Fixed/Floating
8 June 2015*	USD50 mil (equivalent to RM201 mil)	5 years	2.700%	Fixed
28 January 2016	USD37.3 mil (equivalent to RM150 mil)	5 years	3.010%	Fixed
28 July 2016*	USD17 mil (equivalent to RM68 mil)	3 years	3m Libor + 1.20%	Floating
5 August 2016*	HKD400 mil (equivalent to RM207 mil)	3 years	2.100%	Fixed
4 May 2017	USD45 mil (equivalent to RM181 mil)	5 years	3.00%	Fixed

^{*} The Sukuk of USD50 million has matured on 8 June 2020.

18. LEASE LIABILITIES

	Grou 2020	p and Bank 2019
	RM′000	
Repayable within one year	123	309
One year to three years	127	261
Three years to five years	-	14
	250	584

19. OTHER PAYABLES AND ACCRUALS

	G	Group		Bank	
	2020 RM′000	2019 RM′000	2020 RM'000	2019 RM′000	
Sinking fund and debt services reserve accounts	86,116	111,664	86,116	111,664	
Interest payable	50,720	69,046	50,720	69,046	
Amount due to the Government of Malaysia for					
MKFF scheme	2,264	1,481	2,264	1,481	
Amount due to Teraju*	52,712	52,364	52,712	52,364	
RCCPS dividend payables	42,877	26,512	42,877	26,512	
Others	50,830	72,483	50,844	72,494	
	285,519	333,550	285,533	333,561	

^{*} This fund represents advances received from Teraju as collateral for loan to be disbursed to Bumiputera Exporters. Withdrawal of the fund is upon the borrower turning impaired up to a maximum of RM5,000,000 per borrower.

20. PROVISION FOR COMMITMENTS AND CONTINGENCIES

	Group and Bank	
	2020 RM′000	2019 RM′000
Provision for commitments and contingencies	83,605	81,353

Movements in the provisions for commitments and contingencies are as follows:

	Stage 1 12-months ECL RM'000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
At 1 January 2019	15,013	2,093	-	17,106
Changes due to changes in credit risk (Note 33)	10,028	(850)	44,935	54,113
Allowance during the year (Note 33)	6,129	4,705	-	10,834
Exchange differences	-	-	(700)	(700)
At 31 December 2019/1 January 2020	31,170	5,948	44,235	81,353
Transferred to Stage 2 (Note 33)	(7,193)	7,193	-	-
Transferred to Stage 3 (Note 33)	-	(407)	407	-
Changes due to changes in credit risk (Note 33)	(2,094)	445	-	(1,649)
Modification to contractual cash flows of				
financial assets (Note 33)	2,398	1,444	-	3,842
Allowance/(written back) during the year (Note 33)	(349)	9,192	(8,203)	640
Exchange differences	-	-	(581)	(581)
At 31 December 2020	23,932	23,815	35,858	83,605

NOTES TO THE FINANCIAL STATEMENTS

21. DEFERRED INCOME

		Gross RM′000	Group and Ban Reinsurance RM'000	Net RM'000
202	20			
Ari	sing from:			
(i)	Guarantee and other fees from conventional banking activities			
	At 1 January	8,620	-	8,620
	Addition during the year	10,357	-	10,357
	Recognised in profit and loss	(9,032)	-	(9,032)
	At 31 December	9,945	-	9,945
(ii)	Guarantee and other fees from Islamic banking activities			
	At 1 January	6,944	-	6,944
	Addition during the year	37	-	37
	Recognised in profit and loss	(5,069)	-	(5,069)
	At 31 December	1,912	-	1,912
(iii)	Premium liabilities			
	At 1 January	(3,217)	4,062	845
	Increase in reserve	2,902	778	3,680
	At 31 December	(315)	4,840	4,525
(iv)	Takaful contribution liabilities			
	At 1 January	4,015	1,914	5,929
	Decrease in reserve	(1,543)	957	(586)
	At 31 December	2,472	2,871	5,343
		14,014	7,711	21,725

21. DEFERRED INCOME (CONT'D.)

		Gross RM'000	Group and Ban Reinsurance RM'000	k Net RM'000
20	19			
Aris	sing from:			
(i)	Guarantee and fee from conventional banking activities			
	At 1 January	13,046	-	13,046
	Addition during the year	4,400	-	4,400
	Recognised in profit and loss	(8,826)	-	(8,826)
	At 31 December	8,620	-	8,620
(ii)	Guarantee and fee from Islamic banking activities			
	At 1 January	8,527	-	8,527
	Addition during the year	2,116	-	2,116
	Recognised in profit and loss	(3,699)	-	(3,699)
	At 31 December	6,944	-	6,944
(iii)	Premium liabilities			
	At 1 January	39	4,348	4,387
	Decrease in reserve	(3,256)	(286)	(3,542)
	At 31 December	(3,217)	4,062	845
(iv)	Takaful contribution liabilities			
	At 1 January	10,634	957	11,591
	Decrease in reserve	(6,619)	957	(5,662)
	At 31 December	4,015	1,914	5,929
		16,362	5,976	22,338

NOTES TO THE FINANCIAL STATEMENTS

22. PROVISION FOR GUARANTEE AND CLAIMS

	Group a Gross RM′000	nd Bank Net RM'000
20		
ising from:		
Insurance claims At 1 January Reversal during the year (Note 27(ii)) Paid during the year (Note 27(ii))	31,962 (925) (314)	31,962 (925 (314
At 31 December	30,723	30,723
Takaful claims At 1 January Addition during the year (Note 44) Paid during the year	16,240 4,023 (70)	16,240 4,023 (70
At 31 December	20,193	20,193
Expenses liabilities At 1 January Addition during the year	661 124	661 124
At 31 December	785	785
	51,701	51,701
ising from: Insurance claims At 1 January Addition during the year Paid during the year (Note 27(ii))	11,980 28,328 (8,346)	11,980 28,328 (8,346
At 31 December	31,962	31,962
Takaful claims At 1 January Addition during the year (Note 44)	6,669 9,571	6,669 9,571
At 31 December	16,240	16,240
Expenses liabilities At 1 January Paid during the year Addition during the year	283 (15) 393	283 (15 393
At 31 December	661	661

23. SHARE CAPITAL AND REDEEMABLE CONVERTIBLE CUMULATIVE PREFERENCE SHARES

(a) Share capital

	Group and Bank			
	2	020	2019	
	Number of shares '000	Amount RM'000	Number of shares '000	Amount RM'000
Issued and fully paid-up				
Ordinary shares	2,708,665	2,708,665	2,708,665	2,708,665
Special rights	* *	* *	* *	* *
At 31 December	2,708,665	2,708,665	2,708,665	2,708,665

^{**} Special right of 1 unit at RM1.

The Special Rights Redeemable Share ("Special Rights") may be held or transferred only to the Ministry of Finance (Incorporated) or its successors or any Ministry, representative or any person acting on behalf of the Government of Malaysia.

The Special Rights shareholder shall have the right from time to time to appoint any person to be an appointed Director ("Government Appointed Director"), so that there shall not be more than four Government appointed Directors at any time.

The Special Rights shareholder or any person acting on its behalf shall be entitled to receive notice of and to attend and speak at all general meetings of any meeting of any class of shareholders of the Bank, but the Special Share shall carry neither right to vote nor any other rights at any such meeting.

In a distribution of capital in a winding up of the Bank, the Special Rights shareholder shall be entitled to repayment of the capital paid up on the Special Share in priority to any repayment of capital to any other member. The Special Share shall confer no other right to participate in the capital or profits of the Bank.

The Special Rights shareholder may, subject to the provision of the Companies Act 2016, require the Bank to redeem the Special Share at par at any time by serving written notice upon the Bank and delivering the relevant share certificate.

The Special Rights shareholder shall determine on general guidelines pertaining to lending, investments and divestment by the Bank from time to time as deemed appropriate.

(b) Redeemable convertible cumulative preference shares

On 21 December 2017, the Bank received an advance from MoF, Inc of RM250 million. This advance carries a financing cost of 4.7%. This advance is to be capitalised as Redeemable Convertible Cumulative Preference Shares ("RCCPS") via a Subscription Agreement based on the terms that was approved by BNM on 21 November 2017 and 30 January 2018. The Bank has obtained the shareholder's approval on the proposed RCCPS issuance via Extraordinary General Meeting held on 8 March 2018.

The key terms are as follows:

Tenure : Based on perpetual from 8 March 2018.

Dividend rate : 4.7% per annum, payable semi-annually in arrears.

Conversion right: Shall not constitute a cancellation, redemption or termination of a RCCPS but will be by way of

variation the status of, and rights attaching to, the RCCPS so that it becomes an ordinary shares. The conversion is at the option of the Ministry of Finance (on behalf of the Government of Malaysia).

NOTES TO THE FINANCIAL STATEMENTS

24. OPERATING REVENUE

Operating revenue of the Group and the Bank comprises gross interest income, fee and commission income, income from insurance operation and income from Islamic banking and Takaful businesses.

	Grou _l 2020 RM′000	p and Bank 2019 RM′000
Banking Insurance and takaful Recoveries from impaired loans Treasury	158,112 (1,272) 23,467 1,180	338,836 7,702 34,593
	181,487	381,131

The timing of revenue recognition by the Group and the Bank are as follows:

	Group and Bank	
	2020 RM'000	2019 RM′000
At a point in time	28,954	53,553
Over a period of time	152,533	327,578
	181,487	381,131

25. INTEREST INCOME

	Group	and Bank
	2020 RM′000	2019 RM′000
Financial assets at amortised cost		
Loans, advances and financing		
- Interest income from non-impaired loans	90,456	172,316
- Recoveries from impaired loans	12,317	24,835
- Effects on modification loss, to contractual cash flows		
of financial assets	(31,073)	-
Money at call and deposit placements with banks and		
other financial institutions	27,577	39,740
Financial investment at FVOCI and at amortised cost	12,340	12,237
Amortisation of premium, net	(218)	(209)
Financial assets at FVTPL		
Net interest on derivatives	22,263	(29,009)
	133,662	219,910

26. INTEREST EXPENSE

	Group 2020 RM'000	
Financial liabilities at amortised cost Borrowings: Term loans/Revolving credits Medium Term Notes	1,400 114,073	4,243 138,080
	115,473	142,323

27. UNDERWRITING RESULTS

	Group	and Bank
	2020 RM′000	2019 RM′000
Gross premium Reinsurance	1,046 (876)	10,948 (8,636)
Net premium Decrease in premium liabilities reserves	170 (3,680)	2,312 3,009
Net earned premium (Note 27(i)) Other fee income Write-back of allowance for doubtful debts	(3,510) 525 4	5,321 845 197
Net claims recovered/(incurred) (Note 27(ii)) Underwriting results	(2,981) 4,956 1,975	6,363 (28,328) (21,965)

(i) Net earned premium

	Grou 2020 RM'000	p and Bank 2019 RM′000
Gross premium Change in premium liabilities reserves (Note 21)	1,046 (3,680)	10,948 3,009
Net premium ceded	(2,634) (876)	13,957 (8,636)
Net earned premium	(3,510)	5,321

NOTES TO THE FINANCIAL STATEMENTS

27. UNDERWRITING RESULTS (CONT'D.)

(ii) Net claims recovered/(incurred)

	Group and Bank	
	2020 RM′000	2019 RM'000
Gross claims paid less salvage (Note 22) Recoveries	(314) 4,031	(8,346)
Claims recovered/(paid) Change to insurance claims (Note 22)	3,717 1,239	(8,346) (19,982)
Net claims recovered/(incurred)	4,956	(28,328)

28. OTHER INCOME

	Group and Bank	
	2020 RM'000	2019 RM′000
Fee income from loans, advances and financing	21,483	22,023
Unrealised foreign exchange gain	5,576	444,964
Realised foreign exchange gain/(loss)		
- Financial assets at amortised cost	44,163	(190,915)
- Financial liabilities at FVTPL	(28,714)	(249,797)
Gain on disposal of equipment	39	27
Rental of income	14	25
Unrealised gain on derivatives	104,350	107,809
Loss on MTN/Sukuk		
- Unrealised	(40,429)	(88,628)
Others	177	1,145
	106,659	46,653

29. OVERHEAD EXPENSES

		Group and Bank	
	Note	2020 RM'000	2019 RM′000
Personnel costs	(i)	55,918	46,984
Establishment related expenses	(ii)	10,676	11,779
Promotion and marketing expenses	(iii)	558	2,225
General administrative expenses	(iv)	21,039	21,041
		88,191	82,029

29. OVERHEAD EXPENSES (CONT'D.)

(i) Personnel costs

	Group	Group and Bank		
	2020 RM'000	2019 RM'000		
Salaries, allowances and bonuses Defined contribution plan	43,605 6,529	33,692 6,316		
Other staff related expenses	5,784	6,976		
	55,918	46,984		

(ii) Establishment related expenses

	Group 2020 RM′000	and Bank 2019 RM′000
Depreciation:		
- Property and equipment (Note 15)	4,445	4,616
- Investment properties (Note 13)	18	18
- Right-of-use assets (Note 16)	247	237
Amortisation of intangible assets (Note 14)	1,643	2,333
Rental of equipment	200	246
Interest expense - lease liabilities	33	27
Repairs and maintenance of property and equipment	4,090	4,302
	10,676	11,779

(iii) Promotion and marketing expenses

	Group	and Bank
	2020 RM′000	2019 RM′000
Advertisement and publicity	558	2,225

NOTES TO THE FINANCIAL STATEMENTS

29. OVERHEAD EXPENSES (CONT'D.)

(iv) General administrative expenses

	Group 2020 RM′000	and Bank 2019 RM′000
Administrative expenses	1,952	2,755
Auditors' remuneration		
- statutory audit	433	533
- regulatory related services	3	3
- other services	179	199
Property and equipment written off	-	3,353
General expenses	8,438	8,848
Non-Executive directors remuneration (Note 30)	1,059	1,601
Professional fees	8,367	2,655
Charge of brokerage fees	6	19
Others	602	1,075
	21,039	21,041

30. DIRECTORS' FEES AND REMUNERATION

	Salary RM′000	Fees RM'000	Bonus RM'000	Other Emoluments RM'000	Total RM′000
Group and Bank					
2020					
Executive Director: Dato' Shahrul Nazri bin Abdul Rahim	876	-	-	131	1,007
	876	-	-	131	1,007
Non-Executive Directors: (Note 29)					0.70
Dato' Feizal Mustapha @ Feizal bin Mustapha Dato' Dr. Amiruddin bin Muhamed	-	216 129	-	36	252 129
Datuk Bahria binti Mohd Tamil	_	118	_	-	118
Datuk Dr. Syed Muhamad Syed Abdul Kadir	_	63	_	_	63
Dato' Wong Lee Yun	_	61	_	_	61
Wong Yoke Nyen	_	73	-	-	73
Prem Kumar A/L Shambunath Kirparam	-	71	-	-	71
Mohammad Fadzlan bin Abdul Samad	-	47	-	-	47
Hijah Arifakh binti Othman	-	103	-	-	103
Dato' Dzulkifli bin Mahmud	-	24	-	-	24
Azizan bin Ahmad	-	118	-	-	118
	-	1,023	-	36	1,059
Total Directors' remuneration					
(excluding benefits in-kind)	876	1,023	-	167	2,066

30. DIRECTORS' FEES AND REMUNERATION (CONT'D.)

	Salary RM′000	Fees RM'000	Bonus RM'000	Other Emoluments RM'000	Total RM'000
Group and Bank					
2019					
Executive Director:					
Norzilah binti Mohammed	107	-	-	87	194
Dato' Shahrul Nazri bin Abdul Rahim	486	-	-	18	504
	593	-	-	105	698
Non-Executive Directors:					
Dato' Feizal Mustapha @ Feizal bin Mustapha	-	173	-	27	200
Mohammad Fadzlan bin Abdul Samad	-	256	-	-	256
Hijah Arifakh binti Othman	-	213	-	-	213
Dato' Dzulkifli bin Mahmud	-	210	-	-	210
Dato' Dr. Amiruddin bin Muhamed	-	161	-	-	161
Azizan bin Ahmad	-	123	-	-	123
Datuk Bahria binti Mohd Tamil	-	29	-	-	29
Ismail bin Mahbob	-	147	-	-	147
YM Tunku Afwida binti Tunku A. Malek	-	149	-	-	149
Datuk Syed Ahmad Helmy bin Syed Ahmad	-	113	-	-	113
	-	1,574	-	27	1,601
Total Directors' remuneration					
(excluding benefits in-kind)	593	1,574	-	132	2,299

31. KEY MANAGEMENT PERSONNEL COMPENSATION

Key management personnel comprise person having authority and responsibility for planning, directing and controlling the activities of the entity either directly or indirectly. It comprises the President/Chief Executive Officer and senior management of the Group and of the Bank.

