

(Please read and understand this Product Disclosure Sheet together with the general terms and conditions governing the Overseas Investment Insurance (OI) before you decide to take up this product. You are required to seek clarification with EXIM Bank's (Bank) Relationship Manager assigned to you on any of the terms and conditions governing the said product. Please ensure that you have fully understood the product and the terms and conditions are suited to your financing and/or business requirement.)

1. What is this product about?

Overseas Investment Insurance (OI) is a credit insurance product designed to protect the Malaysian investments abroad against financial loss due to restrictions or blockage of the repatriation of funds by the host country's government, actions by the host country's government resulting in expropriation and war, revolution and insurrection and repudiation of contract by the host government.

2. What do I get from this product?

Percentage Covered	Up to 90% of the insured amount or losses suffered, whichever is lower, due to political risks.	
Type of Risk Covered	<p>Transfer Restrictions: Protect the Investor's losses arising from the inability to convert for instance, dividends, profits, financing repayments received in local currency due to excessive delays, change in law or regulation and lack of foreign exchange.</p> <p>War and Civil Disturbance: Protect the Investor's losses stemming from physical damage to tangible assets or substantial interruption of business due to war and revolution.</p>	<p>Expropriation: Protects the Investor's losses due to actions depriving an investor of ownership of control due to direct and creeping expropriation.</p> <p>Breach of Contract: Protect a Concession Holder against losses arising from repudiation or breach of contract by host government authority. Cover can be considered on case-by-case basis.</p>
Policy Period	Up to 15 years.	
Commencement of Cover	Once the premium and fees are fully paid which is on one-off basis subject to execution of Letter of Offer	
Eligible Investment	<ul style="list-style-type: none"> Equity Shareholder Financing Shareholder Guarantees Commercial Bank Financing Moveable Assets 	

3. How much do I have to pay for the insurance premium?

Your premium depends on the following criteria;

- Country Grading
- Length of pre-checking risk
- Length of credit risk

Please contact our Relationship Manager for more information.

4. What are the fees and charges I have to pay?

For full list of Bank's fees and charges, please visit our website at <https://www.exim.com.my>

No.	Type of Fees and Charges	Quantum
1.	Processing Fee	<p>One percent (1%)* on the amount covered subject to a minimum of RM1,000 and maximum RM20,000 payable upon accepting the Letter of Offer ("LO")</p> <p>Should the insured amount be in foreign currency, the fee would be applied accordingly in foreign currency be equivalent to RM1, 000 and maximum be RM20, 000</p> <p>*Subject to terms and condition. (Not applicable to SME customer)</p>

Please request from your Relationship Manager for the Bank's Standard Fees and Charges on Conventional Products and Services. If there are any changes in fees and charges that are applicable to your facility, the Bank will notify you at least 21 calendar days prior to the effective date of implementation.

5. What if I fail to fulfil my obligation?

Your Insurance Policy cannot be enforced. Hence, the business transaction is not covered by us.

6. Can I cancel the Insurance Policy?

You may cancel your policy at any time by giving written notice to us.

7. What will happen to my premium upon cancellation of the policy?

You are entitled to a refund of the premium based on unexpired period of Insurance subject to terms and conditions of the policy.

8. What are the major risks?

Your business transaction is exposed to commercial, political and country risk.

9. What do I need to do if there are changes to my contact details?

- a) It is important that you inform the Bank of any changes to your contact details to ensure that all correspondences reach you in a timely manner.
- b) You may inform the Bank such changes via various channels of communication such as the website or call centre at 03-2601 2000.

10. Where can I get an assistance and redress?

If you wish to complain on the product or services provided by us, you may contact us at:

Head, Corporate Communication Department
Export-Import Bank of Malaysia Berhad
Level 1, EXIM Bank, Jalan Sultan Ismail,
50250 Kuala Lumpur, Malaysia
Tel: +603-26012000
Fax: +603-26012469
Website: www.exim.com.my

If you have difficulties in making repayments, you should contact us earliest possible to discuss repayment alternatives. You may contact your Relationship Manager or send an e-mail to us communications@exim.com.my or contact us at +603-26012000.

Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services and money management, credit counselling, financial education and debt restructuring for SMEs. You can contact AKPK at:

Agensi Kaunseling dan Pengurusan Kredit (AKPK)
Level 5 and 6, Menara Bumiputera Commerce,
Jalan Raja Laut, 50350 Kuala Lumpur
Tel: +603-26167766
Website: <https://services.akpk.org.my/>

If your query or complain is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:

Blok D, Bank Negara Malaysia,
Jalan Dato' Onn,
50480 Kuala Lumpur
Tel: 1-300-88-5465
Fax: +603-2174 1515
Email: bnmtelelink@bnm.gov.my

OR

Financial Markets Ombudsman Service (FMOS)
Level 14, Main Block, Menara Takaful Malaysia,
No. 4, Jalan Sultan Sulaiman,
50000 Kuala Lumpur
Tel: +603-22722811
Website: <http://www.fmos.org.my>

11. Where can I get further information?

Additional information on Overseas Investment Insurance is available at our office and corporate website: www.exim.com.my
If you have any enquiries, please contact us at:

EXPORT-IMPORT BANK OF MALAYSIA BERHAD
Level 1, EXIM Bank, Jalan Sultan Ismail,
50250 Kuala Lumpur, Malaysia
Tel: +603-26012000
Fax: +603-26012469

12. What are other type of credit insurance products available?

- Bank Letter of Credit Policy
- Bankers Trade Credit Insurance
- Trade Credit Insurance
- Specific Policy

IMPORTANT NOTE: YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE RELATIONSHIP MANAGER FOR MORE INFORMATION. WE SHALL INCUR NO LIABILITY IN THE EVENT THAT YOU FAIL TO MAKE PAYMENT ON PREMIUM CHARGED BY US ON A RESPECTIVE COVERAGE.

The information provided in this disclosure sheet is **valid as at 4 April 2025**.