The key management personnel compensation is as follows:

	Group 2020 RM′000	o and Bank 2019 RM'000
Salaries and other short-term benefits Defined contribution plan ("EPF") Benefits-in-kind	3,584 531 66	593 - 105
	4,181	698
Included in the total key management personnel is:		
Executive Director's remuneration (Note 30)	1,007	698

NOTES TO THE FINANCIAL STATEMENTS

32. ALLOWANCES FOR EXPECTED CREDIT LOSSES ON LOANS, ADVANCES AND FINANCING

	Group 2020 RM′000	and Bank 2019 RM′000
Allowances for losses on loans, advances and financing		
- 12-month ECL - Stage 1, net	(52,241)	(56,514)
- Lifetime not credit impaired ECL - Stage 2, net	227,895	39,782
- Lifetime ECL credit impaired - Stage 3, charged for the year	178,706	725,928
- Lifetime ECL credit impaired - Stage 3, written back during the year	(520,790)	(313,174)
- Bad debts written off	220,073	170,113
	53,643	566,135

33. ALLOWANCES FOR ECL ON COMMITMENTS AND CONTINGENCIES

	Group 2020 RM'000	and Bank 2019 RM′000
Allowances for commitments and contingencies		
- 12-month ECL - Stage 1, net	(7,238)	16,157
- Lifetime not impaired ECL - Stage 2, net	17,867	3,855
- Lifetime ECL credit impaired - Stage 3, net	(7,796)	44,935
	2,833	64,947

34. ALLOWANCES FOR/(WRITEBACK) ECL ON FINANCIAL INVESTMENTS

	Group	and Bank
	2020 RM′000	2019 RM'000
Financial investments at FVOCI (Note 6)	(82)	1,177
Financial investments at amortised costs (Note 6)	42,666	(11,498)
Total allowances on financial investments	42,584	(10,321)

35. ALLOWANCES FOR ECL ON OTHER ASSETS

	Group	and Bank
	2020 RM'000	2019 RM′000
	11101 000	11101 000
Allowances for other assets	624	-

36. TAXATION

	Group			Bank
	2020 RM'000	2019 RM'000	2020 RM'000	2019 RM′000
Income tax expense:				
- Overprovision of income tax in prior year	-	1,323	-	1,323
Deferred tax expense (Note 11):				
- Origination and reversal of temporary differences	2,676	3,550	2,676	3,550
- Benefits from previously unutilised business losses	(2,676)	(3,550)	(2,676)	(3,550)
- Underprovision of income tax in prior year	-	(2,316)	-	-
	-	(993)	-	1,323

Income tax is calculated at the Malaysian statutory tax rate of 24% (2019: 24%) of the estimated assessable profit for the year.

A reconciliation of the taxation applicable to loss before taxation and zakat at the statutory tax rate to taxation at the effective tax rate of the Group and the Bank is as follows:

	Group			Bank		
	2020 RM′000	2019 RM'000	2020 RM'000	2019 RM'000		
Profit/(Loss) before taxation	51,150	(478,250)	51,150	(478,250)		
Income tax using Malaysian statutory tax rate of 24% (2019: 24%)	12,276	(114,780)	12,276	(114,780)		
Non-deductible expenses	5,366	4,823	5,366	4,823		
Deferred tax assets not recognised on unutilised business losses	(17,642)	109,957	(17,642)	109,957		
Underprovision of deferred tax in prior year	-	(2,316)	-	-		
Overprovision of income tax in prior year	-	1,323	-	1,323		
	-	(993)	-	1,323		

NOTES TO THE FINANCIAL STATEMENTS

37. BASIC/DILUTED EARNINGS/(LOSS) PER SHARE

	Group		Bank	
	2020	2019	2020	2019
Issued ordinary shares as at 31 December ('000)	2,708,665	2,708,665	2,708,665	2,708,665
Profit/(Loss) after taxation (RM'000)	51,150	(477,257)	51,150	(479,573)
Basic/(diluted) loss per share (sen)	1.89	(17.62)	1.89	(17.71)

The basic/diluted loss per ordinary share has been calculated based on the loss after taxation and the weighted average number of ordinary shares during the year.

38. DIVIDENDS

The holders of redeemable convertible cumulative preference shares are entitled to receive dividends at a fixed rate of 4.7% per annum as and when declared by the Bank.

39. COMMITMENTS AND CONTINGENCIES

		and Bank
	2020 RM'000	2019 RM'000
	RIVI 000	HIVI 000
Banking operation commitments		
Contracted but not provided for:		
Guarantee facility	124,039	336,306
Letter of credit	3,281	5,598
Undrawn loans and financing	2,148,512	1,464,482
	2,275,832	1,806,386
Insurance operation commitments		
Contracted but not provided for:		
Within one year	454,725	739,232
One year or later and no later than five years	366,635	483,275
	821,360	1,222,507
Operational commitments		
Approved but not contracted for:		
Within one year	12,393	5,313
Total commitments and contingencies	3,109,585	3,034,206

40. SIGNIFICANT RELATED PARTIES TRANSACTION AND BALANCES

For the purposes of these financial statements, parties are considered to be related to the Group and the Bank, if the Group or the Bank has the ability, directly or indirectly, to control the party or exercise significant influence over the party in making financial and operating decisions, or vice versa, or where the Group or the Bank and the party are subject to common control or common significant influence. Related parties may be individuals or other entities.

The Group has related party transactions and balances with the following parties:

(a) Compensation of key management personnel

Key management personnel is defined as those persons having authority and responsibility for planning, directing and controlling the activities of the Group either directly or indirectly. The key management personnel consists of the President/ Chief Executive Officer and senior management of the Group and the Bank. The key management personnel compensation is disclosed in Note 31.

(b) The significant outstanding balances of the Bank with the related companies are as follows:

		Bank
	2020 RM'000	2019 RM′000
Amount due to subsidiaries	64,120	64,123

(c) Government related parties

Included in the financial position of the Group and the Bank are the amounts due from The Government of Malaysia relating to management fee represented by the following:

	Group	and Bank
	2020 RM′000	2019 RM′000
Amount due from The Government of Malaysia	2,699	2,114

The transaction of management fee represented by the following:

	Group	and Bank
	2020 RM′000	2019 RM′000
Transaction during the year		
Other income: Management fee	539	539

NOTES TO THE FINANCIAL STATEMENTS

40. SIGNIFICANT RELATED PARTIES TRANSACTION AND BALANCES (CONT'D.)

The Group has related party transactions and balances with the following parties: (cont'd.)

(c) Government related parties (cont'd.)

The Government of Malaysia

At the end of the tenure, the Bank shall repay the fund received under the MKFF scheme together with all interest earned, less the allowance for impaired loans and return all proceeds derived from investment of the unutilised funds to the Government. The net amount repayable to the Government as at the financial year is represented as follows:

	Group	and Bank
	2020 RM'000	2019 RM′000
Fund under MKFF Scheme	170,100	170,100
Less:		
Loans repayment	(134,172)	(134,172)
	35,928	35,928
Less:		
Loans and financing (Note 7)	(8,976)	(9,776)
Allowance for ECL for loans and financing	(5,605)	(4,473)
Add:		
Interest earned from financing	1,504	1,401
Interest income on investment	7,201	6,511
Net repayable	30,052	29,591

(d) Licensed banks and other financial institutions

	Group and Bank	
	2020 RM′000	2019 RM'000
Unutilised funds under the MKFF Scheme included in deposits and placements (Note 5)	27,387	26,119

41. CREDIT EXPOSURE ARISING FROM FINANCING FACILITIES WITH CONNECTED PARTIES

The Group's and the Bank's credit exposure arising from financing facilities with connected parties are as disclosed below:

	Group	and Bank
	2020 RM′000	2019 RM′000
Aggregate value of outstanding exposure with connected parties Equities and PDS held	551,146 600,000	556,167 600,000
	1,151,146	1,156,167
Total exposure to connected parties as % of total capital	73.40%	56.44%
Total exposure to connected parties as % of total outstanding exposures	10.00%	8.50%

The credit exposures disclosed below are based on the requirement of Paragraph 14.1 of Bank Negara Malaysia's Policy Document on Financing Facilities with Connected Parties ("Policy Document").

42. FINANCIAL RISK MANAGEMENT POLICIES

The Group's and the Bank's financial risk management policies seek to enhance shareholder's value. The Group and the Bank focus on the unpredictability of financial markets and seek to minimise potential adverse effects on the financial performance of the Bank.

The Risk Management Division ("RMD") of the Group and the Bank is responsible for formulating policies and the oversight of credit, market liquidity and operational risks.

Financial risk management is carried out through risk assessment and reviews, internal control systems and adherence to Group's and Bank's financial risk management policies, which are reported to and approved by the Board of Directors of the Bank ("the Board"). The Board also approves the treasury practices which cover the management of these risks.

The main areas of financial risks faced by the Group and the Bank and the policies are set out as follows:

a. Capital management

Capital management refers to continuous, proactive and systematic process to ensure the Group and the Bank have sufficient capital in accordance to its risk profile and regulator's requirements.

b. Market risk

The Group's and the Bank's market risk arise due to changes foreign currency value which would lead to a decline in the valuation of the Group's and the Bank's foreign currency base investment securities, derivatives and borrowings.

c. Asset liability management risk

Asset Liability Management ("ALM") risk comprises:

(i) Interest rate risks

This refers to the exposure of the Group's and the Bank's financial conditions due to adverse movements in interest rates to the banking book.

(ii) Liquidity risks

Defined as the risk of not being able to obtain sufficient funds in a timely manner at a reasonable cost to meet financial commitments when due.

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

The main areas of financial risks faced by the Group and the Bank and the policies are set out as follows (cont'd.):

d. Credit risk

Credit risk is defined as risk due to uncertainty in the customers or the counterparties ability to meet its obligations or failure to perform according to the terms and conditions of the credit-related contract.

Oversight and organisation

A stable enterprise-level organisational structure for risk management is necessary to ensure a uniform view of risk across the Group and the Bank. It is also important to have clear roles and responsibilities defined for each functions.

The Board has the overall responsibility for understanding the risks undertaken by the Group and the Bank and ensuring that the risks are properly managed.

While the Board is ultimately responsible for risk management of the Group and the Bank, it has entrusted the Board Risk Committee ("BRC") to carry out its functions. Although the responsibilities have been delegated, the Board still remains accountable. BRC, which is chaired by an independent Director of the Board, oversees the overall management of all risks covering credit risk management, country risk management, market risk management, asset liability management and operational risk management.

Executions of the Board's risk strategies and policies are the responsibilities of the Group's and the Bank's management and the conduct of these functions are being exercised under a committee structure, namely Management Risk Committee ("MRC"). The President/Chief Executive Officer chairs MRC. The Committee focuses on the overall business strategies and daily business operations of the Group and the Bank in respect of risk management.

To carry out the day-to-day risk management function, a dedicated RMD that is independent of profit and volume targets supports the Committee. RMD reports functionally to the BRC and administratively to the President/Chief Executive Officer.

Capital management

Capital policy

The overall objective of capital management is to maintain a strong capital position in order to provide opportunities for business growth and able to provide cushion for any potential losses. In line with this objective, the Group and the Bank view capital position as an important key barometer of financial health.

In order to support its mandated roles, the Group and the Bank must have strong and adequate capital to support its business activities on an on-going basis. BNM has imposed several regulatory capital requirements whereby, the Bank must have an absolute minimum capital funds of RM300,000,000 and a minimum Risk Weighted Capital Ratio ("RWCR") of 8% at all times. The minimum capital funds refers to paid-up capital and reserves as defined in Section 3 of Development Financial Institution Act 2002.

In order to further strengthen the capital position of the Group and the Bank through a progressive and systematic building up of the reserve fund, the Group and the Bank are required to maintain a reserve fund and transfer a certain percentage of its net profits to the reserve fund once the RWCR falls below the threshold of 16%. As at the reporting date, the reserve fund is not yet required as at the reporting date as the Group's and the Bank's capital is currently above the threshold of 16%.

The Bank has adopted BNM's transitional arrangements to add back a portion of the Stage 1 and Stage 2 allowance for ECL to Tier 1 Capital over a four-year period from financial year beginning 2020. The transitional arrangements are consistent with the guidance issued by the Basel Committee of Banking Supervision on "Regulatory treatment of accounting provisions – interim approach and transitional arrangement" (March 2017) and "Measures to reflect the impact of Covid-19" dated April 2020.

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Regulatory capital

The following table set forth capital resources and capital adequacy for the Bank as at 31 December:

	Without Transitional Arrangement 2020 RM'000	With Transitional Arrangement 2020 RM'000	2019 RM′000
Ordinary share capital Accumulated losses Current year profit/(loss) Add: Transitional arrangement	2,708,665 (1,382,814) 51,150	2,708,665 (1,382,814) 51,150 228,867	2,708,665 (888,833) (479,573)
Eligible Tier 1 capital	1,377,001	1,605,868	1,340,259
Loss provision and regulatory reserve* Redeemable convertible cumulative preference shares Provision for guarantee and claims Provision for commitment and contingencies	564,782 250,000 41,587 47,747	335,915 250,000 41,587 47,747	346,544 250,000 39,705 37,118
Eligible Tier 2 capital	904,116	675,249	673,367
Investment in subsidiaries	(64,129)	(64,129)	(64,129)
Total capital base	2,216,988	2,216,988	1,949,497
Risk weighted assets	5,667,574	5,667,574	6,674,261
Capital Ratio - With proposed RCCPS dividend (Note 38)	24.01%	28.05%	19.87%
Core capital ratio RWCR	38.83%	38.83%	28.99%
- Without proposed RCCPS dividend			
Core capital ratio RWCR	24.30% 39.12%	28.33% 39.12%	20.08% 29.21%

^{*} The loss provision for 2020 is computed based on Para 13.1 (d)(ii) or Capital Adequacy Framework (capital components) issued by BNM on 2 February 2019. The Tier 2 Capital comprise collective allowance on unimpaired loans, advances and financing and regulatory reserve.

The Group and the Bank have elected to apply the transitional arrangements in accordance with BNM's Guidelines on Transitional Arrangements for Regulatory Capital Treatment of Accounting Provisions for Development Financial Institutions.

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Capital monitoring

The Group's and the Bank's capital are closely monitored and actively managed. Besides the regulatory capital requirement of 8%, the Group and the Bank have set an internal capital requirement limit that would act as a buffer to the regulatory capital and as an indicator that affords the Group and the Bank a "well capitalised" status. The MRC shall be responsible in managing and monitoring both the internal capital limit and regulatory capital requirement.

Market risk management

Approach and risk strategy

The principal objectives of market risk management are to assume an appropriate balance between the level of risk and the level of return desired in order to maximise the return to shareholders' funds and to ensure prudent management of the Group's and the Bank's resources to support the growth of the Group's and the Bank's economic value.

The Group's and the Bank's market risk management strategies are to identify, measure, monitor and manage the Group's and the Bank's earnings and capital against market risk inherent in all activities of the Group and the Bank and ensure all relevant personnel clearly understand the Group's and the Bank's approach in managing market risk.

Risk identification

The Group's and the Bank's market risk arise due to changes foreign currency which would lead to a decline in the value of the Group's and the Bank's investment securities, derivatives, borrowings, foreign exchange and equity position.

Measurement

The Group's and the Bank's policies are to minimise the exposures to foreign currency risk arising from lending activities by monitoring and obtaining the Board's approval for funding requisitions that involve foreign currencies.

The table below shows the Group's and the Bank's foreign currencies sensitivity based on reasonable possible movements on the increase/(decrease) in foreign exchange ("FX") rates that resulted to the increase/(decrease) in profit and loss:

	Changes in foreign	Effect on	profit/loss	Effect of	on equity
	exchange rates (+/-) %	Increase in FX rate RM'000	Decrease in FX rate RM'000	Increase in FX rate RM'000	Decrease in FX rate RM'000
2020					
EUR	5	42	(42)	42	(42)
GBP	5	24	(24)	24	(24)
SGD	5	2,466	(2,466)	2,466	(2,466)
USD	10	1,463	(1,463)	1,463	(1,463)
AUD	10	3,284	(3,284)	3,284	(3,284)
		7,279	(7,279)	7,279	(7,279)

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Market risk management (cont'd.)

Measurement (cont'd.)

The table below shows the Group's and the Bank's foreign currencies sensitivity based on reasonable possible movements on the increase/(decrease) in foreign exchange ("FX") rates that resulted to the increase/(decrease) in profit and loss (cont'd.):

	Changes in foreign	Effect on	profit/loss	Effect of	on equity
	exhange rates (+/-) %	Increase in FX rate RM'000	Decrease in FX rate RM'000	Increase in FX rate RM'000	Decrease in FX rate RM'000
2019					
EUR	5	362	(362)	362	(362)
GBP	5	1,324	(1,324)	1,324	(1,324)
SGD	5	2,266	(2,266)	2,266	(2,266)
USD	10	3,839	(3,839)	3,839	(3,839)
AUD	10	2,182	(2,182)	2,182	(2,182)
HKD	5	-	-	-	-
		9,973	(9,973)	9,973	(9,973)

Asset liability management

Approach and risk strategy

The main objective is to proactively manage the Group's and the Bank's financial position which includes assets, liabilities and capital, in order to maximise earnings and to attain its strategic goal, within the overall risk/return preferences.

The Group's and the Bank's Asset and Liability Management ("ALM") strategies are as follows:

- Ensure that the Group and the Bank achieve its financial objective through strategic business plan which shall be developed within the risk tolerance level;
- Ensure that the Group's and Bank's pricing and funding are adequately maintain to support a sound capital base through strategic management of the balance sheet; and
- Ensure that the Group and the Bank are able to sustain its capital against ALM risk inherent in all activities of the Group and the Bank.

Risk identification

When analysing whether or not an activity introduces a new element of ALM risk exposure, the Group and the Bank should be aware that changes to an instrument's maturity, repricing or repayment terms could materially affect the product's ALM risks characteristics.

Measurement

The Group and the Bank face interest rate risks arising from re-pricing mismatches of assets and liabilities from its banking businesses. These risks are monitored through economic value of equity limit and net interest income changes.

The Group and the Bank perform regular net interest income simulation to better understand the sensitivity to changes in interest rates on the net interest income. In addition, MRC will actively manage the re-pricing mismatches with the aid of monthly repricing gap and Earning-at-Risk ("EAR") reports.

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Asset liability management (cont'd.)

Measurement (cont'd.)

The table below shows the Group's and the Bank's interest rate risk exposure based on contractual re-pricing gap:

Group	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM′000	Non-interest bearing RM'000	Total RM′000
2020						
Assets						
Cash and bank balances	-	-	-	-	122,399	122,399
Deposits and placement with banks						
and other financial institutions	3,205,749	148,201	10,149	-	-	3,364,099
Financial Investments	-	49,459	1,116,092	-	-	1,165,551
Loans, advances and financing	189,598	932,205	1,112,125	672,411	772,744	3,679,083
Derivative financial instruments	-	-	-	-	141,749	141,749
Other assets	-				163,334	163,334
Total assets	3,395,347	1,129,865	2,238,366	672,411	1,200,226	8,636,215
Liabilities and equity						
Borrowings	748,027	2,064,109	3,322,895	456,251	-	6,591,282
Derivative financial instruments	-	-	-	-	-	-
Other liabilities	-	-	-	-	442,800	442,800
Shareholders' and Takaful participants fund	-	-	-	-	1,602,134	1,602,134
Total liabilities and equity	748,027	2,064,109	3,322,895	456,251	2,044,934	8,636,216
Period gap	2,647,320	(934,244)	(1,084,529)	216,160	(844,707)	-
Cumulative gap	2,647,320	1,713,076	628,547	844,707	-	-

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Asset liability management (cont'd.)

Measurement (cont'd.)

The table below shows the Group's and the Bank's interest rate risk exposure based on contractual re-pricing gap (cont'd.):

Group	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM′000	Over 5 years RM'000	Non-interest bearing RM'000	Total RM′000
2019						
Assets						
Cash and bank balances	-	-	-	-	62,593	62,593
Deposits and placement with banks						
and other financial institutions	3,022,168	25,000	-	-	-	3,047,168
Financial Investments	-	-	1,204,442	-	-	1,204,442
Loans, advances and financing	1,025,259	292,669	1,815,073	959,327	676,314	4,768,642
Derivative financial instruments	-	-	-	-	61,218	61,218
Other assets	-	-	-	-	357,840	357,840
Total assets	4,047,427	317,669	3,019,515	959,327	1,157,965	9,501,903
Liabilities and equity						
Borrowings	2,394,740	363,201	4,161,213	519,280	-	7,438,434
Derivative financial instruments	-	-	-	-	18,531	18,531
Other liabilities	-	-	-	-	486,688	486,688
Shareholders' and Takaful						
participants fund	-	-	-	-	1,558,250	1,558,2504
Total liabilities and equity	2,394,740	363,201	4,161,213	519,280	2,063,469	9,501,903
Period gap	1,652,687	(45,532)	(1,141,698)	440,047	(905,504)	
Cumulative gap	1,652,687	1,607,155	465,457	905,504	-	-

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Asset liability management (cont'd.)

Measurement (cont'd.)

The table below shows the Group's and the Bank's interest rate risk exposure based on contractual re-pricing gap (cont'd.):

Bank	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM'000	Non-interest bearing RM′000	Total RM′000
2020						
Assets						
Cash and bank balances	-	-	-	-	122,399	122,399
Deposits and placement with banks						
and other financial institutions	3,205,749	148,201	10,149	-	-	3,364,099
Financial Investments	-	49,459	1,116,092	_		1,165,551
Loans, advances and financing	189,598	932,205	1,112,125	672,411	772,744	3,679,083
Derivative financial instruments	-	-	-	-	141,749	141,749
Other assets	-		-		227,463	227,463
Total assets	3,395,347	1,129,865	2,238,366	672,411	1,264,355	8,700,344
Liabilities and equity						
Borrowings	748,027	2,064,109	3,322,895	456,251	-	6,591,282
Derivative financial instruments	-	-	-	-	-	-
Other liabilities	-	-	-	-	506,934	506,934
Shareholders' and Takaful						
participants fund	-	-	-	-	1,602,129	1,602,129
Total liabilities and equity	748,027	2,064,109	3,322,895	456,251	2,109,063	8,700,345
Period gap	2,647,320	(934,244)	(1,084,529)	216,160	(844,707)	-
Cumulative gap	2,647,320	1,713,076	628,547	844,707	-	-

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Asset liability management (cont'd.)

Measurement (cont'd.)

The table below shows the Group's and the Bank's interest rate risk exposure based on contractual re-pricing gap (cont'd.):

Bank	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM'000	Non-interest bearing RM′000	Total RM'000
2019						
Assets						
Cash and bank balances	-	-	-	-	62,593	62,593
Deposits and placement with banks						
and other financial institutions	3,022,168	25,000	-	-	-	3,047,168
Financial Investments	-	-	1,204,442	-	-	1,204,442
Loans, advances and financing	1,025,259	292,669	1,815,073	959,327	676,314	4,768,642
Derivative financial instruments	-	-	-	-	61,218	61,218
Other assets	-	-	-	-	421,969	421,969
Total assets	4,047,427	317,669	3,019,515	959,327	1,222,094	9,566,032
Liabilities and equity						
Borrowings	2,394,740	363,201	4,161,213	519,280	-	7,438,434
Derivative financial instruments	-	-	-	-	18,531	18,531
Other liabilities	-	-	-	-	550,822	550,822
Shareholders' and Takaful						
participants fund	-	-	-	-	1,558,245	1,558,245
Total liabilities and equity	2,394,740	363,201	4,161,213	519,280	2,127,598	9,566,032
Period gap	1,652,687	(45,532)	(1,141,698)	440,047	(905,504)	-
Cumulative gap	1,652,687	1,607,155	465,457	905,504	-	-

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Asset liability management (cont'd.)

Analysis of net interest income ("NII") and net profit income ("NPI") sensitivity

The table below shows the Bank's NII and NPI sensitivity based on possible parallel shift in interest rate:

		NII	NPI		
	2020	2019	2020	2019	
	Impact on profit and loss Increase/ (decrease)	Impact on profit and loss Increase/ (decrease)	Impact on profit and loss Increase/ (decrease)	Impact on profit and loss Increase/ (decrease)	
	RM'000	RM'000	RM'000	RM'000	
Interest/Profit rate - parallel shift					
+ 50 basis points	91	388	552	604	
- 50 basis points	(91)	(388)	(552)	(604)	

Impact to revaluation reserve is assessed by applying up and down 50 basis points rate shock to the yield curve to model on mark-to-market for financial investments at FVOCI portfolio:

	2020	2019
	Impact	Impact
	on OCI	on OCI
	Increase/	Increase/
	(decrease)	(decrease)
	RM'000	RM'000
+ 50 basis points	(55)	68
- 50 basis points	55	(68)

Liquidity risk management

Approach and risk strategy

The inability to create liquidity would cause serious repercussion to the Group and the Bank in terms of its reputation and even its continued existence. In view of this, the Group and the Bank pay particular attention to liquidity risk management approach and strategy.

The objective of liquidity risk management is to ensure the availability of sufficient liquidity to honour all financial obligations and able to meet any stressful events. The Group's and the Bank's liquidity risk management strategies involve:

- Establish appropriate policies to oversee the management of liquidity risk of the Group and the Bank;
- Establish prudent liquidity risk limits to ensure the Group and the Bank maintain a safe level of asset liquidity; and
- Develop contingency funding plans to manage the Group's and the Bank's funding requirement during liquidity crisis.

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Liquidity risk management (cont'd.)

Risk identification

There are two types of liquidity risk i.e. funding liquidity risk and market liquidity risk. Funding liquidity risk refers to the potential inability of the Group and the Bank to meet its funding requirements arising from cash flow mismatches at a reasonable cost. Market liquidity risk refers to the Group's and the Bank's potential inability to liquidate positions quickly and in sufficient volumes, at a reasonable price.

Measurement

Liquidity is measured by the Group's and the Bank's ability to efficiently and economically accommodate decrease in deposits/funding (such as funds obtained from the Government) and other purchased liabilities and to fund increases in assets to ensure continued growth of the Group and the Bank.

The Group and the Bank maintain large capital base, sufficient liquid assets, diversified funding sources, and regularly assesses the long-standing relationship with traditional fund providers. These processes are subject to regular reviews to ensure adequacy and appropriateness.

In addition, the Group's and the Bank's liquidity positions are monitored and managed through structural liquidity indicators, such as loan to purchase funds and offshore revolving funds utilisation rate ratios to maintain an optimal funding mix and asset composition.

Table below analyses assets and liabilities of the Group's and the Bank's according to their contractual maturity:

Group	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM'000	Total RM′000
2020						
Assets						
Cash and bank balances	122,399	-	-	-	-	122,399
Deposits and placements with banks						
and other financial institutions	-	3,205,749	148,201	10,149	-	3,364,099
Financial Investment	-	-	49,459	1,116,092	-	1,165,551
Loans, advances and financing	-	189,598	932,205	1,112,235	1,445,045	3,679,083
Derivative financial instruments	141,749	-	-	-	-	141,749
Other assets	163,334	-	-	-	-	163,334
Total assets	427,482	3,395,347	1,129,865	2,238,476	1,445,045	8,636,215
Liabilities						
Borrowings	-	748,027	2,064,109	3,322,895	456,251	6,591,282
Derivative financial instruments	-	-	-	-	-	-
Other liabilities	442,800	-	-	-	-	442,800
Total liabilities	442,800	748,027	2,064,109	3,322,895	456,251	7,034,082
Net maturity mismatch	(15,317)	2,647,320	(934,244)	(1,084,419)	988,794	1,602,134

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Liquidity risk management (cont'd.)

Measurement (cont'd.)

Table below analyses assets and liabilities of the Group's and the Bank's according to their contractual maturity (cont'd.):

Group	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM′000	Over 5 years RM'000	Total RM'000
2019						
Assets						
Cash and bank balances	62,593	-	-	-	-	62,593
Deposits and placements with banks and other financial institutions	-	3,022,168	25,000	-	-	3,047,168
Financial Investment	-	-	-	1,204,442	-	1,204,442
Loans, advances and financing	676,314	1,025,259	292,669	1,815,073	959,327	4,768,642
Derivative financial instruments	61,218	-	-	-	-	61,218
Other assets	357,840	-	-	-	-	357,840
Total assets	1,157,965	4,047,427	317,669	3,019,515	959,327	9,501,903
Liabilities						
Borrowings	-	2,394,740	363,201	4,161,213	519,280	7,438,434
Derivative financial instruments	18,531	-	-	-	-	18,531
Other liabilities	486,688	-	-	-	-	486,688
Total liabilities	505,219	2,394,740	363,201	4,161,213	519,280	7,943,653
Net maturity mismatch	652,746	1,652,687	(45,532)	(1,141,698)	440,047	1,558,250

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Liquidity risk management (cont'd.)

Measurement (cont'd.)

Table below analyses assets and liabilities of the Group's and the Bank's according to their contractual maturity (cont'd.):

Bank	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM'000	Total RM'000
2020						
Assets Cash and bank balances Deposits and placements with banks	122,399	-	-	-	-	122,399
and other financial institutions Financial Investment	-	3,205,749	148,201 49,459	10,149 1,116,092	-	3,364,099 1,165,551
Loans, advances and financing Derivative financial instruments Other assets	141,749 227,463	189,598 - -	932,205 - -	1,112,125 - -	1,445,155 - -	3,679,083 141,749 227,463
Total assets	491,611	3,395,347	1,129,865	2,238,366	1,445,155	8,700,344
Liabilities Borrowings	-	748,027	2,064,109	3,322,895	456,251	6,591,282
Derivative financial instruments Other liabilities	506,934	-	-	-	-	- 506,934
Total liabilities	506,934	748,027	2,064,109	3,322,895	456,251	7,098,216
Net maturity mismatch	(15,322)	2,647,320	(934,244)	(1,084,529)	988,904	1,602,129
2019						
Assets						
Cash and bank balances Deposits and placements with banks	62,593	-	-	-	-	62,593
and other financial institutions Financial Investment	-	3,022,168	25,000	- 1,204,442	-	3,047,168 1,204,442
Loans, advances and financing Derivative financial instruments	676,314 61,218	1,025,259	292,669	1,815,073	959,327	4,768,642 61,218
Other assets	421,969	-	-	-	-	421,969
Total assets	1,222,094	4,047,427	317,669	3,019,515	959,327	9,566,032
Liabilities						
Borrowings Derivative financial instruments Other liabilities	- 18,531 550,822	2,394,740 - -	363,201 - -	4,161,213 - -	519,280 - -	7,438,434 18,531 550,822
Total liabilities	569,353	2,394,740	363,201	4,161,213	519,280	8,007,787
Net maturity mismatch	652,741	1,652,687	(45,532)	(1,141,698)	440,047	1,558,245

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Liquidity risk management (cont'd.)

The following tables show the contractual undiscounted cash flow payable for non-derivatives financial liabilities. The financial liabilities in the tables below do not agree to the balances in the statement of financial position as the tables incorporate all contractual cash flows, on an undiscounted basis, relating to both principal and interest payments. The maturity profile does not necessarily reflect behavioural cash flows.

Group and Bank	On demand RM′000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM′000	Over 5 years RM′000	Total RM'000
2020						
Derivative financial instruments	-	-	-	-	-	-
Non-derivative financial liabilities						
Borrowings	-	751,207	2,114,612	3,426,350	603,452	6,895,621
Other liabilities	442,800	-	-	-	-	442,800
Total financial liabilities	442,800	751,207	2,114,612	3,426,350	603,452	7,338,421
Commitments and contingencies						
Banking operation commitments						
Contracted but not provided for:						
Guarantee facility	124,039	_	_	_	_	124,039
Letter of credit	3,281	-	-	-	-	3,281
Undrawn loans and financing	-	612,020	1,163,470	264,584	108,438	2,148,512
	127,320	612,020	1,163,470	264,584	108,438	2,275,832
Insurance operation commitments						
Contracted but not provided for:						
Within one year	-	-	454,725	-	-	454,725
One year or later and no later						
than five years	-	-	-	366,635	-	366,635
	-	-	454,725	366,635	-	821,360
Total commitments and						
contingencies	127,320	612,020	1,618,195	631,219	108,438	3,097,192

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Liquidity risk management (cont'd.)

Group and Bank	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM′000	Over 5 years RM'000	Total RM'000
2019						
Derivative financial liabilities instruments	-	28,363	80,517	634,629	65,537	809,046
Non-derivative financial liabilities						
Borrowings	-	2,435,288	498,132	4,546,489	600,049	8,079,958
Other liabilities	486,688	-	-	-	-	486,688
Total financial liabilities	486,688	2,435,288	498,132	4,546,489	600,049	8,566,646
Commitments and contingencies						
Banking operation commitments						
Contracted but not provided for:						
Guarantee facility	336,306	-	-	-	-	336,306
Letter of credit	5,598	-	-	-	-	5,598
Undrawn loans and financing	3,662	448,504	610,470	69,844	332,002	1,464,48
	345,566	448,504	610,470	69,844	332,002	1,806,386
Insurance operation commitments						
Contracted but not provided for:						
Within one year	-	-	739,232	-	-	739,232
One year or later and no later						
than five years	-	-	-	483,275	-	483,275
	-	-	739,232	483,275	-	1,222,507
Total commitments and						
contingencies	345,566	448,504	1,349,702	553,119	332,002	3,028,893

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk management

Approach and risk strategy

The Group and the Bank recognise that credit risk is inherent in its banking and insurance activities. The main objective of the Group's and the Bank's credit risk management is to ensure that exposure to credit risk is always kept within its capability and financial capacity to withstand potential future losses.

The Group's and the Bank's strategies in credit risk management are:

- Consistent credit approving standards are applied in each of its credit decision process;
- All credit decisions are within credit risk tolerance that the Group and the Bank are willing to take in meeting its mandated role;
- All credit risk inherent in business activities of the Group and the Bank are comprehensively identified, measured and managed;
- Ensure the Group and the Bank hold adequate capital against credit risk and adequately compensated for risks assumed;
- Regular credit review is performed as an effective tool to constantly evaluate the quality of credits given and adherence to the credit process;
- The composition and quality of the Group's and the Bank's credit portfolio are constantly monitored to identify and manage concentrations risk; and
- Conduct stress testing on the Group's and the Bank's credit portfolio to identify possible events or future changes in economic conditions that could have favourable effects to its credit exposures and assess the Groups and the Bank's ability to withstand such changes.

Risk identification

The Group and the Bank take into account the sources of credit risks identified from all lines of business on a bank-wide basis such as direct financing risk, contingent financing risk, issuer risk, pre-settlement risk and settlement risk.

As a development financial institution, the Group and the Bank are expected primarily to fill the gaps in the supply of financial services that are not normally provided by other banking institutions.

Therefore, the Group and the Bank are exposed to credit risk mainly from credit facilities to finance and support exports and imports of goods, services and overseas projects with emphasis on non-traditional markets, provision of export credit insurance services, export financing insurance, overseas investment insurance and guarantee facilities.

The Group and the Bank are also exposed to credit risk from investment in securities and other financial market transactions.

Measurement

The Group and the Bank monitor actual exposures against established limits and have procedures in place for the purpose of monitoring and taking appropriate actions when such limits are breached. If exceeded limits, such occurrences must be reported to the MRC and subsequently, corrective measures are taken to avoid recurrence of such breaches.

Internal credit rating system is an integral part of the Group's and the Bank's credit risk management. It provides a good means of differentiating the degree of credit risk in the different credit exposures of the Group and the Bank. This will allow more accurate determination of the overall characteristics of the credit portfolio, concentrations, problem credits and the adequacy of allowances for losses on loans, advances and financing.

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk management (cont'd.)

Impairment of financial assets

The Group and the Bank individually assesses its financial assets for any objective evidence of impairment as a result of one or more loss events that occurred after the initial recognition. In determining that there is objective evidence of an impaired loss, the Group and the Bank adopted a systematic mechanism for a prompt trigger of impairment test whereby the triggers are based on obligatory and judgmental event triggers.

When there is objective evidence of impairment of the financial assets, the classification of these assets as impaired shall be endorsed and approved by Management Committee ("MC"). Impairment losses are recorded as charges to the statement of profit and loss. The carrying amount of impaired loans, advances and financing on the statement of financial position is reduced through the use of impairment allowance account. Losses expected from future events are not recognised.

Credit risk exposure

Maximum exposure to credit risk without taking into account of any collateral and other credit enhancements:

Group and Bank	Maximum exposure to credit risk RM′000	Collateral value RM'000	Net exposures RM'000
2020			
Credit exposure for on-balance sheet assets:			
Cash and bank balances	122,399	-	122,399
Deposits and placements with banks and other financial institutions	3,364,099	-	3,364,099
Financial investments	1,165,551	-	1,165,551
Loans, advances and financing	3,679,083	2,560,461	1,118,622
Insurance receivables	588	-	588
Net derivative financial instruments	141,749	-	141,749
Other assets excluding tax prepayment	80,718	-	80,718
	8,554,187	2,560,461	5,993,726
Credit exposure for off-balance sheet assets:			
Banking operations commitments	2,275,832	-	2,275,832
Insurance operations commitments			
Short term	454,725	-	454,725
Medium/Long term	366,635	-	366,635
	3,097,192	-	3,097,192
	11,651,379	2,560,461	9,090,918

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Maximum exposure to credit risk without taking into account of any collateral and other credit enhancements (cont'd.):

Group and Bank	Maximum exposure to credit risk RM'000	Collateral value RM'000	Net exposures RM'000
2019			
Credit exposure for on-balance sheet assets:			
Cash and bank balances	62,593	-	62,593
Deposits and placements with banks and other financial institutions	3,047,168	-	3,047,168
Financial investments	1,204,442	-	1,204,442
Loans, advances and financing	4,768,642	3,012,318	1,756,324
Insurance receivables	89	-	89
Net derivative financial instruments	42,687	-	42,687
Other assets excluding tax prepayment	278,113	-	278,113
	9,403,734	3,012,318	6,391,416
Credit exposure for off-balance sheet assets:			
Banking operations commitments	1,806,386	-	1,806,386
Insurance operations commitments Short term Medium/Long term	739,232 483,275	-	739,232 483,275
	3,028,893	-	3,028,893
	12,432,627	3,012,318	9,420,309

Collateral and credit enhancement

Collateral represents the asset pledged by a customer and/or a third party on behalf of the customer, in whole or in part, to secure a credit exposure and/or potential credit exposure with the Group and the Bank, and subject to seizure in the event of default. Collateral provides the Group and the Bank with a secondary source of repayment, i.e. a source of fund to help recover its investment should the customer be unable to repay the facility obtained from the Group and the Bank.

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Collateral and credit enhancement (cont'd.)

The Group and the Bank shall consider accepting the collateral based on its marketability, measurability, stability, transferability, speed in realising the collateral value, enforceability and free from encumbrances. The collateral types and amounts held by the Group and the Bank are as follows:

	2020 RM'000	2019 RM′000
Collateral type		
Secured by cash	45,718	121,331
Secured by property	1,652,440	1,710,566
Secured by machinery	862,303	1,180,421
	2,560,461	3,012,318

The financial assets that are credit impaired and related collateral held in order to mitigate potential losses are shown below:

	Gross carrying amount RM′000	ECL RM'000	Net carrying amount RM′000	Fair value of collateral held RM'000
2020				
Credit impaired financial assets				
Loans, advances and financing Financial investment at FVOCI	2,382,477 100,000	1,610,717 100,000	771,760 -	1,241,209 -
Total credit impaired financial assets	2,482,477	1,710,717	771,760	1,241,209
2019				
Credit impaired financial assets				
Loans, advances and financing	2,643,617	1,968,281	675,336	1,630,357
Financial investment at FVOCI	100,000	100,000	-	-
Total credit impaired financial assets	2,743,617	2,068,281	675,336	1,630,357

Collateral and other credit enhancements

The main types of collateral or other credit enhancements held by the Group and the Bank to mitigate credit risk are fixed deposits, securities, commercial and residential properties and machineries.

NOTES TO THE FINANCIAL STATEMENTS

Exposures to credit risk by geographical region are as follows: On-balance sheet exposure

Group and Bank	Cash and bank balances RM′000	Deposits and placements with banks and other financial institutions RM'000	Financial investments RM′000	Gross loans, advances and financing RM'000	Insurance receivables RM′000	Net derivative financial instruments RM′000	Other assets RM′000	Total RM'000
2020								
Malaysia	122,399	3,364,099	1,165,551	2,658,855	288	141,749	80,718	7,533,959
East Asia	1	1	1	46,620	1	1	1	46,620
South Asia	1	ı	ı	1,517,637	ı	1	1	1,517,637
Central Asia	1	ı	ı	322,905	ı	1	1	322,905
Middle East	1	1	ı	343,070	ı	1	1	343,070
Africa	1	ı	ı	196,536	ı	1	1	196,536
Europe	1	1	1	463,324	1	1	1	463,324
America	1	1	1	79,358	1	1	1	79,358
Oceania	1	1	1	111,259	1	1	1	111,259
	122,399	3,364,099	1,165,551	5,739,564	288	141,749	80,718	10,614,669

FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Geographical analysis

Section 06

FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Geographical analysis (cont'd.)

Exposures to credit risk by geographical region are as follows: (cont'd.)

On-balance sheet exposure (cont'd.)

Group and Bank	Cash and bank balances RM′000	Deposits and placements with banks and other financial institutions RM/000	Financial investments RM′000	Gross loans, advances and financing RM'000	Insurance receivables RM′000	Net derivative financial instruments RM′000	Other assets RM'000	Total RM′000
2019								
Malaysia	62,593	3,047,168	1,204,442	3,338,293	88	42,687	278,113	7,973,385
East Asia	I	ı	ı	68,725	1	ı	1	68,725
South Asia	ı	ı	1	1,961,305	1	1	1	1,961,305
Central Asia	ı	ı	ı	335,923	ı	ı	1	335,923
Middle East	ı	ı	ı	345,562	ı	ı	1	345,562
Africa	ı	ı	ı	239,604	ı	ı	1	239,604
Europe	I	ı	1	562,406	1	ı	1	562,406
America	ı	ı	ı	80,053	ı	ı	1	80,053
Oceania	1	ı	1	79,162	1	1	1	79,162
	62,593	3,047,168	1,204,442	7,011,033	88	42,687	278,113	11,646,125

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Geographical analysis (cont'd.)

Off-balance sheet exposure

Group and Bank	Banking operation commitments RM'000	Insurance operation short term RM'000	Insurance operation medium/ Iong term RM'000	Total RM′000
2020				
Malaysia	2,138,945	239,092	-	2,378,037
East Asia	-	26,288	-	26,288
Central Asia	-	-	-	-
South Asia	25,242	65,059	273,096	363,397
Middle East	80,340	22,152	-	102,492
Africa	31,305	8,125	93,539	132,969
Europe	-	32,782	-	32,782
America	-	40,936	-	40,936
Oceania	-	20,291	-	20,291
	2,275,832	454,725	366,635	3,097,192
2019				
Malaysia	1,263,490	317,392	-	1,580,882
East Asia	117,915	135,600	296,379	549,894
Central Asia	-	-	-	-
South Asia	-	17,508	24,496	42,004
Middle East	95,741	24,238	-	119,979
Africa	15,390	29,233	162,400	207,023
Europe	-	101,361	-	101,361
America	-	82,648	-	82,648
Oceania	313,850	31,252	-	345,102
	1,806,386	739,232	483,275	3,028,893

FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Industrial analysis

Exposures to credit risk by industry are as follows:

On-balance sheet exposure

	Cash and	Deposits and placements with banks and	i	Gross loans, advances		Net derivative		
Group and Bank	bank balances RM′000	other financial institutions RM′000	Financial investments RM'000	and financing RM′000	Insurance receivables RM′000	financial instruments RM′000	Other assets RM′000	Total RM'000
Primary agriculture	1	1	49,459	232,815	1	1	1	282,274
Mining and quarrying	1	1	1	501,845	1	1	1	501,845
Manufacturing	1	1	ı	825,940	ı	1	1	825,940
Fransport, storage and communication	1	1	320,170	1,651,578	1	1	1	1,971,748
Construction	1	1	1	966,620	ı	ı	1	966,620
Wholesale and retail								
trade and restaurants				(((
and notels	ı		ı	436,841	1	1	ı	436,841
Finance, insurance,								
real estate and business activities	122,399	3,364,099	308,556	524,617	1	141,749	1	4,461,420
Electricity, gas and								
	1	1	186,684	339,628	ı	1	1	526,312
Education, health &								
	ı	ı	ı	153,183	1	1	1	153,183
Government	1	1	300,682	1	1	1	1	300,682
Property development	ı	ı	ı	106,497	ı	1	1	106,497
	1	1	1	1	288	I	80,718	81,306
	122,399	3,364,099	1,165,551	5,739,564	588	141,749	80,718	10,614,668

NOTES TO THE FINANCIAL STATEMENTS

Group and Bank	Cash and bank balances RM′000	Deposits and placements with banks and other financial institutions RMY000	Financial investments RM′000	Gross loans, advances and financing	Insurance receivables RM'000	Net derivative financial instruments RM'000	Other assets RM′000	Total RM′000
2019								
Primary agriculture	ı	ı	49,040	608,422	1	1	ı	657,462
Mining and quarrying	1	ı	1	339,975	1	1	1	339,975
Manufacturing	ı	ı	1	1,298,316	1	ı	ı	1,298,316
Transport, storage and communication	1	ı	313,987	1,505,785	I	ı	•	1,819,772
Construction	1	ı	1	216,186	1	1	1	216,186
Wholesale and retail trade and restaurants								
and hotels	1	ı	ı	858,049	ı	1	1	858,049
Finance, insurance,								

556,405 99,074

4,101,595

42,687

643,669

305,478

3,047,168

62,593

business activities

real estate and

Electricity, gas and

water

693,359

727,730 80,807

> 80,718 80,718

> 89 88

99,074 556,405

458,324

235,035

426,828

300,902

Property development

Government

Others

Education, health &

others

11,448,730

42,687

7,011,033

1,204,442

3,047,168

62,593

FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Industrial analysis (cont'd.)

Exposures to credit risk by industry are as follows: (cont'd.)

On-balance sheet exposure (cont'd.)

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Industrial analysis (cont'd.)

Off-balance sheet exposure

Group and Bank	Banking operation commitments RM′000	Insurance operation short term RM'000	Insurance operation medium/ Iong term RM'000	Total RM′000
2020				
Manufacturing	711,465	436,464	63,492	1,211,421
Transport, storage and communication	813,388	-	-	813,388
Construction	25,327	-	219,730	245,057
Electricity, gas and water supply	21,332	-	-	21,332
Finance, insurance, real estate and business activities	258,341	-	-	258,341
Wholesale and retail trade and restaurants and hotels	108,871	18,261	-	127,132
Government - Mining and quarrying	251,402	-	3,073	254,475
Primary Agriculture	85,706	-	-	85,706
Education, health and others	-	-	80,340	80,340
Property development	-	-	-	-
Others	-	-	-	-
	2,275,832	454,725	366,635	3,097,192
2019				
Manufacturing	794,336	623,456	131,784	1,549,576
Transport, storage and communication	82,612	-	-	82,612
Construction	13,881	-	51,981	65,862
Electricity, gas and water supply	-	-	42,613	42,613
Finance, insurance, real estate and business activities	112,948	-	171,906	284,854
Wholesale and retail trade and restaurants and hotels	450,288	15,014	-	465,302
Government	89,235	-	-	89,235
Mining and quarrying	204,650	-	3,131	207,781
Primary agriculture	-	-	-	-
Education, health and others	7,605	-	81,860	89,465
Property development	50,831	-	-	50,831
Others	-	100,762	-	100,762
	1,806,386	739,232	483,275	3,028,893

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit risk exposure (cont'd.)

Relief measure baseline by industry breakdown:

Group and Bank	Outstanding Balance RM′000	ECL RM'000	Moratorium RM'000
2020			
Primary agriculture	13,132	1,318	70
Manufacturing	600,265	176,102	3,567
Transport, storage and communication	192,546	69,976	(2,178)
Construction	205,164	16,541	34,544
Wholesale and retail trade, and restaurants and hotels	87,305	9,525	11,403
Others	74,492	28,472	-
	1,172,904	273,462	47,406
As a percentage of total:			
Primary agriculture			0.23%
Manufacturing			10.46%
Transport, storage and communication			3.35%
Construction			3.57%
Wholesale and retail trade, and restaurants and hotels			1.52%
Others			1.30%

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit quality by class of financial assets

Credit quality for treasury credit risk exposures

The table below shows treasury credit risk exposure by the current counterparties' rating:

Group and Bank	2020 RM′000	
Financial investments at FVOCI (Gross):		
AA	50,536	50,210
D	100,000	100,000
Government guarantees	628,759	619,486
	779,295	769,696
Investment securities at amortised cost (Gross):		
Long-term		
BBB	-	306,066
BB	300,588	-
Government guarantees	300,686	301,114
	601,274	607,180
Net derivative financial assets/(liabilities)		
Financial institutions		
AAA	57,180	100
A +	8,565	1,625
AA-	74,470	40,681
AA2	1,534	281
	141,749	42,687

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit quality by class of financial assets (cont'd.)

Credit quality by loans, advances and financing

For commercial exposures, the Group and the Bank use ten risk grades with rating '1' representing the lowest risk. Meanwhile for Sovereign exposures, the Group and the Bank use five risk grades with rating 'aaa' representing the lowest risk. The exposure under each of these risk grades is as follows:

	ECL Stage 1 RM'000	ECL Stage 2 RM'000	ECL Stage 3 RM'000	Total RM′000
2020				
Commercial customer				
Risk Rating 1	-	-	-	-
Risk Rating 2	274,866	-	-	274,866
Risk Rating 3	529,221	87,764	-	616,985
Risk Rating 4	154,336	428,834	-	583,170
Risk Rating 5	193,089	668,280	-	861,369
Risk Rating 6	1,229	315,544	-	316,773
Risk Rating 7	17	236,702	-	236,719
Risk Rating 8	-	67,279	-	67,279
Risk Rating 9	-	2,898	-	2,898
Impaired	-	-	2,382,477	2,382,477
	1,152,758	1,807,301	2,382,477	5,342,536
Sovereign				
Risk Rating b-	-	2,347	-	2,347
Risk Rating b+	-	19,712	-	19,712
Risk Rating ccc	-	339,628	-	339,628
	-	361,687	-	361,687
	1,152,758	2,168,988	2,382,477	5,704,223

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Credit quality by class of financial assets (cont'd.)

Credit quality by loans, advances and financing (cont'd.)

For commercial exposures, the Group and the Bank use ten risk grades with rating '1' representing the lowest risk. Meanwhile for Sovereign exposures, the Group and the Bank use five risk grades with rating 'aaa' representing the lowest risk. The exposure under each of these risk grades is as follows (cont'd.):

	ECL Stage 1 RM'000	ECL Stage 2 RM'000	ECL Stage 3 RM'000	Total RM′000
2019				
Commercial customer				
Risk Rating 1	-	-	-	-
Risk Rating 2	534,608	-	-	534,608
Risk Rating 3	544,420	14,919	-	559,339
Risk Rating 4	163,040	766,548	-	929,588
Risk Rating 5	734,248	82,147	-	816,395
Risk Rating 6	196,583	163,123	-	359,706
Risk Rating 7	-	571,397	-	571,397
Risk Rating 8	-	32,993	-	32,993
Risk Rating 9	-	1,508	-	1,508
Impaired	-	-	2,643,617	2,643,617
	2,172,899	1,632,635	2,643,617	6,449,151
Sovereign				
Risk Rating b+	2,710	-	-	2,710
Risk Rating bb	305,363	-	-	305,363
Risk Rating bb+	21,696	-	-	21,696
	329,769	-	-	329,769
	2,502,668	1,632,635	2,643,617	6,778,920

Restructured items

Restructured loans refer to the financial assets that would otherwise be past due or impaired where there is fundamental revision in the principal terms and conditions of the facility. Restructuring shall be considered when the customer's business is still viable and is expected to remain viable after the restructuring. There were impaired loans restructured by the Group and the Bank during the year of RM109,434,295.48 (2019: RM127,682,059.70).

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Fair values

(i) Fair value hierarchy

The table below analyses financial instruments carried at fair value, by valuation method. The different levels have been defined as follows:

- Level 1 Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 Valuation method for which all significant inputs are, or are based on, observable market data.
- Level 3- Valuation method for which significant inputs are not based on observable data.

For financial instruments classified as Level 1, the valuations are determined by reference to unadjusted quoted prices for identical assets or liabilities in active markets where the quoted prices are readily available, and the prices represent actual and regularly occurring market transactions at arm's length basis. An active market is one in which transactions occur with sufficient volume and frequency to provide pricing information on an ongoing basis.

For financial instruments classified as Level 2, their values are based on quoted prices in inactive markets, or whose values are based on models whereby the inputs to those models are observable either directly or indirectly for substantially the full term of the asset or liability. These would include certain bonds, corporate debt securities and issued notes.

The following table represents financial assets and liabilities measured at fair value and classified by level with the following fair value measurement hierarchy:

Group and Bank	Carrying value RM′000	Fair value Level 2 RM′000	Fair value Level 3 RM'000
2020			
Financial assets			
Assets measured at fair value Financial investments at FVOCI - Unquoted debt securities	678,185	678,185	-
Derivative financial instruments	141,749	141,749	-
Total financial assets carried at fair value	819,934	819,934	-
Assets not measured at fair value			
Investment properties	832	-	1,140
Investment securities at amortised cost - Unquoted debt securities Loans, advances and financing	487,366 3,679,083	540,348	- 3,678,630
	0,070,000		0,070,000
Financial liabilities			
Liabilities not measured at fair value			
Borrowings	6,591,282	6,595,733	-

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Fair values (cont'd.)

(i) Fair value hierarchy (cont'd.)

The following table represents financial assets and liabilities measured at fair value and classified by level with the following fair value measurement hierarchy (cont'd.):

Group and Bank	Carrying value RM′000	Fair value Level 2 RM'000	Fair value Level 3 RM'000
2019			
Financial assets			
Assets measured at fair value			
Financial investments at FVOCI			
- Unquoted debt securities	668,504	668,504	-
Derivative financial instruments	61,218	61,218	-
Total financial assets carried at fair value	729,722	729,722	-
Assets not measured at fair value			
Investment properties	850	-	1,140
Investment securities at amortised cost			
- Unquoted debt securities	535,938	558,361	-
Loans, advances and financing	4,768,642	-	4,766,632
Financial liabilities			
Liabilities measured at fair value			
Derivative financial instruments	18,531	18,531	
Total financial liabilities carried at fair value	18,531	18,531	-
Liabilities not measured at fair value			
Borrowings	7,438,434	7,443,665	

There were no transfer between Level 1, Level 2 and Level 3 of the fair value hierarchy during the financial year.

(ii) Financial assets and liabilities carried at fair value

The carrying amounts of cash and cash equivalents, other receivables and other payables approximate fair values due to the relatively short term nature of these financial instruments.

Financial investments at FVOCI

The fair value of quoted financial investments is derived from market bid prices as at the reporting date. For unquoted financial investments, the fair value is determined based on quotes from independent dealers or using valuation techniques such as the discounted cash flows method.

NOTES TO THE FINANCIAL STATEMENTS

42. FINANCIAL RISK MANAGEMENT POLICIES (CONT'D.)

Fair values (cont'd.)

(ii) Financial assets and liabilities carried at fair value (cont'd.)

Derivative financial assets/liabilities

The fair value is based on quoted market price or marked to model valuation.

Borrowings (Hedged items)

The fair value is based on marked to model valuation.

(iii) Financial assets and liabilities not carried at fair value

The following methods and assumptions are used to estimate the fair value of each class of financial instruments:

Financial investments at amortised cost

For non actively traded financial investments, independent broker quotations are obtained. Fair values of equity financial investments are estimated using a number of methods, including earning multiples and discounted cash flows analysis. Where discounted cash flows technique is used, the estimated future cash flows are discounted using applicable prevailing market or indicative rates of similar instruments at the reporting date.

Loans, advances and financing

Loans, advances and financing to borrowers/customers, where such market prices are not available, various methodologies have been used to estimate the approximate fair values of such instruments. These methodologies are significantly affected by the assumptions used and judgements made regarding risk characteristics of various financial instruments, discount rates, estimates of future cash flows, future expected loss experience and other factors. Changes in the assumptions could significantly affect these estimates and the resulting fair value estimates. Therefore, for a significant portion of the Group's and the Bank's financial instruments, including loans, advances and financing to customers, their respective fair value estimates do not purport to represent, nor should they be construed to represent, the amount that the Group and the Bank could realise in a sale transaction at the reporting date.

The fair values of variable rate loans/financing are estimated to approximate their carrying values. For fixed rate loans and Islamic financing, the fair values are estimated based on expected future cash flows of contractual instalment payments, discounted at applicable and prevailing rates at reporting date offered for similar facilities to new borrowers/customers with similar credit profiles. In respect to impaired loans/financing, the fair values are deemed to approximate the carrying values which are net of allowances for stage 3 ECL.

Investment properties

The fair values of investment properties are estimated based on comparison with indicative market value determined by an accredited independent valuer.

Borrowings (Non-hedged items)

The fair value of variable rate non-concessional borrowings is estimated to approximate the carrying amount.

43. INSURANCE RISKS

The principal underwriting risk to which the Group and the Bank is exposed is credit risk in connection with credit, guarantee and political risk insurance underwriting activities. Management has established underwriting processes and limits to manage this risk by performing credit review on its policy holders and buyers.

The underwriting function undertakes qualitative and quantitative risk assessments on all buyers and clients before deciding on an approved insured amount. Policies in riskier markets may be rejected or charged at a higher premium rate accompanied by stringent terms and conditions to commensurate the risks.

Concentration limits are set to avoid heavy concentration within a specific region or country. Maximum limits are set for buyer credit limits and client facility limits for prudent risk mitigation.

For the monitoring of buyer risks, the Group and the Bank takes into consideration both qualitative and quantitative factors and conducts regular reviews on the buyers' credit standing and payment performance to track any deterioration in their financial position that may result in a loss to the Group and the Bank.

On country risk, the Group and the Bank periodically reviews the economic and political conditions of the insured markets so as to revise its guidelines, wherever appropriate. In order to mitigate the insurance risk, the Group and the Bank may cede or transfer the risk to another insurer company. The ceding arrangement minimises the net loss to the Group and the Bank arising from potential claims.

Key assumptions

The sensitivity analysis is based upon the assumptions set out in the actuarial report and is subject to the reliance's and limitations contained within the report. One particular reliance is that the net sensitivity results assume that all reinsurance recoveries are receivable in full.

The sensitivity items shown are independent of each other. In practice, a combination of adverse and favourable changes could occur.

The sensitivity results are not intended to capture all possible outcomes. Significantly more adverse or favourable results are possible.

Sensitivity analysis

The independent actuarial firm engaged by the Group and the Bank re-runs its valuation models on various bases. An analysis of sensitivity around various scenarios provides an indication of the adequacy of the Group's and the Bank's estimation process in respect of its Insurance contracts and Takaful certificates. The table presented below demonstrates the sensitivity of the Insurance contract liabilities and Takaful certificates estimates to particular movements in assumptions used in the estimation process.

The analysis below is performed for reasonably possible movements in key assumptions with all other assumptions held constant, showing the impact on gross and net liabilities, profit before tax and equity. The correlation of assumptions will have a significant effect in determining the ultimate claims liabilities, but to demonstrate the impact due to changes in assumptions, assumptions had to be changed on an individual basis.

	2020 Net RM'000	2019 Net RM'000
Estimated claim liabilities (Note 22)	51,701	48,863

NOTES TO THE FINANCIAL STATEMENTS

43. INSURANCE RISKS (CONT'D.)

Claim liability sensitivity analysis

a. Change in claim costs

Assumed an average claim cost of RM550,000 (2019: RM400,000) net of non-reinsurance recoveries for the Comprehensive Policy Shipments and adopted the Group's and the Bank's specific provisions for the other types of contracts where applicable. Changing the average claims cost and specific provisions by 10% gives the following result:

	2020 Net)19 let
	RM′000 High +10%	RM'000 Low -10%	RM′000 High +10%	RM'000 Low -10%	
Estimated claim liabilities	52,069	51,334	49,112	48,616	

b. Change in average number of claims

Assumed 10% (2019: 8%) of Comprehensive Policy Shipments policies as IBNR claims for Comprehensive Policy Shipments. Changing this by 10% gives the following result:

	2020 Net				019 Vet
	RM′000 High +10%	RM'000 Low -10%	RM′000 High +10%	RM′000 Low -10%	
Estimated claim liabilities	51,918	51,485	49,137	48,566	

c. Change in Claims Handing Expenses ("CHE")

Assumed the following expenses 5% of gross IBNR and 4% of the specific provisions. Changing this by 10% points gives the following result:

	2020 Net				019 Vet
	RM′000 High +10%	RM'000 Low -10%	RM′000 High +10%	RM′000 Low -10%	
Estimated claim liabilities	51,940	51,463	49,090	48,638	

43. INSURANCE RISKS (CONT'D.)

Claim liability sensitivity analysis (cont'd.)

d. Change in PRAD %

Assumed a claim Provision of Risk Margin for Adverse Deviation ("PRAD") of 25%. Changing this by 10% (to 27.5% and 22.5% respectively) gives the following result:

	2020 Net		2019 Net	
	RM′000 High +10%	RM′000 Low -10%	RM′000 High +10%	RM'000 Low -10%
Estimated claim liabilities	52,736	50,668	49,678	48,050
			2020 Net RM′000	2019 Net RM'000
Estimated premium			9,870	-

Premium/contribution liability sensitivity analysis

a. Change in probability of default

Management has assumed 1-year probability of default of ranging from 0.5% to 5% for short-term contracts, depending on the type of contract. For the medium long term ("MLT") policies, all 1-year probabilities were assumed to have a B rating which equated to a 3.2% 1-year probability of default. Changing this rating assumption to B rating (less trustworthy - for the "High" Scenario) and B+- rating (more trustworthy - for the "Low" Scenario) gives the following result:

	2020 Net				
	High B- rating points	Low B+ rating points	High B- rating points	Low BBB- rating points	
Estimated premium/contribution	12,650	8,989	9,773	7,065	

b. Change in recovery rates

On the premium liability front, some of the MLT policies have reinsurance cover. For the "High" Scenario, management has reduce all of these by 10%. For the "Low" scenario management has increase them by 10%.

	2020 Net				
	RM′000 High +10%	RM'000 Low -10%	RM′000 High +10%	RM′000 Low -10%	
Estimated premium liabilities/contribution	11,494	8,245	7,065	7,065	

NOTES TO THE FINANCIAL STATEMENTS

43. INSURANCE RISKS (CONT'D.)

Premium/contribution liability sensitivity analysis (cont'd.)

c. Change in Maintenance Expenses ("ME")

Assumed ME of 5%. Changing this by 10% (to 5.5% and 4.5% respectively) points gives the following result:

	20	20	2019	
	N	et	Net	
	RM′000	RM'000	RM′000	RM'000
	High	Low	High	Low
	+10%	-10%	+10%	-10%
Estimated premium liabilities/contribution	9,892	9,847	7,087	7,043

d. Change in PRAD %

Assumed a premium PRAD of 40%. Changing this by 10% (to 44% and 36% respectively) gives the following result:

		20 et	2019 Net	
	RM′000 High +10%	RM'000 Low -10%	RM′000 High +10%	RM'000 Low -10%
Estimated premium liabilities	10,152	9,588	7,219	6,911

44. ISLAMIC BUSINESS FUNDS
Statements of financial position as at 31 December 2020

Group and Bank

		lalamia	2020		lalamia	2019	
	Note	Islamic business fund RM'000	Takaful fund RM′000	Total RM'000	Islamic business fund RM'000	Takaful fund RM′000	Total RM'000
Assets							
Cash and bank balances Deposits and placements with banks and	(a)	96,283	759	97,042	454	341	795
other financial institutions	(b)	1,468,850	15,634	1,484,484	1,190,689	14,047	1,204,736
Financial investments	(c)	864,869	-	864,869	903,540	-	903,540
Islamic financing	(d)	2,083,341	-	2,083,341	2,486,294	-	2,486,294
Derivative financial instruments	(e)	1,532	-	1,532	279	-	279
Contribution receivable		-	361	361	-	435	435
Other receivables		8,794	11,730	20,524	180,221	9,930	190,151
Total assets		4,523,669	28,484	4,552,153	4,761,477	24,753	4,786,230
Liabilities							
Financing payable	(f)	2,095,467	-	2,095,467	2,709,440	-	2,709,440
Deferred income		1,911	5,343	7,254	6,943	5,929	12,872
Provision for commitments							
and contingencies	(0)	39,813	-	39,813	40,963	-	40,963
Provision for claim	(22(ii))	-	20,193	20,193	-	16,240	16,240
Provision for expenses liability		785	-	785	661	-	661
Other liabilities	(n)	1,767,081	2,948	1,770,029	1,478,006	2,584	1,480,590
Total liabilities		3,893,574	28,484	3,922,058	4,236,013	24,753	4,260,766
Financed by:							
Islamic banking fund		800,000	-	800,000	800,000	-	800,000
Reserves		2,976	-	2,976	(7,932)	-	(7,932)
Accumulated losses		(172,881)	-	(172,881)	(256,930)	-	(256,930)
Takaful participants fund	(j)	(11,483)	-	(11,483)	(9,674)	-	(9,674)
Total Islamic business fund and Takaful fund		618,612	-	618,612	525,464	-	525,464
Total liabilities, Islamic business fund, and Takaful participants fund		4,512,186	28,484	4,540,670	4,761,477	24,753	4,786,230
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Commitments and contingencies	(k)	1,056,279	623,439	1,679,718	1,283,548	899,812	2,183,360

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Statement of profit and loss for the year ended 31 December 2020 Group and Bank

			2020			2019	
	Note	Islamic business fund RM′000	Takaful fund RM'000	Total RM′000	Islamic business fund RM′000	Takaful fund RM'000	Total RM′000
Income derived from Islamic banking fund Financing cost	(g)	159,893 (49,404)		159,893 (49,404)	214,738 (94,011)	-	214,738 (94,011)
Net income from Islamic banking fund		110,489	-	110,489	120,727	-	120,727
Gross contribution Wakalah fee Reinsurance outward Decrease/(increase) in contributio liability	n	- 1,564 -	3,776 (1,564) (83)	3,776 - (83) 231	- 1,687 -	3,964 (1,687) (139) 6,142	3,964 - (139) 6,142
Increase in claim liability (Note 22 Increase in expenses liability (Note 22) Takaful fees and brokerage)	(124)	(4,023)	(4,023)	(393)	(9,571)	(9,571)
commission Income from Takaful activities		273 1,713	(19)	254 31	1,538	(29)	215
Islamic banking fund and Takaful fund results Other income/(expenses)	(h)	112,202 10,888	(1,682)	110,520 10,888	122,265 (11,450)	(1,320)	120,945 (11,450)
Net Income from Islamic business Administrative expenses Reversal of allowance on		123,090 (663)	(1,682)	121,408 (663)	110,815 (812)	(1,320)	109,495 (812)
doubtful debt Writeback/(allowances) for losses on on financing Writeback/(allowances) for	(i)	3,055	(127)	3,055	(55,924)	(217)	(55,924)
commitments and contingencies (Allowances)/writeback of allowances on financial investments	5	1,150 (42,583)	-	1,150 (42,583)	(28,481)	-	(28,481)
Profit/(Loss) for the year before zakat Taxation Zakat		84,049 - -	(1,809) - -	82,240 - -	35,920 - -	(1,537) - -	34,383 - -
Net profit/(loss) for the year		84,049	(1,809)	82,240	35,920	(1,537)	34,383

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Statement of Comprehensive Income for the year ended 31 December 2020 Group and Bank

		2020			2019	
Note	Islamic business fund RM'000	Takaful fund RM′000	Total RM'000	Islamic business fund RM'000	Takaful fund RM′000	Total RM′000
Net profit/(loss) for the year	84,049	(1,809)	82,240	35,920	(1,537)	34,383
Other comprehensive income to be reclassified to profit or (loss) in subsequent periods:						
Fair value changes on FVOCI	10,908	-	10,908	13,666	-	13,666
Net other comprehensive income to be reclassified to profit or (loss) in subsequent periods	10,908	-	10,908	13,666	-	13,666
Total comprehensive income/(loss) for the year	94,957	(1,809)	93,148	49,586	(1,537)	48,049

Statement of changes in Islamic business fund and Takaful fund for the year ended 31 December 2020

Group and Bank	Islamic Banking Fund RM′000	Retained profits/ (Accumulated losses) RM'000	Fair value adjustment reserve RM'000	Total RM′000
At 1 January 2019 Net profit for the year Other comprehensive profit	800,000	(300,987) 34,383	(21,598) - 13,666	477,415 34,383 13,666
At 31 December 2019 Net profit for the year Other comprehensive income	800,000 - -	(266,604) 82,240 -	(7,932) - 10,908	525,464 82,240 10,908
At 31 December 2020	800,000	(184,364)	2,976	618,612

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Statement of cash flows for Islamic business fund the financial year ended 31 December 2020

Cash flows from operating activities Profit before zakat Adjustments for: ECL Stage 3 of financing - Charged for the year - Written back during the year ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments ECL Stage 3 of commitments and contingencies	2020 RM'000 84,049 26,036 (43,301) 37,014 (27,300) 42,583 - 15,487 (16,637)	2019 RM'000 35,920 193,595 (291,543) 25,972 (42,213) (10,322) 12,943 21,910 (6,372)
Profit before zakat Adjustments for: ECL Stage 3 of financing - Charged for the year - Written back during the year ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	26,036 (43,301) 37,014 (27,300) 42,583 - 15,487 (16,637)	193,595 (291,543) 25,972 (42,213) (10,322) 12,943 21,910
Adjustments for: ECL Stage 3 of financing - Charged for the year - Written back during the year ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	26,036 (43,301) 37,014 (27,300) 42,583 - 15,487 (16,637)	193,595 (291,543) 25,972 (42,213) (10,322) 12,943 21,910
ECL Stage 3 of financing - Charged for the year - Written back during the year ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	(43,301) 37,014 (27,300) 42,583 - 15,487 (16,637)	(291,543) 25,972 (42,213) (10,322) 12,943 21,910
- Charged for the year - Written back during the year ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	(43,301) 37,014 (27,300) 42,583 - 15,487 (16,637)	(291,543) 25,972 (42,213) (10,322) 12,943 21,910
- Written back during the year ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	(43,301) 37,014 (27,300) 42,583 - 15,487 (16,637)	(291,543) 25,972 (42,213) (10,322) 12,943 21,910
ECL Stage 1 and 2 of financing - Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	37,014 (27,300) 42,583 - 15,487 (16,637)	25,972 (42,213) (10,322) 12,943 21,910
- Charged for the year - Written back during the year Additional/(reversal) of allowance on financial investments	(27,300) 42,583 - 15,487 (16,637)	(42,213) (10,322) 12,943 21,910
- Written back during the year Additional/(reversal) of allowance on financial investments	(27,300) 42,583 - 15,487 (16,637)	(42,213) (10,322) 12,943 21,910
Additional/(reversal) of allowance on financial investments	42,583 - 15,487 (16,637)	(10,322) 12,943 21,910
	15,487 (16,637)	12,943 21,910
ECL Stage 3 of commitments and contingencies	(16,637)	21,910
	(16,637)	
ECL Stage 1 and 2 of commitments and contingencies	(16,637)	
- Charged for the year		(6,372)
- Written back during the year	10 700	
Unrealised foreign exchange loss/(gain)	19,729	(266,834)
Unrealised (gain)/loss on derivatives	(1,363)	12,433
Unrealised gain on Sukuk	(3,004)	(5,722)
Amortisation of premium less accretion of discount	(1,309)	(1,269)
Operating profit/(loss) before working capital changes	131,984	(321,502)
Changes in working capital:		
Deposits and placements with banks and other financial institutions	197,792	848,010
Islamic financing	97,639	1,086,506
Other assets	169,450	(164,490)
Derivative financial instruments	17	(43)
Other liabilities	288,886	90,021
Deferred income	(5,032)	(1,584)
Net claims paid for bank guarantee and takaful claims	124	378
Net cash generated from operating activities	880,860	1,537,296
Cash flow from investing activities		
Proceed from disposal of investments	2,616	34,267
Net cash generated from investing activities	2,616	34,267
Cash flows from financing activities		
Net repayment of financing payable	(589,855)	(744,701)
Net cash used in financing activities	(589,855)	(744,701)

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Statement of cash flows for Islamic business fund the financial year ended 31 December 2020 (cont'd.)

	Group and Bank	
	2020 RM′000	2019 RM'000
Net increase in cash and cash equivalents Cash and cash equivalents at beginning of year excluding on behalf of customer	293,621 1,141,143	826,862 314,281
Cash and cash equivalents at end of year	1,434,764	1,141,143
Cash and cash equivalents comprise:		
Cash and bank balances	96,283	454
Deposits and placements with financial institutions	1,468,850 (130,369)	1,190,689 (50,000)
	1,434,764	1,141,143

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020

(a) Cash and bank balances

	Group	and Bank
	2020 RM′000	2019 RM′000
Cash and bank balances	97,042	795

(b) Deposits and placements with banks and other financial institutions

	Group and Bank		
	2020 RM'000	2019 RM′000	
Deposits and placements with:			
Licensed banks	782,781	502,659	
Other financial institutions	701,703	702,077	
	1,484,484	1,204,736	
Further breakdown to deposits and placements are as follows:			
For EXIM Bank	1,354,115	1,154,736	
On behalf of customers and government	101,787	50,000	
	1,484,484	1,204,736	

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(c) Financial investments

	Group and Bank		
	2020 RM'000	2019 RM'000	
Financial investments at FVOCI			
Unquoted debt securities	779,295	769,696	
Less: Allowance for expected credit losses	(101,110)	(101,192)	
	678,185	668,504	
Investment securities at amortised costs			
Unquoted debt securities	300,588	306,275	
Less: Allowance for expected credit losses	(113,904)	(71,239)	
	186,684	235,036	
Total financial investments	864,869	903,540	

Included in financial investments at FVOCI are investments in to meet the requirement of Sukuk Programme of the Group amounting to RM139,719,294 (2019: RM160,036,000).

Movements in the allowances for expected credit losses on financial investments at FVOCI are as follows:

	Stage 1 12-month ECL RM′000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
At 1 January 2019 Allowance during the year	15 1,177	-	100,000	100,015 1,177
At 1 January 2020 Allowance during the year	1,192 (82)	-	100,000	101,192 (82)
At 31 December 2020	1,110	-	100,000	101,110

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(c) Financial investments (cont'd.)

Movements in the allowances for expected credit losses on financial investments at FVOCI are as follows:

	Stage 1 12-month ECL RM'000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
At 1 January 2019	2	82,738	-	82,740
Reversal during the year	(2)	(11,499)	-	(11,501)
Exchange differences	-	-	-	-
At 1 January 2020	-	71,239	-	71,239
Allowance during the year	-	42,665	-	42,665
At 31 December 2020	-	113,904	-	113,904

(d) Islamic financing

	Group 2020 RM'000	and Bank 2019 RM'000
Murabahah	127,103	781,476
Istisna'	25,061	200,515
Tawarruq	2,372,374	2,011,767
ljarah **	301,746	156,055
Ad- Dayn	-	98,110
	2,826,284	3,247,923
Less: Allowance for expected credit losses on impaired advances and financing		
- 12-month ECL - Stage 1	(30,304)	(35,801)
- Lifetime not impaired ECL - Stage 2	(54,662)	(39,453)
- Lifetime ECL credit impaired - Stage 3	(657,977)	(686,375)
Net advances and financing	2,083,341	2,486,294

^{**} Nil (2019: RM51,907,426) is in respect of Sukuk Programme of the Group.

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(d) Islamic financing (cont'd.)

		Group 2020 RM'000	and Bank 2019 RM'000
		HIVI 000	HIVI 000
(ii)	The maturity structure of the advances and financing are as follows:		
	Within one year	1,477,939	1,424,056
	One year to three years	852,931	101,244
	Three years to five years	353,996	813,978
	Over five years	141,418	908,645
		2,826,284	3,247,923

(iii) Islamic gross financing analysed by profit rate sensitivity are as follows:

	Grou	p and Bank
	2020 RM'000	2019 RM'000
Fixed rate	2,204	2,755
Variable rate	2,824,080	3,245,168
	2,826,284	3,247,923

(iv) Islamic gross financing analysed by geography are as follows:

	Group and Bank		
	2020 RM′000	2019 RM'000	
Malaysia	1,768,416	2,331,353	
East Asia	355,441	536,727	
South Asia	30,863	32,624	
Europe	332,759	-	
West Africa	72,877	135,864	
Oceania	106,698	72,755	
Middle East	148,177	127,010	
Central Asia	11,053	11,590	
	2,826,284	3,247,923	

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(d) Islamic financing (cont'd.)

(v) Islamic gross financing analysed by industry are as follows:

	Group and Bank		
	2020 RM′000	2019 RM′000	
Primary agriculture	40,560	134,471	
Mining and quarrying	-	-	
Manufacturing	530,029	378,202	
Transport, storage and communication	452,555	627,458	
Construction	774,950	750,809	
Wholesale and retail trade, and restaurants and hotels	722,422	1,011,643	
Other	305,768	345,340	
	2,826,284	3,247,923	

(vi) Movements in impaired financing are as follows:

	Group 2020 RM′000	and Bank 2019 RM′000
At 1 January Impaired during the year Recoveries Written-off	1,000,690 20,242 (85,202) (4,496)	1,341,356 333,018 (523,251) (170,113)
Exchange differences At 31 December	(6,867) 924,367	19,680

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(d) Islamic financing (cont'd.)

(vii) Advance and financing analysed by facility and Shariah contract are as follows:

2020	Murabahah RM′000	Istisna RM'000	Bai'Dayn RM'000	Tawarruq RM′000	ljarah RM′000	Total RM'000
At amortised cost						
Malaysian Kitchen Financing Facility-i	-	-	-	2,204	-	2,204
Overseas Contract Financing-i	_	-	-	84,189	-	84,189
Overseas Investment Financing-i	_	_	_	114,292	-	114,292
Overseas Project Financing-i	_	25,061	_	431,006	_	456,067
Supplier Financing-i	123,263	-	_	996,046	131,718	1,251,027
Term Financing-i	3,840	-	-	687,321	170,028	861,189
Vendor Financing-i	-	-	-	57,316	-	57,316
Gross financing	127,103	25,061	-	2,372,374	301,746	2,826,284
Allowances for expected credit losses on advances and financing						
- 12-month ECL - Stage 1 - Lifetime not impaired	-	-	-	-	-	(30,304)
ECL - Stage 2	-	-	-	-	-	(54,662)
- Lifetime ECL credit impaired - Stage 3		-	-	-	-	(657,977)
Net advances and financing	127,103	25,061	_	2,372,374	301,746	2,083,341

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(d) Islamic financing (cont'd.)

(vii) Advance and financing analysed by facility and Shariah contract are as follows: (cont'd.)

2019	Murabahah RM′000	Istisna RM'000	Bai'Dayn RM'000	Tawarruq RM′000	ljarah RM′000	Total RM'000
At amortised cost						
Buyer Credit-i	-	-	-	(1,178)	-	(1,178)
Malaysian Kitchen						
Financing Facility-i	1,375	-	-	1,185	-	2,560
Overseas Contract						
Financing-i	-	-	-	98,494	-	98,494
Overseas Investment						
Financing-i	-	-	-	174,088	-	174,088
Overseas Project						
Financing-i	3,364	176,836	-	258,580	35,264	474,044
Supplier Financing-i	776,432	-	-	561,574	109,906	1,447,912
Term Financing-i	-	23,679	-	919,024	10,885	953,588
Vendor Financing-i	305	-	98,110	-	-	98,415
Gross financing	781,476	200,515	98,110	2,011,767	156,055	3,247,923
Allowances for expected credit losses on advances and financing						
- 12-month ECL - Stage 1	-	-	-	-	-	(35,801)
- Lifetime not impaired						
ECL - Stage 2	-	-	-	-	-	(39,453)
- Lifetime ECL credit						
impaired - Stage 3	-	-	-	-	-	(686,375)
Net advances and financing	781,476	200,515	98,110	2,011,767	156,055	2,486,294

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(d) Islamic financing (cont'd.)

(viii) Movements in the allowance for impaired advances and financing are as follows:

	Stage 1	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
2020	12-month ECL RM'000	not credit impaired RM'000	credit impaired RM'000	Total ECL RM'000
At 1 January	35,801	39,453	686,375	761,629
Transferred to/(from) Stage 1	(281)	38	243	-
Transferred (to)/from Stage 2	-	(1,713)	1,713	-
(Written back)/allowance	12,586	(6,322)	(14,724)	(8,460)
Financial assets derecognised	(11,984)	(30)	-	(12,014)
Changes due to change in credit risk	(4,090)	4,759	-	669
Modification to contractual cash flows of financial assets	(1,728)	18,477	-	16,749
Total net profit and loss charge during the period	(5,497)	15,209	(12,768)	(3,056)
Write offs	-	-	(4,496)	(4,496)
Exchange differences	-	-	(11,134)	(11,134)
At 31 December	30,304	54,662	657,977	742,943
2019				
At 1 January	65,036	26,459	811,872	903,367
Transferred to Stage 1	(4,128)	-	-	(4,128)
Transferred to Stage 2	-	14,259	-	14,259
(Written back)/allowance	(6,833)	760	72,165	66,092
Financial assets derecognised	(17,027)	(2,455)	-	(19,482)
Changes due to change in credit risk	(3,111)	430	-	(2,681)
Modification to contractual cash flows of financial assets	1,864	-	-	1,864
Total net profit and loss charge during the period	(29,235)	12,994	72,165	55,924
Write offs	-	-	(170,113)	(170,113)
Exchange differences	-	-	(27,549)	(27,549)
At 31 December	35,801	39,453	686,375	761,629

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(d) Islamic financing (cont'd.)

(ix) Overlays and adjustments for expected credit losses amid COVID-19 environment

As the current MFRS 9 models are not expected to generate levels of expected credit losses ("ECL") with sufficient reliability in view of the unprecedented and ongoing COVID-19 pandemic, overlays and post-model adjustments have been applied to determine a sufficient overall level of ECLs for the year ended and as at 31 December 2020.

The overlays involved significant level of judgement and reflect the management's views of possible severities of the pandemic and paths of recovery in the forward looking assessment for ECL estimation purposes.

The adjusted downside scenario assumes a continuous restrictive economic environment due to COVID-19, the impact of these adjustments were estimated at portfolio level and the Bank for financing as at 31 December 2020 amounted to RM246,341,000. Total additional overlays for ECL maintained by the Group and the Bank as at 31 December 2020 are RM7,740,954 (2019: Nil).

ECL (inclusive of overlays) analysed by geographical area are as follows:

	Outstanding Amount 2020 RM'000	Group and Bank Modelled Management ECL Overlay 2020 2020 RM'000 RM'000		Total ECL 2020 RM'000	
Africa	45,305	916	2,500	3,416	
East Asia	28,328	355	479	834	
Malaysia	149,174	18,041	6,466	24,507	
Oceania	829	181	339	520	
South Asia	22,705	7,134	-	7,134	
	246,341	26,627	9,784	36,411	

ECL (inclusive of overalys) analysed by industry are as follows:

	Outstanding Amount 2020 RM'000	Group a Modelled M ECL 2020 RM'000	and Bank lanagement Overlay 2020 RM′000	Total ECL 2020 RM'000
Construction	62,580	1,196	2,869	4,065
Manufacturing	84,347	21,659	73	21,732
Primary agriculture	13,132	1,227	91	1,318
Wholesale and retail trade, and restaurants				
and hotels	86,282	2,545	6,751	9,296
	246,341	26,627	9,784	36,411

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(e) Derivative financial instruments

	Group and Bank					
	2020			2019		
	Fair Value		Notional	Fair Value		Notional
	Assets RM'000	Liabilities RM'000	Amount RM'000	Assets RM'000	Liabilities RM'000	Amount RM'000
Derivatives used in fair value hedges						
Profit rate swaps	1,532	-	149,834	279	-	152,669
Total	1,532	-	149,834	279	-	152,669

(f) Financing Payable

		Group 2020 RM′000	and Bank 2019 RM'000
(i)	Revolving credit facility - unsecured		
	Within one year	489,329	868,987
	Three years to five years	400	-
		489,729	868,987
(ii)	<u>Sukuk</u>		
	Within one year	149,989	360,160
	One year to three years	180,733	184,292
	Three years to five years	80,235	-
	Over five years	-	81,542
		410,957	625,994
(iii)	Syndication financing		
	Three years to five years	1,194,781	1,214,459
		2,095,467	2,709,440

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(g) Income derived from investment of Islamic banking fund

	Group 2020 RM′000	and Bank 2019 RM'000
Islamic financing:		
Murabahah	43,488	64,454
Istisna'	3,389	12,092
Bai' Dayn	-	-
Tawarruq	47,939	64,842
ljarah	1,821	3,108
Effects on modification loss, to contractual cash flow of financial assets	(16,171)	-
Recoveries from impaired financing	7,119	9,758
Deposits and placements with banks and other financial institutions	28,926	38,970
Financial investments	42,770	29,241
Net income from profit rate swaps	612	(7,726)
	159,893	214,738

(h) Other income/(expenses)

	Group 2020 RM′000	2019 RM'000
Fee Income	8,725	5,255
Foreign exchange gain/(loss)		
- unrealised	(19,729)	266,834
- realised	17,525	(276,828)
Unrealised (loss)/gain on derivatives	1,363	(12,433)
Unrealised gain/(loss) on Sukuk	3,004	5,722
	10,888	(11,450)

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(i) (Writeback)/allowances for expected credit losses on advances and financing

	Group 2020 RM′000	and Bank 2019 RM'000
Allowances for expected credit losses on advances and financing		
- 12-month ECL - Stage 1, net	(5,497)	(29,235)
- Lifetime not impaired ECL - Stage 2, net	15,211	12,994
- Lifetime ECL credit impaired - Stage 3, net	26,036	193,595
- Lifetime ECL written back - Stage 3, net	(43,301)	(291,543)
- Bad debts written off	4,496	170,113
	(3,055)	55,924

(j) Takaful participants fund

	2020 RM'000	2019 RM′000
Takaful participants fund		
Accumulated deficit (i)	(11,483)	(9,674)
Qard (ii)	11,483	9,674
	-	-

The deficit in the Takaful participant fund is covered by the Qard from Shareholders' funds. Qard represents a benevolent financing to the Takaful participants fund to make good any underwriting deficit experienced during a financial period. The amount is unsecured, not subject to any profit elements and has no fixed terms of repayment. The management expects to recover the balance from future profits of Takaful participants fund.

Measurement and impairment of Qard

Any deficit in the Takaful fund is made good via a benevolent financing, or Qard, granted by the Islamic business fund. Qard is stated at cost less any accumulated impairment losses in the Islamic business fund. In the Takaful fund, Qard is stated at cost. The Qard shall be repaid from future surpluses of the Takaful fund.

Qard is tested for impairment on an annual basis via an assessment of the estimated surpluses or cash flows from the Takaful fund to determine whether there is objective evidence of impairment. If the Qard is impaired, an amount comprising the difference between its carrying amount and its recoverable amount, less any impairment loss previously recognised, is recognised in the statements of profit and loss.

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(j) Takaful participants fund (cont'd.)

Impairment losses are subsequently reversed in the statements of profit and loss if objective evidence exists that the Qard is no longer impaired.

		2020 RM′000	2019 RM'000
(i)	Accumulated deficit		
	At beginning of the year	(9,674)	(8,137)
	Net deficit of the Takaful fund	(1,809)	(1,537)
	At end of the year	(11,483)	(9,674)
(ii)	<u>Qard</u>		
	At beginning of the year	9,674	8,137
	Increase in Qard	1,809	1,537
	At end of the year	11,483	9,674

(k) Commitments and contingencies

	Group and Bank	
	2020 RM′000	2019 RM′000
Banking operation commitments		
Contracted but not provided for:		
Guarantee facility	20,460	29,368
Letter of credit	198	2,225
Undrawn financing	1,035,621	1,251,955
	1,056,279	1,283,548
<u>Takaful operation commitments</u>		
Contracted but not provided for:		
Within one year	454,725	727,906
One year or later and no later than five years	168,714	171,906
	623,439	899,812
Total commitments and contingencies	1,679,718	2,183,360

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(I) Shariah disclosures

(i) Shariah non-compliant events

There is one event related to Shariah non-compliant event occurred for the financial year ended 31 December 2020 of RM662.97 (2019:Nil).

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(ii) Sources and uses of charity funds

	Group	and Bank
	2020 RM'000	2019 RM′000
At 1 January	5,515	3,956
Funds collected during the year - Income earned from late payment charges	_	2,527
Funds distributed during the year	-	2,527
- Contribution to non-profit organisation	(1,637)	(968)
At 31 December	3,878	5,515

Monies derived from the Shariah non-compliant event and late payment charges on Islamic financing activities as disclosed in Shariah Committee's Report under note Disclosure on Shariah Non-Compliant Event were channelled to charity fund and distributed progressively to the eligible beneficiaries. On 1 January 2020, the Group and the Bank recognised the late payment charges on Islamic Financing activities to other income.

(m) Regulatory Capital

	Without Transitional Arrangement 2020 RM′000	Group and Ban With Transitional Arrangement 2020 RM'000	2019 RM'000
Islamic banking fund	800,000	800,000	800,000
Accumulated losses	(256,930)	(256,930)	(292,850)
Current year profit	84,049	84,049	35,920
Add: Transitional arrangement	-	54,966	-
Eligible Tier 1 capital	627,119	682,085	543,070

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(m) Regulatory Capital (cont'd.)

	Before Transitional Arrangement 2020 RM′000	Group and Ban After Transitional Arrangement 2020 RM'000	2019 RM′000
Collective allowance on Islamic financing* Provision for commitments and contingencies Provision for guarantee and claim	199,980 26,870 16,525	145,014 26,870 16,525	147,685 28,020 13,854
Eligible Tier 2 capital	243,375	188,409	189,559
Total capital base	870,494	870,494	732,629
Risk weighted assets	3,024,282	3,024,282	3,450,305
Core capital ratio RWCR	20.74% 28.78%	22.55% 28.78%	15.74% 21.23%

^{*} The eligible amounts for Tier II Capital is only limited to the excess of total collective allowances over the identifiable incurred losses in the collective allowance pool.

(n) Other liabilities

	Group and Bank	
	2020 RM'000	2019 RM′000
Sinking fund and debt services reserve accounts	60,256	77,348
Interest payable	9,425	9,850
Amount due from the Government of Malaysia for MKFF scheme	(549)	(591)
Amount due to Teraju	52,712	52,365
Financing from banking business*	1 ,622,142	1,322,302
Others	26,043	19,316
	1,770,029	1,480,590

^{*} The financing from banking business is unsecured, does not bear profit and has no fixed terms of repayment.

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(o) Provision for commitments and contingencies

	Group	and Bank
	2020 RM′000	2019 RM′000
	HIVI UUU	HIVI UUU
Provision for commitments and contingencies	39,813	40,963

Movements in the provisions for commitments and contingencies are as follow:

	Stage 1 12-month ECL RM′000	Stage 2 Lifetime ECL not credit impaired RM'000	Stage 3 Lifetime ECL credit impaired RM'000	Total ECL RM'000
At 1 January 2019	10,825	1,657	-	12,482
Changes due change in credit risk	10,467	(1,037)	-	9,430
Reversal ECL during the year	6,100	8	12,943	19,051
At 31 December 2019/1 January 2020	27,392	628	12,943	40,963
Transferred to Stage 2	(5,239)	5,239	-	-
Transferred to Stage 3	-	(407)	407	-
Changes due change in credit risk	(2,094)	1,024	-	(1,070)
Modification to contractual cash flows of financial assets	2,393	572	-	2,965
Allowance/(written back) during the year	(7,662)	5,024	(407)	(3,045)
At 31 December 2020	14,790	12,080	12,943	39,813

(p) Shariah directors remuneration

	Group	and Bank
	2020 RM'000	2019 RM′000
Salaries and other short-term benefits	372	407

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(q) Liquidity risk management

Measurement

Table below analyses assets and liabilities of the Islamic business's according to their contractual maturity:

Islamic business	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM'000	Total RM′000
2020						
Assets						
Cash and bank balances	96,283	-	-	-	-	96,283
Deposits and placements with banks and other financial						
institutions	-	1,345,746	123,104	-	-	1,468,850
Financial Investment	-	-	49,459	815,410	-	864,869
Loans, advances and financing	-	472,840	396,004	721,948	492,549	2,083,341
Derivative financial instruments	1,532	-	-	-	-	1,532
Other assets	8,794	-	-	-	-	8,794
Total assets	106,609	1,818,586	568,567	1,537,358	492,549	4,523,669
Liabilities						
Borrowings	-	639,318	1,456,149	-	-	2,095,467
Derivative financial instruments	-	-	-	-	-	-
Other liabilities	1,809,590	-	-	-	-	1,809,590
Total liabilities	1,809,590	639,318	1,456,149	-	-	3,905,057
Net maturity mismatch	(1,702,981)	1,179,268	(887,582)	1,537,358	492,549	618,612

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(q) Liquidity risk management (cont'd.)

Measurement (cont'd.)

Table below analyses assets and liabilities of the Islamic business's according to their contractual maturity: (cont'd.)

Islamic business	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM′000	Over 5 years RM'000	Total RM'000
2019						
Assets						
Cash and bank balances	454	-	-	-	-	454
Deposits and placement with banks and other financial institutions	_	1,165,689	25,000	_	_	1,190,689
Financial Investment	_	-	20,000	903,540	_	903,540
Loans, advances and financing	781,688	210,838	882,588	296,867	314,313	2,486,294
Derivative financial instruments	279	-	-	-	-	279
Other assets	180,221	-	-	-	-	180,221
Total assets	962,642	1,376,527	907,588	1,200,407	314,313	4,761,477
Liabilities						
Borrowings	2,080,406	363,201	184,292	81,542	-	2,709,440
Derivative financial instruments	-	-	-	-	-	-
Other liabilities	1,526,573	-	-	-	-	1,526,573
Total liabilities	3,606,979	363,201	184,292	81,542	-	4,236,013
Net maturity mismatch	(2,644,337)	1,013,326	723,296	1,118,866	314,313	525,464

Section 06

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(q) Liquidity risk management (cont'd.)

The following tables show the contractual undiscounted cash flow payable for non-derivatives financial liabilities. The financial liabilities in the tables below do not agree to the balances in the statement of financial position as the tables incorporate all contractual cash flows, on an undiscounted basis, relating to both principal and interest payments. The maturity profile does not necessarily reflect behavioural cash flows.

Islamic business	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM'000	Over 5 years RM'000	Total RM′000
2020						
Derivative financial instruments	-	-	-	-	-	-
Non-derivative financial liabilities						
Borrowings	-	642,361	-	1,476,650	-	2,119,011
Other liabilities	1,809,590	-	-	-	-	1,809,590
Total financial liabilities	1,809,590	642,361	-	1,476,650	-	3,928,601
Commitments and contingencies						
Banking operation commitments Contracted but not provided for:						
Guarantee facility	20,460					20,460
Letter of credit	198	_				198
Undrawn loans and financing	-	531,680	353,102	63,733	87,106	1,035,621
	20,658	531,680	353,102	63,733	87,106	1,056,279
Insurance operation commitments						
Contracted but not provided for:						
Within one year	-	-	454,725	-	-	454,725
One year or later and no later						
than five years	-	-	-	168,714	-	168,714
	-	-	454,725	168,714	-	623,439
Total commitments and						
contingencies	20,658	531,680	807,827	232,447	87,106	1,679,718

NOTES TO THE FINANCIAL STATEMENTS

44. ISLAMIC BUSINESS FUNDS (CONT'D.)

Notes to the financial statements for Islamic business fund and Takaful fund for the financial year ended 31 December 2020 (cont'd.)

(q) Liquidity risk management (cont'd.)

The following tables show the contractual undiscounted cash flow payable for non-derivatives financial liabilities. The financial liabilities in the tables below do not agree to the balances in the statement of financial position as the tables incorporate all contractual cash flows, on an undiscounted basis, relating to both principal and interest payments. The maturity profile does not necessarily reflect behavioural cash flows. (cont'd.)

Islamic business	On demand RM'000	Less than 3 months RM'000	3 to 12 months RM'000	1 to 5 years RM′000	Over 5 years RM'000	Total RM′000
2019						
Derivative financial liabilities instruments	-	28,363	80,517	634,629	65,537	809,046
Non-derivative financial liabilities Borrowings		403,749	319,223	466,818	80,769	1,270,558
Other liabilities	1,526,573	-	-	400,010	-	1,526,573
Total financial liabilities	1,526,573	403,749	319,223	466,818	80,769	2,797,131
Commitments and contingencies						
Banking operation commitments Contracted but not provided for:						
Guarantee facility	29,368	-	-	-	-	29,368
Letter of credit	2,225	-	-	-	-	2,225
Undrawn loans and financing	3,662	366,644	584,143	69,844	227,662	1,251,955
	35,255	366,644	584,143	69,844	227,662	1,283,548
Insurance operation commitments						
Contracted but not provided for:			707.000			707.000
Within one year	-	-	727,906	-	-	727,906
One year or later and no later than five years	-	-	-	171,906	-	171,906
	-	-	727,906	171,906	-	899,812
Total commitments and contingencies	35,255	366,644	1,312,049	241,750	227,662	2,183,360

45. SEGMENT INFORMATION

The following segment information has been prepared in accordance with MFRS 8 Operating Segments, which defines the requirements for the disclosure of financial information of an entity's operating segments.

It is prepared on the basis of the "management approach", which requires presentation of the segments on the basis of internal reports about the components of the entity.

Segment information are presented in respect of the Group's business segments as follows:

(1) Banking

Banking comprises activities involving conventional and Islamic facilities to finance and support export and import of goods, services and overseas projects as well as financial guarantee facilities with an emphasis on non-traditional markets.

(2) Insurance and Takaful

Insurance and Takaful comprise activities involving providing export, credit and political risks insurance/takaful.

(3) Support

Support refers to non-core operations mainly involving finance, treasury, administration, human resource and others which support the Group's overall operation.

NOTES TO THE FINANCIAL STATEMENTS

		2020	20	Group	Group and Bank	20	2019	
		Business Insurance	Business segments urance			Business (Insurance	Business segments urance	
	Banking RM′000	and Takaful RM′000	Support RM'000	Total RM′000	Banking RM′000	and Takaful RM′000	Support RM'000	Total RM′000
Net interest income Underwriting results	18,189	- 1,975	1 1	18,189	25,819	- (21,965)	51,768	77,587 (21,965)
Income from Islamic business Other income	110,489	1,713	- 85,176	112,202	120,727	1,538	24,630	122,265
Net income Overhead expenses	150,161 (21,653)	3,688 (2,013)	85,176 (64,525)	239,025 (88,191)	168,569 (28,379)	(20,427)	76,398 (47,071)	224,540 (82,029)
Operating profit Allowance for expected	128,508	1,675	20,651	150,834	140,190	(27,006)	29,327	142,511
credit losses on advances and financing Allowance for expected	(53,643)	•		(53,643)	(566,135)	1	1	(566,135)
credit losses on commitment and contingencies Allowance for expected	(2,833)	ı	ı	(2,833)	(64,947)	ı	ı	(64,947
credit losses on investment securities Allowances for other assets	- (624)	1 1	(42,584)	(42,584)	1 1	1 1	10,321	10,321
	71,408	1,675	(21,933)	51,150	(490,892)	(27,006)	39,648	(478,250)
Taxation				1				(1,323)
Net profit/(loss) for the year - Bank				51,150				(479,573)
Add: taxation for the Group				ı				2,316
Net profit/(loss) for the year - Group				51,150				(477,257)

SEGMENT INFORMATION (CONT'D.)

